1	IN THE UNITED STATES DISTRICT COURT
2	FOR THE EASTERN DISTRICT OF VIRGINIA
3	RICHMOND DIVISION
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7	ePLUS, INC. : Civil Action No.
8	: 3:09CV620 vs.
9	LAWSON SOFTWARE, INC. : April 5, 2013
10	;
11	
12	COMPLETE TRANSCRIPT OF THE MOTIONS HEARING
13	BEFORE THE HONORABLE ROBERT E. PAYNE
14	UNITED STATES DISTRICT JUDGE
15	
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PROCEEDINGS

THE CLERK: Civil action number 3:09CV620, ePlus, Incorporated versus Lawson Software, Incorporated. Ms. Jennifer A. Albert, Mr. Michael G. Strapp, Mr. Craig Merritt, and Mr. Paul W. Jacobs, II, represent the plaintiff.

Mr. Daniel Thomasch, Mr. Josh Krevitt, Mr. Richard W. Mark, Mr. Dabney J. Carr, and Mr. Christopher D. Dusseault represent the defendant. Are counsel ready to proceed?

MS. ALBERT: ePlus is ready.

MR. THOMASCH: Ready for the defendant.

THE COURT: Dr. Weaver, I remind you you are under the same oath which you took yesterday or several days ago.

MS. ALBERT: Your Honor, for housekeeping, I have a copy of the notes from Dr. Weaver's notebooks to hand up to Your Honor, and sorry for the disruption yesterday. If I had known that the witness was --

THE COURT: That kind of thing happens in trials all the time. It's one of the things that happens.

MS. ALBERT: Thank you, Your Honor.

THE COURT: There's nothing wrong with it.

People make notes to testify from. The rules provide a

mechanism to deal with it, and that's one of those things that happens.

THE COURT: Even the labels of notebooks are argumentive these days. One side characterizes the label as Dr. Weaver's testimony on infringement, the other is non-infringement. The subtlety of it all. Please.

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ALFRED WEAVER,

a witness, called at the instance of the plaintiff, having been first duly sworn, testified as follows:

CROSS-EXAMINATION

- 12 BY MR. THOMASCH:
- 13 Q Good morning, Dr. Weaver.
- 14 A Good morning, Mr. Thomasch.
- Q Just by way of very quick initial housekeeping, if you would turn in the notebook, I want to ask you about the notes and annotations that you made that were copied
- 18 yesterday evening. And just, if you would, turn to tab
- 19 one in the cross-examination booklet.
- 20 A Yes.
- 21 Q That's two pages. The first one starts with your 22 notes on indirect infringement; is that correct?
- 23 A That's correct.
- Q And the second relates to your annotations of the claim chart; is that correct?

- A That's correct.
- 2 Q And can you just tell me, when did you prepare these
- 3 notes?

- 4 A These were -- I started on these last Friday.
- 5 Q And you used these throughout the course of your
- 6 | testimony?
- 7 A I used them yesterday.
- 8 Q If we turn to tab two, you'll see that -- let me skip
- 9 tab two for the moment, because that's sort of what is
- 10 left. So tab three are the notes that relate to the first
- 11 demonstration; is that correct?
- 12 A Yes, it is.
- 13 Q And on the left-hand side, it says 51 slides. I'll
- 14 refer to them as slide one, slide two, et cetera?
- 15 A That's correct.
- 16 Q And when did you prepare the notes on demo one?
- 17 A Yesterday afternoon.
- 18 Q If we turn to tab four, am I correct, sir, that tab
- 19 four, if you can tell, are the annotations that you made
- 20 on -- it's the pages that had writing on them of the slide
- 21 deck on demonstration two?
- 22 A That's correct.
- 23 Q And when did you make those notes?
- 24 A Yesterday afternoon.
- 25 Q Now we'll turn back, if you would please, to all of

1 the other pages, and if you can just flip through those --

THE COURT: What does that mean, all the other pages?

MR. THOMASCH: I'm sorry, Your Honor. That was a terrible question.

- Q If you would flip back to tab two which contains annotations on numerous exhibits and documents that were used in your colorability testimony, do you see those?
- A I do.

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- 10 Q And when did you make those notes?
- 11 A Those started in February.
- Q Okay. And you had those documents with you and made reference to them during your testimony earlier in the
- 14 | trial; correct?
- 15 A Correct.
 - Q I'd like to talk to you initially about the second demonstration, and the slide deck there, I believe, is PX-1135-A, and there's a separate notebook with the slides. I think it is the second tab, if you can follow along with me there.
- 21 A PX-35-A --
- THE COURT: Wait a minute. I'm not quite sure

 I'm following. It's tab what?
- MR. THOMASCH: It is not in my notebook, Your

 Honor. This is the contempt proceeding screen shots that

were handed out in yesterday's note --1 2 THE COURT: Yesterday's. 3 MR. THOMASCH: Yes. I'm sorry, Your Honor. The 4 notebook on its front should say, Screen Shots from 5 PX-1134 and PX-1135. 6 Dr. Weaver, is that in front of you possibly on the 7 front edge? 8 THE COURT: Do you have it, sir? 9 THE WITNESS: I do now. 10 THE COURT: Take your time. 11 If you could open up that notebook and turn to the 12 tab, the second tab which is screen captures, PX-1135? 13 Α Okay. 14 I may toggle back and forth or ask for assistance in 15 doing that, but while you are looking at the book, I will 16 have some questions with you about how this relates to the 17 claim elements, and I'll ask to put up the claim elements 18 on the screen. I'll just give you a moment to take a look 19 at those. Do you recognize those as the elements of 20 method claim 26? 21 I do, uh-huh. Α 22 So the demonstration that's marked PX-1135-A was a 23 single shopping session in item master; correct? 24 Α Correct. 25 And when you began your presentation, you indicated

that what you were going to show is that the first five 1 2 elements of the six-element claim can be practiced in RQC with item master alone; is that correct? 3 That's correct. 4 5 Just doing those five elements was not an 6 infringement. If someone did just those five elements, 7 that would not be an infringement of method claim 26; correct? 8 9 Correct. Α What configuration among the accused systems was this 10 11 meant to represent? 12 "This" meaning what? THE COURT: 13 MR. THOMASCH: "This" meaning the system that you 14 were using for the test. 15 THE COURT: You mean 1135-A? 16 MR. THOMASCH: Yes, 1135-A, thank you. 17 That's configurations three and five. 18 And configurations three and five both contain Punchout; correct? 19 20 They do. Α Did Punchout have any involvement in your example? 21 22 No, not this example. Α 23 Okay. Did you mention Punchout in regard to your testimony, as you recall it, in regard to this 24 25 demonstration?

A No.

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Q Did Punchout provide any of the features or the capacity that you relied on to say that in doing your demonstration, you were performing the first five elements or steps of claim 26?

A Not for this demonstration.

THE COURT: You mean in 1135-A.

THE WITNESS: Yes, 1135-A.

Q Am I correct that the first step in 1135-A is maintaining at least two product catalogs on a database containing data relating to items associated with the respective sources? Is that the first element as you understand it?

- A Yes, it is.
- 15 Q And we can refer to that as the maintaining at least 16 two product catalogs step?
- 17 A Yes.
- 18 Q You'd recognize that?
- 19 **A** Sure.
 - Q Now, if you would turn in your cross-examination binder to the Weaver initial contempt report, I want to draw your attention to page 65, and actually, why don't we, for context, start at page 64. Are you there, Dr.
- 24 Weaver?
- 25 | A I am.

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support an opinion on claim 26?

Weaver - Cross 747

And do you see in the middle of the page heading two, demonstrative -- I'm sorry, demonstration establishing that the RQC configurations continue to satisfy the elements of claim 28 of the '683 patent; do you see that? I do. Α And the section of your report that relates to Exhibit 1135-A and the video that accompanied it begins at paragraph 135 and continues through to page 68, paragraph 155; is that correct? That's correct. Α Now, it ends with paragraph 155; thus, this demonstration confirms that the RQC configurations continue to literally satisfy each and every element of claim 28; do you see that? Α I do. Okay. This demonstration wasn't intended for claim 26, was it? It was not possible to make a demonstration for every claim under every configuration, so this demonstration is applicable -- is perfectly applicable to claim 28, and it's applicable to the first five elements of claim 26 because they are identical. Does your expert report disclose any opinion that suggests this demonstration intended, in any way, to

A I don't think it says that in words, but that's a logical inference.

- Q So the reader of your report, you think, would understand that this was intended to be a demonstration about part of claim 26 and all of claim 28; is that what you thought?
- A Yes.

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- 8 Q Now, the last paragraph that I read to you that said,
 9 this demonstration confirms that the RQC configurations
 10 continue to literally satisfy each and every element of
 11 claim 28, why didn't you note that it also satisfies
 12 certain limitations of claim 26?
 - A I can't write down everything, so I just didn't write that down. It seemed obvious that since the first five elements were identical, that the reader would intuitively understand that.
 - Q If we substituted the number 26 for 28 in paragraph 155, the sentence would be inaccurate; correct?
- 19 A It would.
 - Q Now, turning within that section of your report back to page 65, paragraph 141, do you see references to the Office Max and Diablo catalogs?
- 23 A Yes, I do.
- Q Those are each -- Office Max and Diablo both have catalogs that contain all catalog items sold by that

1 | vendor; correct?

- A I don't know if the Office Max trading partner

 contains everything sold by Office Max, but it contains
- 4 whatever it contains.
- Q Office Max has a catalog that contains Office Max items only, correct, items sold by Office Max?
- 7 A Correct.
- 8 Q And Diablo has a catalog that contains only items sold 9 by Diablo; correct?
- 10 A Correct.
- 11 Q And item master is a database that includes items from product catalogs; correct?
- 13 **A** Yes.
- Q Item master doesn't capture the whole catalog. It takes items from catalogs and puts them in a database;
- 16 right?
- 17 A It takes substantial information from the catalogs of
- 18 Office Max or Diablo or whoever and puts that into a
- 19 database including the vendor, the item description,
- 20 picture, price, unit of measure, all of the things that
- 21 define an item in a catalog per the Court's Markman
- 22 hearing.
- 23 Q Understood. It takes detailed information, but it
- 24 takes them on an item-by-item basis, not on a
- 25 | catalog-by-catalog basis; correct?

A You load catalogs into the item master.

- Q Is that correct?
- 3 A Yes.

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- 4 Q And do you know that that's how Lawson customers use
- 5 item master?
- 6 A Lawson provides the software to do that.
- 7 Q Okay. Now let's go to the second step in claim 26,
- 8 selecting the product catalogs to search; correct?
- 9 A Correct.
- 10 Q Now, there's no part of your demonstration that
- 11 depicts the catalogs in item master; correct?
- 12 A I used that category search tree.
- 13 Q I'm just asking you, sir, the first step is
- 14 | maintaining catalogs. You can't take a snapshot that
- 15 shows the various catalogs; correct?
- 16 A No.
- 17 | Q Okay. So if you will turn to page two of your
- 18 \parallel demonstration. This is the first -- this is what you'd
- 19 see when you go into the demonstration laptop or setup
- 20 that you used; correct?
- 21 A Correct.
- 22 Q This isn't a production system; right?
- 23 \blacksquare A No. It's a demonstration system.
- 24 \blacksquare Q Have you ever seen a production system?
- 25 **A** No.

Q So if you looked down under Lawson home, you see items, sort of an index, in white and in blue on the left-hand side of the page; do you see that?

A Yes.

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- Q Do you see where it says after the first white block, under that requisition self-service and then Requisition
- 8 A Yes.
- 9 Q That was on a demonstration setup; correct?
- 10 A Correct.

Center?

- 11 Q You understand that's not the way that the system ever looks in a customer's production environment; is that right?
- MS. ALBERT: Objection; lacks foundation.
- 15 MR. THOMASCH: Certainly. Let me just establish.
- Q Do you know how the system looks when it's used by a customer not in a demonstration?
- 18 A I know from the documents that RSS and RQC can run on the same machine.
 - Q Right. I'm asking you how it looks and whether it is simply a matter of point the mouse and click on what you want. Is that the way you understand it looks on a customer's system?
 - A I don't know about the customer's system.
- 25 \parallel Q If we turn to page two, is page two the beginning of

the search process that you engaged in? 1 2 Α No. 3 What is depicted on page two? Q 4 Α The same things we just looked at. 5 Do you see that the categories bar has been 6 highlighted? 7 You must be on slide three. 8 I'm sorry. You are correct, sir. What does page 9 three depict? It's the beginning of the category search. 10 Α 11 So what page -- withdrawn. Do you understand -- claim 12 elements, please. 13 Do you understand that the searching for matching items is a separate method step that occurs after the 14 15 selection of the product catalogs to search? 16 Say that again, please. 17 Do you understand in your consideration of 18 infringement opinions on claim 26 that searching for 19 matching items among the selected product catalogs comes 20 after selecting the product catalogs to search? 21 Α These steps don't have to be performed in order. 22 Do they both have to be performed? 23 Α Yes. 24 Were they performed in order here? Q

THE COURT: Which order? They were performed in

some order. 1 2 MR. THOMASCH: Thank you, Your Honor. 3 In this instance, and by this instance I mean your 4 demonstration that you used as a basis for your 5 infringement opinion, 1135-A, was the step of selecting 6 the product catalogs to search performed? 7 Α Yes. 8 Was the step of searching for matching items among the 9 selected product catalogs performed? 10 Α Yes. 11 Which step was performed first? 12 The selecting the product catalogs. 13 Can you show me where you selected the product Q 14 catalogs? 15 Certainly. Α 16 And specifically, I'd like to see where you selected 17 either or both of the Office Max and Diablo product 18 catalogs to search. 19 Α Slide eight. 20 THE COURT: Is that represented by the -- what is it -- five catalogs listed beginning with IBM? 21 22 THE WITNESS: There are five items in the vendor master from different vendors. 23 24 THE COURT: Oh, okay.

Does that represent the selection of the Office Max

1 catalog, sir?

- A This selects the catalogs.
- 3 Q Do you mean the items or the catalogs?
- 4 \blacksquare A The catalogs.
- 5 Q Which catalogs are selected?
- 6 A It's Office Max and Diablo which we find out, not on
- 7 this page --
- 8 Q How many different IBM catalogs did you select, or did
- 9 you not select IBM catalogs?
- 10 A I did not select an IBM catalog.
- 11 | Q On page 1135-A-008, I see reference to IBM ThinkPad
- 12 | T20 as well as an IBM enterprise server. Are those
- 13 separate IBM catalogs?
- 14 A Those are items.
- 15 Q Those are items from an IBM catalog.
- 16 A It doesn't say from -- who is selling it for that
- 17 particular one.
- 18 Q Does that tell you that it's an Office Max catalog?
- 19 A You would have to click on the item number to
- 20 determine that.
- 21 | Q Okay. I want to know -- before you click on the item
- 22 | number and search, I want to know, can you select the
- 23 Office Max catalog and say, I just want to look, I like
- 24 Office Max products, I like those, so I want to look for a
- 25 desk, but I don't want to look at all the desks in the

world, I want to look at Office Max desks, can you -- did you, in your demonstration, show how to do a -- how to

- 3 select an Office Max catalog?
- 4 A I could have done that with a keyword search, but
- 5 that's not what this demonstration was about.
- Q This demonstration did not show the selection of any particular vendor's catalog or any assortment of specific
- 8 catalogs; is that correct?
- 9 A No.
- 10 Q No, it's not correct?
- 11 A It is not correct.
- 12 Q Tell me which catalogs you selected before you engaged
- 13 in the search.
- 14 A In this case, the selection and the search are
- 15 combined by clicking on the third-level UNSPSC code,
- 16 computers, I find those items from the catalogs that match
- 17 the query term.
- 18 Q Can you click using UNSPSC and find only items from a
- 19 specific vendor?
- 20 A No.
- 21 Q Can you use UNSPSC to find only items from multiple
- 22 vendors like Diablo and Office Max?
- 23 A Yes.
- 24 Q And not items from others through --
- 25 THE COURT: What do you mean, not items from

1 others?

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2 MR. THOMASCH: Withdrawn.

- Q Can you use UNSPSC to search and bring up only, for instance, laptops sold by Office Max and Diablo and not also bring up laptops sold by other vendors that are in item master?
- A If they are coded to the same code, then it will bring up all of them.
- 9 Q Because item master searches for items, not for 10 catalogs; correct?
- 11 A In this case, we searched for items and catalogs
 12 simultaneously.
- 13 Q There are two separate steps; correct?
- A Well, there are two elements, but since they don't have to be performed in order, they can be performed together. That's what my demonstration is.
 - Q So your testimony is you did not perform the second step of selecting the catalogs to search before you performed the third step of searching the catalogs;
- 21 A I performed elements two and three -- I practiced
- 22 elements two and three simultaneously.
- Q Using UNSPSC, can you pull up all Office Max items
 that are sold through catalog and only the items sold by
- 25 Office Max?

correct?

MS. ALBERT: Asked and answered. 1 2 THE COURT: Sustained. 3 You mentioned keyword coding. You did not show in 4 your demonstration or discuss in your testimony yesterday 5 keyword coding, did you? 6 Yes. Α 7 THE COURT: I thought he mentioned keyword 8 Is that what you are referring to? He said he 9 could do a keyword search. That's different than doing the coding. 10 11 In your expert report in regard to this demonstration, 12 is there reference to keyword searching? 13 It's in the other demonstration. Α 14 Q Okay. And keyword --15 THE COURT: Excuse me. It's in 1134-A? 16 THE WITNESS: Yes, Your Honor. 17 It's in the Punchout demonstration, not in the item 18 master demonstration; correct? 19 Α Correct. 20 And when you do keyword coding, you don't get only -if I did a keyword code because I want to buy an Apple 21 22 iPhone, and I put in Apple, I wouldn't only get products 23 out of the Apple catalog, would I, sir? 24 THE COURT: Excuse me. Your question changed 25 from searching to coding, and I don't know if there's a

difference or you intend a difference. 1 2 MR. THOMASCH: There isn't, Your Honor. 3 THE COURT: To me there is a difference, but 4 that's just because I'm a layperson. 5 MR. THOMASCH: It's actually because my question 6 is not as specific as it should be. It's my fault in the 7 question. It's not --8 THE COURT: Good; I'm glad somebody else takes 9 the blame. I've gotten more than my share already today. 10 MR. THOMASCH: That one I'm happy --THE COURT: Not from you all but other sources. 11 12 All right. In this instance in item master, you did 13 not use a keyword search; correct? 14 Α Correct. 15 And if you use a keyword search in item master, what 16 will come back are all items in the item master that 17 have -- that are associated with that word such as every 18 product from that company no matter who sells it and in 19 whose catalog it was originally; correct? 20 MS. ALBERT: Objection; relevance. Lawson, to my knowledge, doesn't have any allegation that they've 21 22 modified any feature of item master, so I don't really understand what the relevance of all this line of 23 questioning is. 24 25 MR. THOMASCH: We had direct examination

yesterday, and a witness said this --1 2 THE COURT: Overruled. 3 MR. THOMASCH: Thank you. In the demonstration that you relied on, was there any 4 5 selection of a catalog as opposed to a selection of items that came from catalogs? 6 7 As I explained, elements two and three were performed 8 simultaneously. 9 MR. THOMASCH: Move to strike as nonresponsive, Your Honor. 10 THE COURT: I think it's very responsive. He 11 12 said it, I think, three times that he did it together, he 13 did it simultaneously, and you don't have to do it in any 14 order, but the way he did it for purposes of this 15 demonstration was to do the two steps together. That may 16 be right or wrong, but that's what he said three times 17 now. 18 On what basis did you make the determination that the selection of items using UNSPSC codes fulfilled the claim 19 20 element of selecting the catalogs to search? MS. ALBERT: Asked and answered. 21 22 THE COURT: I'm not sure I agree with that. 23 ahead. If you understand the question, answer it. 24 THE WITNESS: I do. 25 On slide eight, if I click on the item number for the

1 ThinkPad, that brings up the item detail page, and that

- 2 gives me the catalog information. So that's when I
- 3 selected the catalog, when I clicked on item number.
 - Q And what catalog came up?
- 5 A For the IBM ThinkPad, it was Office Max.
- 6 Q And is everything in the Office Max catalog then
- 7 available to you on this page?
- 8 A No, just that one item.
 - Q Just one item from the catalog?
- 10 A Just the one item I selected.
- 11 | Q And did items come up from other catalogs?
- 12 A On the item detail page.
- 13 Q On this page, page eight.
- 14 A Well, we do have items from other catalogs on this
- 15 slide eight.
- 16 Q Did you select those catalogs intentionally?
- 17 | A Yes.

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- 18 Q Which catalogs did you select?
- 19 A Well, when I clicked on the item number for a
- 20 \blacksquare ThinkPad, I got -- it showed that that was from the Office
- 21 Max catalog. When I clicked on the item number for the
- 22 Dell computer, it showed me that that was from the Diablo
- 23 catalog.
- 24 Q So you figured out what catalog you had after the
- 25 | search result was made apparent to you; is that right?

A Yes.

Q And I just want to go back to the claim elements, please. With reference to the relationship between the second and third terms where it says, selecting the product catalogs to search, the following term is searching for matching items among the selected product catalogs.

Are you under the impression that the Court has specifically addressed whether those two steps need to be done in sequence or may be done simultaneously?

- A I think they can be done simultaneously.
- Q And was that --

THE COURT: I don't think that's the question, though. I think what his question was, are you aware of whether in some opinion that I've issued I have said they could be done simultaneously or otherwise. Are you aware of anything I've said on the topic, I think, is his question.

MR. THOMASCH: It is.

Q Were you relying on an order of the Court that I'd like to find out about that would specifically address this issue, or did you have a different reason for believing that you could do them together, not sequentially?

THE COURT: You mean different than an order of

1 the Court.

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- MR. THOMASCH: Different from an order of the Court.
- A I believe you could practice these simultaneously because they don't have to be done in order.
 - Q Right, and what I want to know is whether your belief that they don't need to be done in order is because of your expertise in patent law, your plain reading of the claim, or an order of the court.
- A Plain reading of the claim.
- 11 Q So your plain reading of searching among the selected
 12 product catalogs doesn't require you to have first
 13 selected the product catalogs to search; right?
 - A I did them simultaneously.
 - Q When you interpreted the claim, did you first form a belief -- before you actually did the demonstration, did you first form a belief as to whether or not selecting catalogs to search needed to come before searching among the catalogs?
 - A I believe they could be done simultaneously.
- 21 Q And you did that based on your plain -- your reading 22 of the plain meaning of the terms.
- 23 A Yes.
- Q I believe you mentioned early on your direct testimony
 that claims 28 and 26 have the first five elements in

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common; is that correct?
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     Α
          Correct.
 3
          Claim 28 then adds a converting step; right?
 4
     Α
         Correct.
 5
          That is that's not present in claim 26?
 6
     Α
          Correct.
 7
          Claim 26 has a sixth step that adds an inventory
     checking step; correct?
 8
 9
          Correct.
     Α
          That's not present in 28?
10
11
     Α
          Correct.
12
          The inventory step is necessary in order to have
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     infringement of claim 26; correct?
14
          Correct.
     Α
15
          The inventory step cannot be performed without the use
16
     of either Punchout or EDI among the configurations that
17
     were at issue in this case; correct?
18
     Α
          Correct.
19
          I'm sorry?
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     Α
          Correct.
          Now, your demonstration doesn't implicate Punchout at
21
22
     all; correct?
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              MS. ALBERT: Asked and answered.
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              THE COURT: You are talking about 1135-A?
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              MR. THOMASCH: Yes, I am.
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Correct?
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     Q
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              MS. ALBERT: Objection; asked and answered.
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              THE COURT: Does it use Punchout?
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              MR. THOMASCH: Punchout is not part of his
 5
     demonstration at all.
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              THE COURT: I think he's already said that.
 7
              MR. THOMASCH: I think he did. I just wanted to
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 9
              THE COURT: Listen, I was paying attention. I'm
     pretty sure he said it maybe more than once. Let's go.
10
         So in this case, your -- what you are doing here is
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12
     looking at the relationship between item master and EDI;
13
     correct?
14
          I don't understand your question.
15
         All right. In the demonstration, were you purporting
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     to show that the first five elements could be fulfilled by
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     item master in RQC and then you would need to have either
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     EDI or Punchout in order to do the next step; correct?
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     Α
         Correct.
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         And because you didn't use Punchout, you were relying
     on EDI to do that next step; right?
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          I know from the documentation that if the
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     demonstration system had contained EDI, we would have been
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     able to show the sixth inventory determination step, but
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     because we didn't get EDI, I could not put it in the
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1 demonstration.

- 2 Q I understand, but what you were attempting to show was
- 3 RQC with item master and EDI can perform the six elements
- 4 | together; correct?
 - A Or Punchout. Punchout or EDI.
- 6 Q Was Punchout what you were demonstrating?
- 7 A No.

- 8 Q Was your testimony yesterday intended to suggest that
- 9 Punchout had a role in the performance of the first five
- 10 steps?
- 11 A Not in this demonstration.
- 12 Q Are you suggesting that you cannot use Punchout in the
- 13 | first five steps but Punchout can then be in the sixth
- 14 step?
- 15 A No.
- 16 Q With RQC?
- 17 A No.
- 18 Q Okay. In this demonstration, were you attempting to
- 19 show that item master and EDI together can do the six
- 20 | elements?
- 21 \blacksquare A That was the conclusion, yes.
- 22 Q May I have just a demonstrative showing configurations
- 23 three and five.
- 24 You mentioned your demonstration was in relationship
- 25 | to configuration three and five. Configuration five

1 contains electronic data interface or EDI; correct?

A Correct.

- 3 Q Configuration three does not; correct?
- 4 A Correct.
- Q So the demonstration you did was, in fact, related to configuration five alone, not configuration three, and you
- 7 demonstrated the first five elements and then said, with
- 8 EDI, we could have all six; right?
- 9 A Right.
- 10 Q Configuration three, without the use of Punchout,
- 11 could never infringe claim 26; correct?
- 12 A Correct.
- 13 Q You are in configuration three. Even under your view
- 14 of infringement and your view of the claims, you need to
- 15 use Punchout in order to infringe claim 26 because there's
- 16 no other way to check inventory?
- 17 A Correct.
- 18 | Q Now, neither claim 26 nor claim 28 was found to be
- 19 infringed at trial in regard to any configuration that did
- 20 | not contain Punchout; correct?
- 21 MS. ALBERT: I object that we're retreading the
- 22 | jury verdict and the trial. I think that was the subject
- 23 of the Court's order.
- THE COURT: I think we're going too far over the
- 25 | line now, Mr. Thomasch. I've given you considerable

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leeway because you're on cross-examination to test the validity, but he actually gave a demonstration. You all provided him with the material from which he was able to use the demonstration. You didn't provide all of it. He did what he said. He explained it.

If that's sufficient, it's not. If it is, it isn't, but we don't need to now go back and re-plow what happened at the trial. Whether or not -- the question is beyond where we need to go.

MR. THOMASCH: Your Honor, I only have two questions for him that relate to the impact on his opinion. I'm not trying to prove any objective fact, just whether or not he considered something. I would ask that I be able to put that on the record as an offer of proof.

MS. ALBERT: Objection; same objection that it's the subject of your order, and you prohibited us from re-treading the trial and, you know, looking into the minds of the jury. And he's already made a motion for an offer of proof. I think that's already been made.

THE COURT: All right. What do you want?

MR. THOMASCH: I would like to find out whether he considered that fact --

THE COURT: Do you want to ask the question and have me sustain an objection to it so that it's in the record? Is that what you are asking me to do?

MR. THOMASCH: Yes, Your Honor. 1 2 THE COURT: Ask the question, and then if she 3 objects, places her objection, I'll rule on it if it's the 4 same question and same objection. 5 MR. THOMASCH: I'll only have two questions that 6 are intended to draw the objection, Your Honor. I don't 7 mean to belabor this in any way. 8 THE COURT: Try it out and see. Let's go. 9 Did you consider, in forming your opinions in this case, your infringement opinions in this case, Dr. Weaver, 10 11 that neither claim 26 nor claim 28 was found to be 12 infringed at trial in regard to any configuration that did 13 not contain Punchout? 14 MS. ALBERT: Objection; relevance. 15 THE COURT: Sustained. 16 Did you consider that ePlus alleged that item master and EDI, in the context of configuration four, infringed 17 18 claim 26 and the jury rejected that allegation? MS. ALBERT: Objection; relevance. 19 20 THE COURT: Sustained. Dr. Weaver, if you had had EDI when you did the 21 22 demonstration three months before -- withdrawn. 23 If you had EDI at the time you did the demonstration, 24 you would have then included screen shots from that; 25 correct?

1 A Correct.

- 2 Q And you testified on direct to what that process would
- 3 have been and how that would have handled the sixth
- 4 | element; correct?
- 5 A Correct.
- 6 Q Are you in any way -- is there anything you need in
- 7 order to convey to the Court and to counsel your opinion
- 8 | that EDI would satisfy this sixth element?
- 9 A True.
- 10 Q That's clear; correct?
- 11 A Yes.
- 12 Q That's your opinion. Does EDI have a role in the
- 13 | first five elements?
- 14 A No.
- 15 Q When does the inventory checking occur --
- 16 THE COURT: You mean does EDI have a role in
- 17 performing the first five elements?
- 18 MR. THOMASCH: I'll withdraw the question and
- 19 rephrase it.
- 20 THE COURT: It clearly has a role in the
- 21 effectuation of it according to everybody's evidence.
- 22 \mathbb{I} Q In performing the first five elements of claim 26, do
- 23 you need to use EDI at all?
- 24 A No.
- 25 Q If you had had EDI available to you, it would have

changed the screen shots in your book. Would it have changed your opinion in any way?

- A No. I would simply be able to demonstrate that EDI can tell you what's available in inventory.
- Q May I go over now to the Punchout demonstration. That was, I believe, shown on screen shots at PX-1134-A. Do
- 8 A Yes, it's up now.

you see that?

- 9 Q Okay. And if you recall, in that demonstration that
 10 you testified about yesterday, it ultimately concluded
 11 with your demonstrating how to purchase one Global desk
 12 from Staples; correct?
- 13 A Correct.

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- Q Now, in that demonstration, did item master come into play at all?
- 16 A No. This was about Punchout.
- Q So this was about going to Punchout, making a selection, building a requisition, checking out, and having Punchout perform that checking inventory step; is that right?
 - A That's correct.
- Q So I believe page two shows that you are going to Punchout; is that right?
- 24 A That's right.
- 25 \mathbb{Q} Then on page three, did you have a choice at that

point to punch out to the Staples site or punch out to the Dell website?

- A Yes, I did.
- Q And which choice did you elect?
- 5 A Staples.

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- Q Now, if a Lawson client with configuration three or five -- withdrawn. Both configurations three and five
- 8 | have Punchout in them; correct?
- 9 A They do.
- 10 Q If a Lawson client with configuration three or five
- 11 | had Punchout relationships with Dell and Staples only, as
- 12 shown in this limited demonstration, would the
- 13 configuration satisfy element one of claim 26 which
- 14 requires, quote, maintaining at least two product catalogs
- on a database containing data related to items associated
- 16 with the respective sources?
- 17 A Yes.
- 18 Q Where is the database for the Punchout catalogs?
- 19 A One of those is at Staples, and one is at Dell.
- 20 \blacksquare Q And who maintains those databases?
- 21 \blacksquare A Staples and Dell in partnership with Lawson.
- Q Does the customer maintain -- may I have claim one, please.
- Does the customer maintain a database containing data related to items associated with the respective sources?

1 A There would be the seller, Staples or Dell.

Q And does Staples maintain the Dell catalog on its

3 database?

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- A No.
- 5 Q Does Dell maintain the Staples catalog?
- 6 A No.
 - Q Are there one database or two databases?
- 8 A Those are two separate databases.
- 9 Q They are two separate databases, each containing one
- 10 vendor's catalog; correct?
- 11 A Correct. Don't forget about item master. Although it
- 12 wasn't used in the demonstration, it's still present, and
- 13 | it still contains multiple catalogs in a single database.
- 14 Q Did item master have anything to do with the
- 15 demonstration by which you said you were showing
- 16 | infringement?
- 17 A I was just showing Punchout.
- 18 THE COURT: Wait a minute. The answer to the
- 19 question is, yes, it did, on 1135. It did not on 1134;
- 20 | right? So let's get straight what we're talking about.
- 21 | Q Right. The demonstration I'm now talking about is
- 22 | exclusively 1134, and is it fair to refer to it as a
- 23 | Punchout only demonstration?
- 24 A Yes.
- 25 | Q In testifying about how to use Punchout to fulfill the

items of claim 26, did you indicate that you needed to use item master to show infringement of claim 26 in the

A No. I merely pointed out that it was present.

Punchout demonstration, 1134?

- Q I need to be able to ask you questions about the demonstration you gave when you said, I'm showing how infringement can occur.
- A Sure.

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- Q You didn't suggest in your testimony that what you were showing was the only possible way that you could infringe; correct?
- A You are correct.
- Q But what you showed, what you have in the snapshots and what you testified to before the Court is a basis for your opinion that this system can be used to infringe claim 26.
 - A Correct.
 - Q You do understand by your reading of the plain language of the claim that the step of maintaining at least two product catalogs on a database containing data related items associated with the respective sources must be performed in order for there to be direct infringement?
- 23 A Sure.
- Q Did you have an opinion when you did the demonstration that is reflected in Exhibit 1134 as to what the database

1 was that fulfilled element one of claim 26?

A Yes.

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- 3 Q And what was the database?
- 4 A That would be the database in a multi-vendor Punchout 5 catalog.
- Q Was there a multi-vendor Punchout catalog anywhere referenced in this demonstration?
 - A Not in this demonstration.
 - Q Okay. I am asking you about the demonstration that you gave the Court --
 - THE COURT: No. What you asked him was about what his opinion was. It wasn't confined to the demonstration. He answered the question you asked. If you want to ask a different one, you can ask it.
 - Q Let me ask you about the demonstration, the Punchout only demonstration reflected in Exhibit 1134. That demonstration did not show punching out to a multi-catalog vendor or a multi-vendor catalog; correct?
 - A Correct.
 - Q So in the demonstration that you showed, where was the database containing data related to items associated with the respective sources?
 - A There were -- there's a database at Staples, there's a database at Dell, and there's a database in the item master.

1 And who maintained the databases? Separate individuals? 2 3 Separate companies. 4 THE COURT: Separate companies being --5 THE WITNESS: Staples and Dell and Lawson 6 maintaining the item master. Or a customer. 7 THE COURT: Earlier you said something about 8 Lawson in partnership with Staples and Dell. Are you 9 talking about the same thing or different? 10 THE WITNESS: The partnership is the ability of the Lawson software to remain connected when you punch out 11 12 to Dell or Staples, but Staples maintains their database. 13 Punchout gives a Lawson customer access to the Staples 14 website that has been sort of specially configured for 15 that customer; correct? 16 Correct. 17 And gives them access to potentially a modified 18 Staples catalog but some Staples catalog; correct? 19 Α Correct. 20 That catalog is actually maintained by Staples, but 21 the access is through the Lawson system; correct? 22 Correct. Α 23 Now, in the answer before His Honor had a follow-up 24 question, you mentioned at the end that the catalogs may 25 have been maintained by Lawson in item master; do you

recall just saying that? 1 2 Α Yes. 3 That wasn't part of your demonstration; correct? Q 4 Α Correct. 5 THE COURT: In 1134. 6 MR. THOMASCH: In 1134. 7 Correct? Q 8 Yes, that's correct. 9 So you had a demonstration that we talked about earlier that only involved item master and EDI, and in the 10 11 second demonstration that we're now talking about, 1134, 12 you used Punchout and not EDI and not item master; 13 correct? 14 MS. ALBERT: Objection; asked and answered. 15 MR. THOMASCH: Just for clarification, Your 16 Honor. 17 THE COURT: Mr. Thomasch, I think it's clear here 18 that there were two different demonstrations, that they 19 each had different purposes, and they are not 20 all-encompassing, and they were exactly what they were purported to be which was a demonstration and not the 21 22 entire proof of the entire case about everything. And I 23 think you've established that fairly well, and you can go on to something else if you'd like to. 24 25 If you would turn to page 16 of 1134, please. Am I

correct that this shows adding a desk to the cart at Staples?

- A That's correct.
- 4 Q And then feel free if there's something important in
- 5 between, but I'd like to next walk you through to page 20.
- 6 Do you see where the submit button is highlighted?
- 7 A Yes.

- 8 Q And so that would be, in effect, checking out of
 9 Staples so that you would then return to the Lawson RQC?
- 10 A Correct.
- 11 Q And that's shown in slide 21?
- 12 A Yes. This is returning the items from the Staples
 13 shopping cart to the Lawson requisition lines.
- Q Okay. And you are back with both Staples and Dell being shown as the Punchout vendors that are available
- 16 through this -- on this demo machine; correct?
- 17 A That's correct.
- 18 Q Page 22, if you flip ahead, this shows now that that
- 19 desk from Staples has been placed into the requisition
- 20 lines; correct?
- 21 A Correct.
- 22 Q May I go to the claim terms, please. Is that entry of
- 23 the Staples desk, the desk from Staples, into requisition
- 24 lines, is that relevant to the performance of any of the
- 25 | six steps of claim 26 that are on the screen?

It's requisite for building the requisition. 1 2 So the fourth element of claim 26 is building a 0 3 requisition using data related to selected matching items and their associated sources; correct? 4 5 Correct. Α 6 And so in this instance --7 MS. ALBERT: Objection; I think you misread the 8 claim elements. 9 Let me reread it to be better -- to appear more accurately in the transcript. 10 It's building a requisition using data relating to 11 12 selected matching items and their associated source(s), 13 period; correct? 14 Α Correct. 15 Is it your testimony that this single item that 16 appears in the requisition lines satisfies the fourth 17 element of claim 26? 18 Α Yes. Now, at this point in the demonstration --19 20 THE COURT: That's on slide 22, Dr. Weaver. THE WITNESS: Yes, Your Honor, slide 22. 21 22 At this point in the demonstration, you proceeded 23 ahead to go through the checkout process that would involve generating a purchase order; correct? 24

Lawson now calls it the release process.

1 Q You went through the release process; correct?

A I did.

- 3 Q But for purposes of building the requisition, that
- 4 | single item from the Staples Punchout site, that was
- 5 sufficient to satisfy the fourth element in your opinion;
- 6 correct?
- 7 A Correct.
- 8 Q At that point in the process, could you have gone back
- 9 to Dell, purchased an item from Dell and brought it
- 10 | forward and put it on the same requisition?
- 11 **A** No.
- 12 Q Could you have at that point, if you had wanted to,
- 13 kept the requisition open, gone to item master, brought
- 14 back an item master item from some source other than
- 15 | Staples, and added it to the requisition?
- 16 **A** No.
- 17 Q Indeed, you couldn't even go to item master to get a
- 18 Staples item to put on the requisition, could you?
- 19 A Correct.
- 20 Q Because you can't get into item master when you have
- 21 an item in requisition lines through a Punchout search;
- 22 right?
- 23 A Right.
- 24 Q Now, you have previously had familiarity with how RSS
- 25 | worked; correct?

A Correct.

- 2 Q In RSS, with RSS, you could have done a very similar
- 3 search to what you just did; correct?
- 4 A Yes.

- 5 Q And by what you just did, I mean what you are
- 6 testifying about now which is the demonstration that's
- 7 reflected in the screen shots at 1134-A.
- 8 A Yes.
- 9 Q But with RSS, you could have gone -- after buying the
- 10 | item or putting the item into requisition lines, you could
- 11 have then sought to add into the requisitioning process an
- 12 | item from a different source, specifically Dell; right?
- 13 A You could.
- 14 | Q In that instance, the fourth item would have been
- 15 satisfied by building a requisition that had multiple
- 16 | sources; correct?
- 17 A The fourth element?
- 18 | O Yes.
- 19 **A** Yes.
- 20 Q Are you aware that neither party in the underlying
- 21 | litigation asked the Court to construe the fourth element
- 22 of claim 26?
- 23 A Yes.
- 24 Q So were you relying, when you formed your opinions on
- 25 infringement of claim 26 through the activities that you

demonstrated in 1134, were you relying on your 1 2 understanding of the plain language of that claim? 3 Yes. 4 You testified on direct right at the very beginning, I 5 believe it was actually in the morning session in one of 6 the first or second questions, that RQC can be used to 7 perform all steps of claim 26; do you recall that? 8 Yes. 9 It's not your opinion, is it, that all uses of configurations three and five infringe claim 26; correct? 10 11 Let me go back to that last question, because I don't 12 think that was accurate. Maybe we should go look up my 13 testimony to see what I said. 14 How about if I modify it, because I think I know where 15 you are, and if you are, I think it deserves 16 clarification. 17 Would it be right to say that you indicated that RQC 18 can be used to perform the first five elements of claim 26? 19 20 I said RQC and the surrounding procurement system could be used to show the first five elements of claim 26. 21 22 So put more broadly, configuration three and 23 configuration five, in your opinion, can be used to infringe claim 26? 24

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Α

Correct.

1 But all uses of configuration three and configuration 2 five are not infringing; correct? 3 All uses? 4 Are there ways that a user can productively use 5 configuration three or configuration five to perform 6 intended purposes of the software and not infringe claim 7 26? 8 MS. ALBERT: Objection; beyond the scope of my 9 direct. THE COURT: What difference does it make if 10 there's some -- let's assume there's one use that doesn't 11 12 infringe. 13 MR. THOMASCH: Your Honor --14 THE COURT: That still infringes if there are 15 other uses that do. 16 MR. THOMASCH: There are many uses that don't, 17 Your Honor, and in trying to understand what is infringing 18 and what is not in his opinion, I would like to know where the line is that he's drawn and what he has on each side. 19 20 THE COURT: What difference does it make is her 21 point, I think. 22 MR. THOMASCH: Well --23 THE COURT: She didn't cover that in her 24 examination. 25 MR. THOMASCH: This is an infringement case --

THE COURT: I understand that, but you don't try what's not infringing in an infringement case.

MR. THOMASCH: Well, they have brought a claim of indirect infringement. They have brought a claim of contributory infringement, and the issues, the issues of substantial non-infringing uses, Your Honor, are central and will be up before the Court when the damages witnesses testify.

THE COURT: I haven't seen that in anybody's evidence so far.

MR. THOMASCH: I believe Dr. Weaver's expert report -- may I ask?

THE COURT: Go ahead, but you are confusing the issues that have to be decided here, I think. She didn't cover it. I'm sustaining her objection. It's beyond the scope of her direct examination, and if you want to cover another -- cover it another way, perhaps you can, but not with that question. In addition to that, it's so broad I don't know that anybody could ever answer it. You'd have to know what all other people do.

- Q Dr. Weaver, in your expert report, did you offer an opinion that RQC and configurations three and five have no substantial non-infringing use?
- A Yes.

 \parallel Q Is that your opinion?

A Yes.

MR. THOMASCH: Your Honor, may I continue?

THE COURT: With a question that is permissible,

sure.

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- Q When you did the demonstration in 1135-A, were you requisitioning a stock item from item master?
- 7 A Yes.

items.

- 8 Q What stock item were you requisitioning in 1135?
 9 Withdrawn. Maybe as a predicate, what is a stock item if
 10 you understand that term?
 - A I think I misspoke. Stock item is something that's already present in the company. The items that I was looking at required ordering, so they were not stock
 - Q So a stock item might be like yellow pads at a law firm, and I want to have 100 available, they are in stock, and if someone needs some and you have actually 300 in stock, you say, I want five yellow pads, they come to you, there's no purchase order; correct?
 - A That's right.
 - Q In that situation, you are using item master, but even under your definitions and read of the claims, that's not an infringement, is it?
 - A It's not, because there's no requisition and purchase order.

Q And so that's why you didn't use a stock item in your demonstration?

A Yes.

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- Q When you were -- when you requisition special items by manually filling out requisition forms without searching for a matching item, that wouldn't infringe claim 26,
- 7 would it?
 - A You have to do a search.
- 9 Q And that sort of thing, doing a specific requisition
 10 where you know just what you want, you can go into item
 11 master, write that in without ever searching, and you can
 12 use item master to purchase that item; correct?
- 13 **A** Yes.
- 14 Q And that's within the capacity of configurations three and five?
- 16 A Yes.
- 17 Q And also, you can purchase items through pre-completed 18 templates, like every month we'll order 100 yellow pads 19 automatically, you can do that through item master;
- 20 correct?
- 21 A Yes.
- 22 Q And that's not an infringement of claim 26.
- 23 A If there's no search.
- 24 THE COURT: You had to get a search to get there, 25 don't you?

THE WITNESS: You would have had to do a search 1 2 initially. 3 Do you have to do a search -- let's clarify. If you 4 are a law firm and you decide that every month you want to 5 order 100 yellow legal pads from Office Max, and you have 6 a standing template that you then, in January, in 7 February, and the first of March, you order 100 pads, is 8 that considered by you, the use of a template to fill out 9 recurring orders, is that a search within the meaning of 10 the claim language as you understand it in claim 26? 11 Α No. 12 So if it's not, then doing so would not be infringing 13 claim 26; correct? 14 Α Correct. 15 THE COURT: While he's asking that, do you have 16 to get a search to establish the template? 17 THE WITNESS: Yes, sir, you do. 18 Q Have you ever entered items in an item master? 19 Α Not me personally. 20 Have you ever performed a template order using item 21 master? 22 Not me personally. 23 Do you know how that process works and whether a search is actually required? 24 From the documents, it appears to me that the template 25

is filled as a result of doing searches, and then the template gets saved and then can be reused.

- Q And that -- your basis for that is what you've seen in specific documents?
- A Yes, that's right.

- Q Can you identify any of those -- withdrawn. Does your expert report identify any of those?
- MS. ALBERT: Objection; I think this is beyond the scope --
 - MR. THOMASCH: I'll withdraw the question.
 - MS. ALBERT: I'll stipulate --
- THE COURT: He fished for it, the fact it's not in his report. He fished for it, and you let it be answered. You could have objected, but you didn't, and now he's got to deal with the answer one way or the another.
 - MS. ALBERT: Understood.
- THE COURT: There's no reason to object, but there's no reason to go any further. It's been established.
- Q Even in configurations three and five with users who have Punchout or EDI, under your reading of the claims, there is no infringement unless the Punchout or item master vendors have the capability to check inventory; correct?

A Say that again, please.

Q Under your reading of the claims with respect to configurations three and five, Lawson users who have Punchout and/or EDI capacity still cannot infringe claim 26 if they engage in a transition with a vendor who does not have the capability to check inventory; is that correct?

A I think that's correct.

Q Punchout vendors must support the capacity of reporting whether the item you want is in inventory in order for you -- that vendor to be part of an infringement of claim 26; correct?

A Correct.

Q And the same holds true for transactions with EDI. Even if the Lawson customer has EDI, unless the vendor also has the capacity to do the electronic checking of inventory, there will be no infringement of claim 26 under your view; correct?

MS. ALBERT: Objection; relevance. Lawson has no contention in this proceeding that it's made any modifications to any inventory determining capabilities that were found to infringe.

THE COURT: Beyond that, have you put in any evidence of non-infringing uses that anybody is using? Is there anything in the record about this? You are asking

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him opinions in the air, and opinions in the air don't mean anything unless they are tied to a non-infringing use made by you or somebody else, and I haven't seen anything in the record that shows that.

MR. THOMASCH: I believe, Your Honor, there has been enormous discussion about the capacity --

I'm talking about a substantial non-infringing use, and what you are doing is you are going into a bunch of questions about something that, so far as I'm aware, nobody put anything in the record about, but if I'm wrong about that I want to know so I can refresh memory.

MR. THOMASCH: Dr. Weaver is providing testimony about the capacity of the machines to perform substantial non-infringing uses, and there is no good-faith dispute about whether those uses take place. The burden of proof is on --

THE COURT: No, the burden of raising a substantial non-infringing use is on you, I think. You have to put it up -- put it forward. Sustained on the objection.

MS. ALBERT: Thank you.

THE COURT: Enough is enough.

Q Do the documents that you reviewed reflect that Lawson customers use item master to purchase stock items?

1 A Can be used to purchase stock items, yes.

- 2 | Q You've seen reference that they do, don't you?
- 3 A Yes.
- 4 Q You made reference to SciQuest on your direct
- 5 | examination; correct?
- 6 A I did.
- 7 Q Am I correct that your opinion about SciQuest is the
- 8 Lawson customer who has a relationship with SciQuest has
- 9 the capacity to infringe claim 26 by going to SciQuest,
- 10 | but you don't actually know of any customer who has done
- 11 so; is that right?
- 12 A No.
- 13 Q How many customers do you know of who have gone to
- 14 | SciQuest?
- 15 A Cleveland Clinic.
- 16 Q Do you know of any others?
- 17 A That's the one I read about.
- 18 | Q When Cleveland Clinic went to SciQuest, what did they
- 19 do? What did they purchase?
- 20 A I don't know.
- 21 Q Did the purchase, in your mind, infringe claim 26?
- 22 \blacksquare A It has the capacity to infringe claim 26.
- 23 Q We are talking about infringement. I want to know if
- 24 you are aware of any evidence that Cleveland Clinic used a
- 25 | Lawson system to infringe claim 26.

I know that Cleveland Clinic asked about using 1 2 SciQuest and got reassures that using SciQuest would work 3 just fine and would bring back multiple items from 4 multiple vendors, put on one requisition, and generate 5 multiple purchase orders. I think it's a reasonable 6 assumption that if they ask that question, they are using 7 that functionality. 8 And in your answer just then about what was reasonable 9 to assume, you ticked right through five of the six elements but did not mention determining whether a 10 11 selected matching item is available in inventory; correct? 12 Is that true that you did not mention that? 13 I did not mention it. 14 Even if you went to SciQuest, unless there is a 15 determination of whether a selected matching item is 16 available in inventory, there's no infringement of claim 17 26; correct? 18 MS. ALBERT: Asked and answered, Your Honor. THE COURT: Overruled. 19 20 There would not be. Α

Q What is your understanding about the capacity of SciQuest or partners of SciQuest to do -- to determine whether selected matching items are available in inventory?

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A We know that the SciQuest system has hundreds or

1 thousands of catalogs, and so I believe it's possible to 2 check inventory there. Through which catalogs? 3 I don't know their names. 4 5 You are just making an assumption based on numbers; is 6 that correct? 7 Α Yes. 8 Do you have any information about a single --9 withdrawn. You have previously done demonstrations similar to the two that you spoke about in court in order 10 11 to provide bases for infringement opinions; correct? 12 MS. ALBERT: Objection. I think now we're 13 retreading the trial record, and that's not relevant. 14 MR. THOMASCH: I'm not retreading the trial 15 record. I am --16 THE COURT: What are you asking? I don't even 17 understand the question, to tell you the truth. 18 MR. THOMASCH: I'm asking him whether he has 19 previously, and he has at trial, I understand that, but 20 has he previously done demonstrations --21 THE COURT: In his other work as an expert, has 22 he done demonstrations? 23 MR. THOMASCH: In the course of this case, Your Honor, I'll limit it to. 24 25 THE COURT: What does that have to do with

anything if they're not in evidence here? 1 2 MR. THOMASCH: I would like to contrast the 3 demonstrations he did before with the demonstrations that 4 he --5 THE COURT: Demonstrations he did at trial? 6 MR. THOMASCH: Yes. 7 THE COURT: With demonstrations he did here. 8 MR. THOMASCH: Yes. 9 THE COURT: Objection sustained. One last -- withdrawn. 10 Q 11 MR. THOMASCH: Nothing further, Your Honor. 12 THE WITNESS: Thank you. 13 14 REDIRECT EXAMINATION 15 BY MS. ALBERT: 16 Good morning, Dr. Weaver. 17 Good morning, Mrs. Albert. 18 Do you know whether or not the inventory control 19 modules sold by Lawson has a program enabling loading of 20 catalogs into the item master? I know it does. 21 22 Can you tell me whether or not the user of the 23 demonstration system that's reflected in the screen shots 24 of PX-1134-A maintains multiple catalogs in the item 25 master and connections to multiple Punchout catalogs?

A Yes, it does.

Q Now, with respect to the demonstration illustrated in the slides of PX-1134-A, can you tell me whether or not the requisition is built when an item is placed in the requisition lines, or is it built at the time that the release button is clicked?

MR. THOMASCH: Objection; very close to leading, Your Honor. I think the proper question for her own witness is how is it built or when is it built.

THE COURT: Overruled.

MR. THOMASCH: The question is suggesting the answer.

THE COURT: Overruled. I don't think it does.

- Q Can you tell me whether or not the requisition is built by the Lawson system when the item is placed in the requisition lines, or is it built at the time when the release button is clicked?
- A It is built after you click on the release button and you get the popup window telling you that the requisition has been created.
- Q Is it the user of the system that queries the inventory database of the Punchout vendor?
- 23 A Yes.
 - Q Is it the user of the system that receives the purchase order acknowledgment report and can then

determine whether or not an item ordered is available in the vendor's inventory?

A Correct.

Q Can we look at claim 26? Now, with respect to the plain language of the fourth element of claim 26, does that element require that a requisition built by the system user include items associated with multiple vendors?

A No.

MR. THOMASCH: Objection, Your Honor. Calls for the witness to give a claim construction on what does the claim require, and the Court has not done a claim construction on this, and our witness was precluded from offering his opinion about what was required by this step, and I think it's a matter for the Court and not for Dr. Weaver.

THE COURT: I would agree with that except that you asked him about it and you asked him what his opinion was and opened the door to it. And she didn't object to it. I would have sustained the objection.

MR. THOMASCH: I asked if that's his opinion.

Ms. Albert asked what is required as if it were a ruling from the Court. If she wants to rephrase as to his opinion, I will withdraw.

THE COURT: I think that's a legitimate request

for revision. 1 2 In your opinion, does the plain language of claim 26 3 require that a requisition built by the system user include items associated with multiple vendors? 4 5 THE COURT: Wait a minute. What you are asking 6 him -- in his opinion in forming the infringement analysis 7 did he hold that opinion; is that right? 8 MS. ALBERT: Yes, correct. 9 THE COURT: All right. 10 It does not require multiple items from multiple Α 11 vendors in a single requisition. 12 MS. ALBERT: Thank you. Nothing further. 13 THE COURT: All right, can he be excused? 14 MS. ALBERT: Yes. 15 THE WITNESS: Thank you, Your Honor. 16 THE COURT: Can he be excused permanently? How 17 about you all? 18 MR. THOMASCH: No, Your Honor. 19 THE COURT: All right, you can be excused 20 permanently, Dr. Weaver. We'll take a 20-minute recess 21 and change court reporters. 22 23 (Brief recess.) 24 25

797 HOMEWOOD - DIRECT MS. ALBERT: Your Honor, for the record, 1 2 ePlus rests its infringement case. 3 THE COURT: All right. All right, sir. 4 MR. MARK: Elizabeth Homewood, please. 5 6 7 ELIZABETH HOMEWOOD, called by the Defendant, first being duly sworn, testified as follows: 8 9 10 DIRECT EXAMINATION 11 BY MR. MARK: 12 Good morning, Ms. Homewood. 13 Good morning. Α Would you lean into the microphone a little bit or 14 15 move it closer to you and then give your name to the 16 court reporter and spell your last name, please? 17 Elizabeth Homewood, H-O-M-E-W-O-O-D. Α 18 Ms. Homewood, where do you work? 0 19 I work for Infor. Α 20 What do you do there? Q 21 I'm the senior director for support operations. 22 THE COURT: You're what? 23 THE WITNESS: Senior director for support operations. 24 25 What is the support option?

Case 3:09-cv-00620-REP Document 1055 Filed 04/10/13 Page 62 of 266 PageID# 35043 798 HOMEWOOD - DIRECT Support operations is the department that's 1 2 responsible for providing support to our customers if 3 they have questions on the software or if they're experiencing a problem running the software, or 4 5 anything like that, they reach out to us to answer those questions. 6 7 How long have you worked for Infor? Q Just over three years. 8 Α 9 By Infor with the three years, are you including within that working for Lawson? 10 11 Α I'm sorry, yes. 12 THE COURT: Is Lawson still an extant company or has it been merged into Infor? 13 THE WITNESS: It was merged into Infor just 14 15 over a year ago, I believe. It's no longer an 16 affiliate. It's part of Infor now. THE COURT: And it didn't exist anymore? 17 18 THE WITNESS: Correct. 19

THE COURT: So if I wanted to Google Lawson, I'd come up with its past, but not its presents?

> THE WITNESS: Correct.

THE COURT: Not that I am.

BY MR. MARK:

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Can you just give a brief overview of your career background and the work you've done before you came to

1 Lawson?

- 2 A Prior to Lawson I worked for a company called Soft
- 3 | Brands, Incorporated. And I worked in -- I started in
- 4 | their technical consulting team for a few years. Then
- 5 I spent about 15 years in their support operations
- 6 department at Soft Brands. And then in 2009, I left
- 7 Soft Brands and went to Lawson in their support
- 8 operations team.
- 9 Q So, adding up, you've had about 18 years of
- 10 | experience in software and support operations?
- 11 | A Yes.
- 12 Q Let me direct your attention to May 2011. Were
- 13 you aware towards the end of that month that this
- 14 court issued an injunction involving certain Lawson
- 15 software products?
- 16 A Yes, I was.
- 17 Q How did you become aware of it?
- 18 A I was notified of the initial notification of the
- 19 \parallel injunction by my boss at the time, Nancy Anderson.
- 20 Q Were you given responsibilities at Lawson for
- 21 | carrying out actions by the company to comply with the
- 22 | Court's injunction?
- 23∥A Yes, I was.
- 24 Q What responsibilities were you given?
- 25 A I was given responsibilities to help with the

800 HOMEWOOD - DIRECT ceasing of the support aspect of that. So do you want 1 me to go into a specific --2 3 Ceasing? Just for the court reporter, was that Q c-e-a-s-i-n-q? 4 5 Correct. Α It sounded like CC at first. 6 7 Α Sorry. 8 And about when did you become involved? About 9 when specifically, do you remember, did you get 10 involved with that? I believe it was on the morning of the 25th of 11 12 May. 13 Let me ask you to turn to the binder that's in front of you to the tab with Exhibit 563, Defendant's 14 Exhibit 563. Do you see that? 15 16 Yes. Α 17 Do you recognize this document? Α 18 Yes, I do. 19 Did you prepare it? Q 20 Α Yes. 21 MR. MARK: Your Honor, this document is on 22 the agreed upon list and I move it into evidence. 23 THE COURT: It's admitted. No objections. 24 MR. STRAPP:

(Defendant's Exhibit 563 is admitted.)

Q Now, does this document set forth a timeline of activities that you were involved in in connection with implementing Lawson's response to the Court's injunction?

A Yes. It would be their activities that I was involved in in some way, yes.

Q The timeline begins on May 25. Could you read that entry into the record, please?

A Received initial notice to discontinue service, support and distribution of collateral of RSS Procurement Punchout not part of RQC and M3 e procurement in the U.S. for all non-healthcare customers while emergency stay is being reviewed.

Q When you first became involved with this implementation activity, had Lawson stopped selling the software defined in the injunction?

A Yes.

Q Let me ask you to turn -- strike that. In terms of the support operation, how does the support function actually work in terms of customers requesting and receiving support?

A There's a couple ways. Generally, customers will log onto our customer portal and into what we call the ticket incident management system. They will enter their information, the question, that gets assigned to

a support engineering. And the support engineer would then follow-up with the customer either via like an email type, typing it into the system, or a phone call.

- Q When a customer logs into the system is an electronic record created of the customer putting in its query?
- A Yes. If a customer logs in and enters a support ticket, there is a record of that support ticket in our system.
- Q When the customer initiates a request, does the customer have to identify in some way the nature of the problem for which they're seeking support?
- A Yes. Generally, they're required to enter the module and the screen if it's applicable, and then a summary description of what their issue is.

THE COURT: What are we doing here? I'm not sure where we're heading.

MR. MARK: Your Honor, where we're headed into is describing how the company implemented actions in response some Your Honor's injunction.

THE COURT: Ask her the bottom line question. Did they stop? She said they stopped selling the software. Now ask her if they stopped servicing the software.

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MR. MARK: We actually had testimony from Mr. Hanson on that.

THE COURT: Maybe that's through. So why are we doing what's she's doing?

- Q What's the difference between service and support at Lawson?
- A The difference is the services team is responsible for installing, implementing and consulting on the software. The support team is responsible for answering questions or addressing problems with the software.
- Q Let me ask about a third catagory of items. Are you familiar with the term "maintenance"?
- A Yes.

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- 15 0 What's maintenance?
- 16 A Maintenance is the actual code fix or delivery of 17 fixing problems within the code.
 - Q How is maintenance provided to Lawson customers?
- A The development team is responsible for doing the maintenance. It's provided to the customers through the support team.
- Q Maintenance consists, for example, when you have a particular software product and there's an update and there's a patch, a customer maintains their software by going to the website and downloading and installing

Case 3:09-cv-00620-REP Document 1055 Filed 04/10/13 Page 68 of 266 PageID# 35049 804 HOMEWOOD - DIRECT the patch, right? 1 2 Yes, that would be correct. So that's maintenance as distinguished from 3 support and service? 4 5 Correct. Α Okay. Did Lawson stop all three, maintenance, 6 7 support and service in response to the Court's injunction? 8 9 Α Yes, we did. 10 Relating to the enjoined products, correct? 11 Α Correct. 12 Okay. Let's talk about how Lawson stopped the Q 13 support function because that's your area, right? 14 Α Yes. 15 How many support -- how many people work in the 16 support area for Lawson? 17 Currently or --Α At the time of the injunction, May 2011. 18 19 At that time the Lawson support team was just over 20 320 people or so. 21 Did you disseminate to the support team policy 22 regarding the provision of support after the 23 injunction?

- 24 Α Yes.
- 25 How did you do that?

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1 A It was done through a combination of verbal 2 meetings and emails.

THE COURT: Excuse me. I'm confused now. Did you stop providing support or did you provide support after the injunction?

THE WITNESS: We stopped providing support.

- Q Did you communicate the direction to stop providing support to the support technicians?
- A Yes, I did.

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- 10 Q Are you familiar with a Lawson feature called 11 knowledge base?
- 12 A Yes, I am.
- 13 Q What is knowledge base?
 - A Knowledge base is an online database or repository of information regarding all of the products where customers can through self service, they log onto the website in the knowledge base, and they can search for information and solutions themselves without ever contacting the support team.
 - Q Did Lawson change the knowledge base for the products covered by the injunction after the injunction issued?
- 23 A Yes, we did.
- Q What did Lawson do to the knowledge base for the products covered by the injunction?

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We did a comprehensive search on the terms related 1 Α to the products and we removed all of the articles, 2 the documentation. Any patches or information related to the products was taken out of the knowledge base 4 for customer view. 5

- So customers could not get after the injunction material from Lawson advising them on how to fix or adjust certain things in the software covered by the injunction, correct?
- That would be correct, yes.

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11 Are you familiar with a service --

> Excuse me a minute. THE COURT: dispute that they stopped providing maintenance, support and service for the infringing products, Mr. Strapp?

> > MR. STRAPP: Yes, we do, Your Honor.

Obviously, they didn't for the THE COURT: people who were covered by the sunset provision. That's, obvious, I would assume, that they continued to do that.

MR. STRAPP: We do --

THE COURT: Do you agree that you continued to do it for the people covered by the sunset provision.

> MR. MARK: There were the 277 that were

807 HOMEWOOD - DIRECT identified for the sunset provision, that's correct, but otherwise we understand that they have contested this and we want to illustrate --That's what I'm trying to get at. THE COURT: MR. STRAPP: We do contest the issue. fact, we presented evidence they were instructing customers on how to run RSS and RQC in parallel. came in yesterday. THE COURT: That's what you're talking about, that kind of evidence? MR. STRAPP: In addition to other evidence. THE COURT: All right. Your questions then about stopping the

maintenance, support and service do not pertain to the maintenance, support and service of the adjudged infringing products as to the 277 customers covered under the sunset provision; is that correct?

MR. MARK: That is correct, Your Honor.

THE COURT: Do you understand that to be the case, ma'am?

THE WITNESS: Yes, I do.

THE COURT: All right.

BY MR. MARK:

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Are you familiar, Ms. Homewood, with a service provided by Lawson where it hosts software for its

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customers and actually runs the software for its customers?

- A Yes, I am familiar with that.
- Q Did Lawson provide hosting services to customers
 who used the software configurations covered by the
 injunction?
 - A Yes, they did.

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- Q After the injunction issued, what did Lawson do regarding changing the software that had RSS and changing it to RQC for these hosted customers?
- 11 A They contacted the customers and collaborated with
 12 them to immediately migrate them or change them over
 13 to ROC.
 - Q Are you aware that Lawson also provides system administration services for customers who host Lawson software in their own computer systems, but then use Lawson to administer the software?
 - A Yes, I am.
 - Q Did Lawson for those customers who use Lawson system administration for products covered by the injunction, did Lawson change that software from using RSS to installing and implementing RQC?
- 23 A Yes, they did.
- Q After the injunction was issued, was a team formed at Lawson with various responsibility to carry out

809 HOMEWOOD - DIRECT steps for complying with the Court's order? 1 2 Yes, there was a functional team put together. Α 3 You were part of that team? Q Yes, I was. 4 Α Did it meet regularly? 5 Q Yes, we met at least daily initially. 6 Α 7 Let me direct you to Plaintiff's Exhibit 1101 in Q the binder in front of you. 8 9 THE COURT: Back at the back there. All the way at the back. The last one. 10 11 The last 1. Q 12 Α Okay. 13 Do you see the first page is a cover email from 14 Mary Jo Tinture to a long list of people? 15 Α Yes, I do see that. 16 And were you part of the project team? 17 Α Yes, I was. 18 MR. MARK: Now, Your Honor, I believe this 19 document is on the agreed upon list and I move it into 20 evidence. 21 THE COURT: All right. It's admitted. (Plaintiff's Exhibit No. 1101 is admitted.) 22 23 If you turn to the fourth page of the exhibit 24 you'll see a large spreadsheet.

25 A Yes, I see that.

HOMEWOOD - DIRECT

Q The spreadsheet is divided with white boxes and occasion light blue rows dividing the white space, correct?

A Yes, it is.

- Q Do the blue lines on Exhibit 1101 reflect the different areas of tasks or areas that were being addressed by this team in implementing the response to the Court's injunction?
- 9 A Yes, they do.
- 10 Q The group met. Did it meet in person, by phone or 11 by webinar?
 - A It was generally by phone and WebEx.
 - Q Now, let's turn to -- strike that.

In connection with the support operation which you supervise, could you tell the Court in an average month about how many support queries come into Lawson?

A On an average month for the team that I supervise, about 7- to 8,000.

Q And turn in the binder to Exhibit 1058, which is in evidence. Are these printouts of the type of support communications you described earlier where a customer will send in a query to Lawson and Lawson will respond?

A Yes, that does look like what these are.

THE COURT: What? I'm sorry.

	HOMEWOOD - DIRECT 811
1	THE WITNESS: Yes.
2	THE COURT: I have a seasonal adjustment.
3	MR. MARK: I'm enjoying the pollen myself,
4	Your Honor.
5	Q Are you able to, from your experience, are you
6	able when you look at various of these queries, are
7	you able to gather from the nature of the query what
8	the issue the customer is seeking to have Lawson
9	resolve?
10	A Generally, I can, yeah. Not always.
11	Q Are you able to tell, for example, are there some
12	queries where information is provided that allows
13	someone to interpret whether the customer is actually
14	running RQC?
15	A I'm sorry. Could you repeat that?
16	Q Is there information in some of these queries that
17	allows you to understand whether from the query you
18	can tell that the customer is running RQC?
19	A Yes. You often can tell that.
20	Q Turn if you would to page with the Bates No.
21	ending 415. I think it's the fourth page of the
22	document.
23	THE COURT: Ending what?
24	MR. MARK: 415. I'm sorry. 114815.
25	Q Do you see at the bottom of that page case 126805?

HOMEWOOD - DIRECT 812

- 1 A Yes, I see that.
- 2 Q And you see a dialogue that is initiated, I guess,
- 3 by involving a particular customer there between Linda
- 4 Ueland and Debbie Gunn?
- 5 A Yes, I see that first entry.
- 6 Q Do you see in the entry 6/7/2011 at 3:00:44 from
- 7 □ Debbie Gunn to Scott Hanson where it says, "Hi, Scott,
- 8 I received this error after installing RQC." Do you
- 9 see that?
- 10 A Yes.
- 11 | O Is that an indication that the customer has
- 12 installed RQC?
- 13 A Yes, absolutely.
- 14 Q Do you see in the response below that in reference
- 15 to a computer file RQC_config.XML?
- 16 A Yes, I see that.
- 17 | Q Is that a file that is associated with implemented
- 18 RQC on a customer's system?
- 19 A Yes, it is.
- 20 Q Turn if you would to the page with the Bates
- 21 | numbers ending 115251.
- 22 | A Okay.
- 23 Q Do you have that?
- 24 A Yes, I do.
- 25 Q Do you see there a case -- I'm sorry. I gave you

813 HOMEWOOD - DIRECT the wrong page. The next page ending in 252. 1 The 2 case No. 132006. 3 Yes, I see that. Α Do you see the entry for June 21, 2011, at 4 5 9:29:55 p.m? Yes, I do. 6 Α 7 Do you see the reference there where Anna Perez is asking Mike Meyer, "Hi, Mike. Please send your 8 9 RQC config.XML file for my review." Do you see that entry? 10 11 Α Yes. 12 Does that indicate that the customer is running Q 13 RQC on its system? 14 Α Yes, it does. Turn if you would to the page ending --15 16 THE COURT: Is the bottom line here that she's reviewed the records and sees evidence that some 17 18 of the customers are running RQC? 19 The contention has been made --MR. MARK: 20 THE COURT: Is that what you're asking? 21 MR. MARK: That's the bottom line. 22 THE COURT: Ask her that question. That will 23 kind of get us where we're going. And then maybe the

next question is: Were there some that didn't quite

make it? Were there some -- you know, we can get to

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HOMEWOOD - DIRECT

the bottom line without going through every entry in the document.

BY MR. MARK:

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- Q Taking the judge's question, you're aware from reviewing these records that there are customers who after the RQC upgrade to that new redesigned product was made available they implemented RQC, correct?
- 8 A Correct.
 - Q And that activity started right from when the injunction was entered and carried through, correct?
- 11 A That's correct.
- 12 Q Now, after the injunction was issued, are you
- 13 | familiar with the term decommission notice?
- 14 ∥ A Yes, I am.
- 15 0 What is a decommission notice?
- A A decommission notice is the notice to our

 customers that we're ceasing or stopping development

 and further sales or any related activities to a
- 19 particular product.
- 20 Q Did Lawson issue a decommission notice for RSS?
- 21 A Yes, we did.
- 22 Q Turn if you would to Defendant's Exhibit 557 in
- 23 front of the book. Is that the -- do you recognize
- 24 | that as the decommission notice for RSS?
- 25 A Yes, I do.

815 HOMEWOOD - DIRECT THE COURT: What exhibit is it? 1 I'm sorry. 2 MR. MARK: Defendant's Exhibit 557. 3 THE COURT: All right. MR. MARK: Your Honor, this is on the agreed 4 upon list and I would move it into evidence. 5 THE COURT: It's admitted. 6 7 (Defendant's Exhibit No. 557 is admitted.) After a product is decommissioned, can anyone with 8 0 9 the product -- is maintenance available on that product anymore? 10 No, not once it's been decommissioned. 11 12 If someone buys or licenses Lawson software and 13 then after a time decides not to continue in a support 14 or maintenance relationship with the company, are those people normally able to receive updates or 15 16 maintenance, whatever, on the product that they might still be running on their computers? 17 18 If a customer is not maintaining activity No. 19 maintenance on a product, then they are not entitled 20 to receive maintenance updates, patches, or any type 21 of support on that. THE COURT: Does active maintenance mean 22 23 there's some kind of contractual arrangement and they pay you for it or what do you mean by active 24

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maintenance?

HOMEWOOD - DIRECT

THE WITNESS: Yes. What I mean is they have paid for maintenance on that product and it's part of their contract.

THE COURT: From time to time you get a notice -- well, you can review your maintenance program on this even though --

THE WITNESS: Right. So there's a regular renewal period on the products and the customers always have the option of whether or not to maintaining that relationship and to pay for that maintenance.

THE COURT: They don't, they don't get the maintenance you're sending out. If they do, they do.

THE WITNESS: Correct.

- Q Now, in connection with notification to customers, you're aware that Lawson sent copies of the injunction to every customer that had at some point licensed the any one of the infringing configurations?
- A Yes, I'm aware of that.

- Q When I say "any customer," did that notice go to customers who were not on any kind of activity maintenance with the company?
- A Yes, it did. It went to all customers.

THE COURT: All customers --

THE WITNESS: That had licensed the product

HOMEWOOD - DIRECT

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- at any point in time whether they were active or inactive.
 - Q Was RQC made available for free to anyone who had at any time licensed one of the infringing configurations?

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- 6 A Yes, it was.
- Q So even for a customer who was no longer in an active relationship with Lawson, the new product was made available to them, correct?
- 10 A Yes, it was.
- 11 Q About how many customers make up that universe

 12 that the notice went to between those on maintenance

 13 and those who were no longer on maintenance when the

 14 injunction issued?
- 15 \blacksquare A I believe that number was around 864.
- 16 Q How many in that 860 or so were no longer on active maintenance in May of 2011?
- 18 A No longer on active maintenance for the product 19 was around 370, 380. Something like that.
 - Q Now, in terms of stopping support for Lawson customers, did Lawson have a policy -- what was Lawson's policy after the injunction issued regarding the support it would provide?
 - MR. STRAPP: Objection; asked and answered.
- 25 THE COURT: I think you have.

818 HOMEWOOD - DIRECT Let's then cut to the end. Are you aware now 1 2 about how many customers of Lawson as of May 2011 had 3 Configurations 3 or 5 at any point? Yes. 4 Α THE COURT: Configuration 3 or 5 what? 5 lost the last word. 6 7 How many had Configurations 3 or 5 as of May 2011. 8 Objection. Can we establish the MR. STRAPP: 9 foundation that the witness understands what 10 Configurations 3 and 5 are? 11 THE COURT: Do you know? 12 THE WITNESS: Yes. 13 THE COURT: Do you know what those are and what's been introduced here? 14 15 THE WITNESS: Yes, I'm aware. 16 You have seen the description of the components of Q 17 the Lawson products may make up Configuration 3 and 5, correct? 18 19 Α Yes. 20 How many customers are in that as of May 2011 who 21 had Configuration 3 or 5? 22 Α About 135. 23 Is Lawson providing any type of maintenance or support to any customer who's running its procurement 24

software Configuration 3 or 5 where that person is

819 HOMEWOOD - DIRECT either not running RQC or not running anything? 1 2 MR. STRAPP: Objection. Vague as to time, 3 Your Honor. Today. 4 Q 5 THE COURT: Today? 6 Q Today. 7 Α I'm sorry. Could you repeat the question? 8 I'll try it again. Is Lawson providing 9 maintenance or support to any customer who had license 10 Configuration 3 or 5 as of May 2011 where that 11 customer is not today either running RQC or is not 12 running either RQC or RSS? 13 MR. STRAPP: Objection, Your Honor. I'm 14 not --15 I understand the part about RQC. THE COURT: 16 I don't understand the last part. So let's have 17 her --MR. STRAPP: Your Honor, I have a different 18 19 objection as well. We asked an interrogatory during 20 discovery regarding which customers had actually --21 were running RQC. We asked that very question. And 22 we received an answer that Lawson doesn't know who's 23 running RQC. They don't know a single customer. couldn't identify any for us. They know who had 24 25 downloaded RQC, but they didn't know who had

820 HOMEWOOD - DIRECT implemented and installed RQC. And we waited. 1 2 THE COURT: That's the extant answer of the 3 company? MR. STRAPP: Correct. Never supplemented 4 during the course of the discovery. I have a copy of 5 the interrogatory to hand up to Your Honor. 6 7 THE COURT: Hand it to him. He's going to have to deal with it. You can show it to me after he 8 9 looks at it. 10 MR. STRAPP: Here's a copy for, Your Honor. 11 MR. MARK: Here is part of Plaintiff's 12 Exhibit 20, 1269, which I believe is in evidence. 13 THE COURT: I have 1269 up here already. I have a copy of it already. 14 15 What interrogatory is it, Mr. Strapp? 16 MR. STRAPP: Response to interrogatory No. 3. THE COURT: 17 Three? MR. STRAPP: Yes. I'm referring in 18 19 particular to the part of the answer at the top of 20 the --21 THE COURT: Wait just a minute. I need to get it. 22 Okay. The question is, "Identify all

customers of any infringing system who have, (A)

uninstalled and/or removed RSS; (B) not uninstalled or

removed RSS; (C) installed and implemented RQC and not

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ase	3:09-cv-00620-REP Document 1055 Filed 04/10/13 Page 85 of 266 PageID# 350
	HOMEWOOD - DIRECT 821
1	installed or implemented RQC. And then what's the
2	answer?
3	MR. STRAPP: Your Honor, if you carry over to
4	the next page at the top, the first sentence at the
5	top of that page that begins "Lawson is therefore not
6	in possession."
7	MR. MARK: Let me ask Your Honor to start
8	reading
9	THE COURT: Just a minute. Let me read it.
10	Okay. Go ahead.
11	MR. MARK: Look at the preceding page.
12	THE COURT: All right.
13	MR. MARK: Start reading at the
14	THE COURT: Where do you want me to read?
15	MR. MARK: Start at the last two lines of
16	that page.
17	THE COURT: For privacy purposes?
18	MR. MARK: Yes.
19	THE COURT: All right. So they have said,
20	though, in the next sentence that they are not in
21	possession of the information as to any of those
22	categories.
23	MR. MARK: As of may I lay a foundation

24 for why this witness should be allowed to go further

into this matter?

THE COURT: You should -- if you want to go into this, you should have updated the answer to that interrogatory.

MR. MARK: Your Honor, the answer to the interrogatory was, in fact, as Your Honor has heard in earlier testimony, this answer is correct as of that date. At Ms. Homewood's deposition --

THE COURT: I don't care about that. You have to update the answer to the interrogatory if you have a different answer.

MR. MARK: And further, the answer and the information, as counsel knows, has been supplied to counsel regarding Configurations 3 and 5, plus

Ms. Homewood received an accusation --

THE COURT: You're saying you did update?
When did you update the answer to the interrogatory?

MR. MARK: In connection with --

THE COURT: When connotes a date. And then he can find it in his files.

MR. MARK: I will agree that the interrogatory was not updated but information was otherwise made available through the discovery and deposition process.

MR. STRAPP: Your Honor, if he could specifically tell me exactly when that information was

supplemented that's responsive to this interrogatory, by whom in discovery, whether it was in a specific document or discovery response, I'll take a look, but I don't believe that that's the case.

THE COURT: Go back there and talk to him and tell him. Go back there and tell him so he can find it, if you would.

MR. STRAPP: Your Honor, I think this is going to come up in cross-examination as well because Ms. Homewood testified at her deposition she was not in possession of this information, and they never supplemented her testimony either.

THE COURT: You are in disagreement over what she said at her deposition. Go back to the table and point him to where he should look and then maybe we can resolve it.

(Counsel are conferring.)

THE COURT: You-all can't solve it?

MR. MARK: We can't solve it.

THE COURT: The rule says under Rule 26(e) that you have to timely supplement or correct a disclosure response if you learn that the response is incomplete or incorrect and if the additional corrective information has not otherwise been made known to the other party during the discovery process

or in writing.

So you must point specifically to someplace in the discovery process or a writing that corrects this information or you cannot get it in. So that's all I'm asking you to do. To identify precisely where. Obviously, it doesn't have to be a supplemental answer, although that's the preferable course to do, but you have to identify where. If you say there is no updated interrogatory, you have to then point to someplace otherwise in the discovery where this information was provided. So point.

MR. MARK: Your Honor, I'll make it short. I cannot point to that, but may I make a brief legal argument on the issue?

THE COURT: I'll hear it.

MR. MARK: Two sentences.

THE COURT: Let's hope it's a good one.

MR. MARK: I don't know if it will be good enough, but I'll make the point. The provision that Your Honor cited in 26(e), we are well familiar with it. What it goes to is whether the information provided, whether information comes to an attorney afterwards showing that the information provided at the time was correct or not. There is nothing incorrect about the interrogatory answer that Mr.

HOMEWOOD - DIRECT

Strapp brought to your attention.

At Ms. Homewood's deposition, the allegation was made that Lawson buried its head in the sand regarding customer information.

THE COURT: This is not helpful. You've got to point to somewhere I can deal with it. You said you can't, but there's some legal argument. So far I've heard you say that the rule doesn't mean what it says. I conclude to the contrary it does.

MR. MARK: I understand Your Honor's ruling. The position that I would advocate is that with respect to that reading of the Rule 26(e) under "precedents" does not govern this situation because the information that Ms. Homewood is prepared to provide regarding the current status does not come under the supplementation rule.

THE COURT: Because you have to correct this information?

MR. MARK: Correct.

THE COURT: I understand what you said.

MR. STRAPP: Your Honor, my response is this is exactly what Rule 26 and Rule 37 is designed to preclude. A surprise at hearing with information that wasn't provided during discovery.

THE COURT: Thank you. The objection is

sustained.

MR. MARK: May I ask the Court to accept as an offer of proof just marked for identification as the offer Defendant's Exhibit 562A reflecting the information --

THE COURT: You can put in an offer of proof until the cows come home, but if you think the Federal Circuit is going to pay a lot of attention to that, I don't think it's going to, but you can put it in.

What is it?

There comes a time when you simply have to acknowledge that you haven't obeyed the rule and you've got to quit. And you-all need to learn that. And offers of proof are appropriate if, in fact, they -- and they are called for, and they are recognized, and I appreciate it and encourage lawyers to do it. But it's getting a little out of hand now. So it's Exhibit 562A. It's in the record, but it's not admitted.

MR. MARK: Thank you, Your Honor. No further questions.

THE COURT: Thank you.

MR. STRAPP: Your Honor, I would just note 562A, I'm seeing it for the very first time. I guess this just proves the point. This is something I've

827 HOMEWOOD - DIRECT never seen before. 1 2 THE COURT: You have noted that, too. You can deal with it. 3 Do you have a notebook for her? 4 MR. STRAPP: Yes, we do. 5 THE COURT: Let's get them up so we can get 6 7 going. 8 MR. STRAPP: Can we put up on the screen 9 Exhibit 583. I'm sorry. Plaintiff's Exhibit 1058. 10 THE COURT: 1058? 11 MR. STRAPP: Yes. 12 THE COURT: I think that's in that other 13 notebook, isn't it? 14 MR. STRAPP: That's correct. 15 16 CROSS-EXAMINATION BY MR. STRAPP: 17 18 In your white notebook, can you turn to 19 Plaintiff's Exhibit 1058, please? 20 THE COURT: Do you see that, Ms. Homewood? 21 THE WITNESS: Yes, I see that. 22 Okay. Now, these pages aren't numbered in 23 sequential order, but if you could turn to the ninth page, which has a Bates No. RQC 115250. Tell me when 24 25 you're there.

Case 3:09-cv-00620-REP Document 1055 Filed 04/10/13 Page 92 of 266 PageID# 35073 828 HOMEWOOD - CROSS Yes, I see that. 1 Α 2 Do you see in the middle of the page there there's a customer 6178 Wi. Schools Consortium? 3 Yes. 4 Α Is that Wisconsin Schools Consortium? 5 Yes, I believe it is. 6 Α 7 Is that a non-healthcare customer? Q 8 Yes. Α 9 Can you look, please, at the second entry under 10 case 124617. Do you see that there is a date, May 27, 11 2011? 12 Α Yes. 13 Do you understand that's after the Court's injunction order, correct? 14 15 Α Yes. Do you see that there's references in this 16 question that says "Were they using RSS XML and 17 18 Procurement Punchout just fine and now they're getting 19 this error? If so, what installs or what changed on 20 their system?" 21 Yes, I do see that. Α

- 22 Okay. Do you see down at the next time entry
- 23 there, May 27, 2011, 3:52:45 p.m. There's a dialogue
- and it states, "Hi, Mindy this is an RSS upgrade. 24
- 25 And the error occurs afterward." Do you see that?

A Yes.

- 2 Q And then if you go down a few lines later to the
- 3 4:36:51 p.m. entry, am I reading this correctly: "So
- 4 this error is only happening to some users when using
- 5 RSS and Punchout?" Do you see that?
- 6 A Yes.
- 7 Q Can you tell me in your role as the global support
- 8 director for Lawson what your interpretation of this
- 9 discussion is here regarding the Wisconsin Schools
- 10 Consortium on May 27, 2011?
- 11 A Yes. It appears to be support engineer and
- 12 customer working on an issue, a product issue, with
- 13 the RSS.
- 14 | THE COURT: A what?
- 15 THE WITNESS: A product issue for RSS.
- 16 O And Punchout?
- 17 A Punchout is referenced here, yes.
- 18 THE COURT: Is that your way of saying that
- 19 there's support going on for RSS and Punchout as of
- 20 | that date?
- 21 \blacksquare THE WITNESS: Yes, that's what's shown here.
- 22 THE COURT: All right.
- 23 Q Just to be clear, that would be after the
- 24 | injunction for a non-healthcare customer, correct?
- 25 A That would be correct.

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Q And your understanding of Configuration 3 is it includes RSS and Punchout, correct?

A That's correct.

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- 4 Q Configuration 5 also includes RSS and Punchout, 5 correct?
- 6 A That's correct.
 - Q Could you on that same very page, can you go up and you'll see towards the top there's a case 160235?
- 9 Do you see there's a date there, September 27, 2011?
- 10 A Yes, I see that.
- 11 Q September 27, 2011 was after the date of the 12 injunction, correct?
- 13 A Yes, that's correct.
- 14 \parallel Q Now, do you see in the dialogue here on the right,
- 15 it says, "Hi, Matt. Yes, both RSS and RQC can run at
- 16 the same time. It really just means that you would
- 17 now have three ways to enter in a requisition; RQ10,
- 18 RSS and RQC." Did I read that correctly?
- 19 A Yes, you did.
- 20 Q And as the global support director for Lawson at
- 21 the time, what's your interpretation of this dialogue
- 22 that's going on September 27, 2011?
- 23 A It appears support is responding to a question or
- 24 an inquiry regarding RSS and RQC.
- 25 Q What's the nature of the inquiry? What's your

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interpretation of the nature of the inquiry in your role as global support director?

- A It's hard to interpret everything, but looks like a response to a question as to whether RSS and RQC can run at the same time.
- Q Do you believe that the answer that was given by the support personnel is an accurate and consistent answer regarding the capability of RSS and RQC to run at the same time?

MR. MARK: Objection to foundation.

THE COURT: Overruled.

THE WITNESS: I'm sorry?

- Q I'll ask that question again. In your role as global support director, you do you believe that the information that was provided to this customer from support personnel regarding RSS and RQC being able to run at the same time is accurate and correct information?
- A I believe it's a limited answer in the sense that she's not going into the detail as to what would be required, but it's accurate that it could be done.
- Q Do you have any reason to believe that it was not done by customers?
- A No.

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Q And a customer would ask a question about running

RQC and RSS in parallel to Lawson's support only if they wanted to run RQC and RSS in parallel?

MR. MARK: Objection, speculative.

THE COURT: Sustained.

Q Could you turn to the exhibit that's in this white notebook that you described as a decommission notice. I believe it's DX-557. And if we could put that up on the screen, please.

I want to direct your attention to the middle of the document. There's a question in bold that says when is RSS being decommissioned. Do you see that?

A Yes, I do.

Q Do you see that for a customer type, non-U.S. customers outside the United States, the effective date is November 23, 2011?

MR. MARK: Beyond the scope, Your Honor. Objection.

THE COURT: I thought you asked her about the decommission notice. Did you not?

MR. MARK: I didn't go into outside the United States and outside the United States is beyond the scope of the United States.

THE COURT: You really don't want to make that objection, do you? Come on. Let's go.

Overruled.

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- 1 Q Do you see where I was reading from about non-U.S.
- 2 customers outside the United States effective date
- 3 November 23, 2011?
 - A Yes, I see that.
- 5 Q Is this decommission notice, am I interpreting it
- 6 correctly to read that Lawson's support personnel were
- 7 | authorized to provide maintenance and support for
- 8 customers of the infringing configurations so long as
- 9 they were outside the United States from the
- 10 | injunction up until November 23, 2011; is that
- 11 correct?

- 12 \parallel A At that point in time, yes.
- 13 Q Okay. And is it also correct that Lawson
- 14 personnel providing support to the non-U.S. customers
- 15 were based in the United States?
- 16 A Potentially, yes.
- 17 THE COURT: What did you say? Officially?
- 18 THE WITNESS: Potentially. We have support
- 19 | personnel in multiple locations.
- 20 THE COURT: So they may have been inside the
- 21 United States, but they may have been elsewhere
- 22 | outside the United States; is that what you're saying?
- 23 THE WITNESS: Correct.
- 24 Q Where were you working at this time on June 3,
- 25 2011? Where were you based?

1 A I was based in St. Paul, Minnesota.

- 2 Q Were other personnel in the support organization
- 3 that were also based in St. Paul, Minnesota at that
- 4 | time?
- 5 A As I mentioned, we have personnel in several
- 6 locations.
- 7 Q About how many employees in the support personnel
- 8 team were based in St. Paul, Minnesota, for Lawson as
- 9 of June 3, 2011?
- 10 \parallel A Approximately, maybe 100 to 125.
- 11 Q How many were there total at that time in the
- 12 | support personnel team or organization for Lawson?
- 13 A About 325.
- 14 Q How many out of those 325 were based outside the
- 15 United States?
- 16 THE COURT: 325 minus 100 is 225.
- 17 Q I think there's some in St. Paul. Are there
- 18 others in other locations in the United States?
- 19 A Exactly. So outside the United States were
- 20 probably roughly around 200, just under 200.
- 21 Q Could you turn to Defendant's Exhibit 563 in the
- 22 | same notebook, please. This is the document entitled,
- 23 | Timeline for ePlus Patent Litigation."
- 24 | A Okay.
- 25 Q Who asked you to put together this document?

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1 A I believe it was my boss at the time, Nancy 2 Anderson.

- Q Nancy Anderson?
- 4 A Yes.

- 5 | Q Is she still employed with Lawson?
- 6 A No, she's not.
 - Q Can you look at the entry under May 26 and specifically the last paragraph under that last sentence under that entry? Do you see it says, "Communicated with is SCM team to reassign existing cases to Mindy, Anna, and reinforced that we are no longer to work cases related to RSS. They should be stalled with we are researching your issue." Do you
- 15 A Yes, I see that.

see that?

- Q Were you aware of any reason why customers were not told why they weren't provided with support or maintenance for RSS at that time and were instead provided a message of we are researching your issue? A At that point we were -- it was my understanding we still had an emergency stay in place that we were waiting on a ruling, and we didn't want to just turn off the customer. So we ceased working on them, but we didn't do anything more beyond that.
- Q So your understanding as the global support

director at the time was there was an emergency stay
that had been in place for the injunction entered by
the Court?

A There was an emergency stay that was being requested.

THE COURT: You're saying when you use the term "emergency stay," you mean you were asking for an emergency stay, not that there had been one issued; is that right?

THE WITNESS: Cross.

THE COURT: I think she just was using the shorthand term.

Q Okay. If you could move down to the next day, May 27. And the second sentence there. Do you see that it says, "Case admin skills updated to remove all engineers from RSS product areas with the exception of Mindy, Andrea and Anna"? Can you explain to me what that sentence means?

A Case admin skills are -- the case was the support ticket system at the time, and the admin skills were the way the case would route or the system would route incoming ticket incidents. So by updating the skills to remove all engineers if a case were to come in, it would go to Mindy, Andrea or Anna.

THE COURT: Does that mean that Mindy, Andrea

and Anna were the people assigned to deal with inquiries about the RSS product? Is that what that means?

THE WITNESS: Exactly.

THE COURT: While he's looking, do you know why the date in that November 23, 2011, is used in the decommissioning notice for the healthcare customers and non-U.S. customers?

THE WITNESS: The date for the healthcare customers, it's my understanding that was the exception where those 277 were allowed support and maintenance through until that date.

THE COURT: So you stopped it for the non-U.S. customers at the same time you stopped it for the healthcare customers?

THE WITNESS: That was the intent at that time, yes.

THE COURT: Is that what was going on there?

THE WITNESS: Yes. At that time that's what we did, yes.

THE COURT: All right.

Q Lawson did not attempt to determine whether customers that had a license to RSS actually uninstalled or removed RSS from their systems, did it?

A I'm sorry. Could you say that again?

Q Lawson did not attempt to determine whether
customers that had a license to RSS uninstalled or
removed RSS from their systems, did it?

- A We did eventually, yes.
- Q Ms. Homewood, do you recall being deposed in this case on December 21, 2011?
 - A Yes, I do.
- Q And you recall meeting with me for that deposition in a conference room at Goodwin Procter's offices?
- 10 A Yes.

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- 11 Q Do you recall that Lawson's attorney Mr. Thomasch
 12 was there as well?
- 13 A Yes.
- Q Do you recall you swore an oath to tell the truth in that deposition?
- 16 | A Yes.
- 17 Q And you understood at the time you gave that oath
 18 that you were under the same obligation as you would
 19 be in court to answer truthfully, right?
- 20 A Yes.

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Q Could you please turn to the tab in the black
binder that says, "Deposition Transcript of Elizabeth
Homewood"? And I would direct your attention to page
19 of the document. And, specifically, line 16. This

is a transcript of your deposition, right?

839 HOMEWOOD - CROSS MR. MARK: 1 What page? MR. STRAPP: 2 19. 3 MR. MARK: Of the transcript. MR. STRAPP: Correct. 4 Is this the transcript of your deposition, 5 Q Ms. Homewood? 6 7 Yes, it appears to be. Α All right. Can you please follow along silently 8 0 9 as I read aloud from line 16 on page 19. 10 "And did you attempt to determine whether customers that had a license to RSS have uninstalled 11 12 or removed RSS from their systems?" 13 Answer: "Lawson doesn't have that information." Did I read that correctly? 14 15 Α Yes, you did. 16 And at the time of your deposition on December 21, 2011, you were not aware of any specific customer that 17 18 had previously licensed RSS before the injunction who 19 had uninstalled and removed RSS, right? 20 Α At that time, yes. 21 And December 21, 2011, was about seven months 22 after the Court's injunction, right? 23 Α Yes. You weren't aware of a single customer that had 24 25 uninstalled RSS?

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A Not specifically. I mean, I'm sure there were some. If I were to research all the ticket information, I might be able to see that or talk to the SWAT team.

THE COURT: That's kind of guessing, though.

That's something you could do. As of that time you didn't know?

THE WITNESS: Right.

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THE COURT: You said earlier today at some point in time you had tried to find out who had uninstalled it.

THE WITNESS: Correct.

THE COURT: When did that happen?

THE WITNESS: That happened early February of 2012.

THE COURT: After your deposition?

THE WITNESS: Yes.

THE COURT: All right.

- Q Lawson did not attempt to determine whether customers who have downloaded RQC have actually installed and implemented RQC, did it?
- 22 A Can you say it again? I'm sorry.
 - Q Lawson did not attempt to determine whether customers who had downloaded RQC have actually gone ahead and installed and implemented RQC, did it?

A We wouldn't have any way to determine that, so no.

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- Q As of your deposition December 21, 2011, you
- 3 didn't have any idea or even an estimate of how many
- 4 Lawson customers that had downloaded RQC had actually
- 5 installed and implemented RQC, correct?
- 6 A Correct.

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- 7 Q Likewise, at the time of your deposition, you
- 8 didn't even have an idea or an estimate of the
- 9 customers who had uninstalled and removed RSS, right?
- 10 A Correct.
- 11 Q Now, customers who have downloaded RQC I think you
- 12 said can still run RSS; is that correct?
- 13 A With certain configurations.
- MR. MARK: Objection. Beyond the scope of
- 15 direct actually. Although he did ask a question about
- 16 | it earlier in his own cross.
- 17 THE COURT: Actually, I think that there was
- 18 some of the information you inquired about that had
- 19 them running it parallel as part of the inquiry. But
- 20 | in any event, hasn't she already answered the
- 21 | question?
- 22 Q Let me move along.
- 23 You're not familiar with whether anyone at Lawson
- 24 took any efforts whatsoever to get customers to
- 25 actually install and implement RQC rather than just

1 installing RQC, are you?

A Not specifically. I mean, we had the SWAT team, but that was their intent, but --

Q So your answer is you're not aware of any efforts whatsoever that Lawson took to actually get customers to install and implement RQC; is that correct?

A Not beyond testimony SWAT team, no.

Q Let me ask you to turn back to your deposition.

This is the tab of your deposition transcript. This is the deposition at which you swore to tell the truth --

THE COURT: She already acknowledged that and I think we all understand what you do at the commission of a deposition.

Q All right. Let me direct to you page 113 of your deposition, please. And can you follow along with me, please, as I read from the transcript starting at line 1 of page 113.

Now, Mr. Ansberry writes in his email in the middle of the document after he's provided with information from Ms. Orndorf regarding the master list of customers, he writes, "Thanks. Between us, what is troubling to me is that no one is doing the important part, getting people to switch. It's no use that they put the vitamins in their are basket. They were free

after all. They have to be digested. Heads up. I'm going to stir things up around getting deployment moving. Are you familiar with whether anyone at Lawson took any efforts whatsoever to get customers to actually install and implement RQC rather than just downloading RQC?"

Answer: "Not specifically, no."

MR. MARK: Objection. I don't think -- I don't think that's impeachment of the previous statement if that was the point of reading that.

THE COURT: I think that there is a distinction between the answer given here and the answer given there.

Who is Mr. Ansberry? Do you know? Is he somebody in Lawson?

THE WITNESS: He was somebody in Lawson. I don't know specifically what role he had.

THE COURT: All right.

- Q Lawson keeps track of what products a customer has using a record called the product configuration, right?
- A Correct.

Q Now, if a customer of Lawson downloaded RQC but didn't actually install or implement RQC, am I correct that the product configuration for that customer would

HOMEWOOD - CROSS

nevertheless be updated to show that they had RQC instead of RSS?

A Correct.

- 4 Q So a customer of Lawson could have a product
- 5 configuration that shows that that customer has RQC
- 6 yet Lawson would have no idea whether the customer was
- 7 still using RSS, correct?
- 8 ∥ A Correct.
- 9 Q I want to ask you about a few of your co-workers
- 10 at the time in 2011 that we're discussing, around the
- 11 | time of the injunction. Do you now an individual
- 12 named Dan Davidson?
- 13 A Yes.
- 14 Q And at the time of the injunction, May 2011, Dan
- 15 Davidson was in charge of Lawson's partner and
- 16 | alliance relationships, right?
- 17 A I don't know specifically. I know he worked in
- 18 the partner area. I don't know what title he had or
- 19 responsibilities.
- 20 Q Let me direct your attention to see if I can
- 21 refresh your recollection. If I could direct you,
- 22 please, to page 65, line 2. And if you could just
- 23 | read to yourself from lines 2 to 5, and let me know
- 24 whether that refreshes your recollection regarding who
- 25 Dan Davidson is?

THE COURT: I think that's the same thing she just said, that she wasn't sure of his exact title, but he was in charge of the partner and alliance relationships.

Is that what you said earlier or did I misunderstand your answer?

THE WITNESS: No, that is what I said. I don't know his exact title. I know he works in the partner alliances area.

THE COURT: Worked in and in charge of are two different things. I understood you to have said in charge of. Did you intend to say "worked in" when you first answered the question or now? You're drawing a distinction between worked in and in charge of.

THE WITNESS: Two years later I know Dan Davidson no longer works at Lawson.

THE COURT: So you don't recall?

THE WITNESS: Yeah.

Q At the time if he was in charge of Lawson's partner and alliance relationships, would that mean he was the primary contact for Lawson's third party service support partners?

MR. MARK: Objection, foundation.

THE COURT: If you know.

Q If you know?

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A I would have to make an assumption there, yes.

THE COURT: No. But do you know?

4 THE WITNESS: No.

THE COURT: All right. She doesn't know.

Q Let me just direct you back to the very same page of the deposition, and let me ask you to follow along as I read aloud from page 65 line 6. And this follows the answer you just previously gave regarding Dan Davidson. And I asked you, Question: "What does that mean?"

And you said, Answer: "He's the person -- he's the primary contact for our partners or alliances that we have with non-Lawson companies."

Does that refresh your recollection regarding the specific responsibility that Dan Davidson had at that time?

A It doesn't necessarily refresh my recollection.

Again, I know he worked in the partner area. I

haven't worked with him for a while. We're two years

later here so.

Q Okay.

THE COURT: To the best of your knowledge, you gave an accurate answer when you gave it back at the time of your deposition; is that right?

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1 THE WITNESS: Correct, yes.

THE COURT: Okay.

- Q One more individual. Matthew Bragstad. Was he the director of application support for the Americas for Lawson at the time of the injunction?
- A Yes, he was.

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Q Okay. Could you please display on the screen -let me ask you to turn in your binder first to
PX-1034. This is in the black binder. And if you

If you look at the bottom of the email exchange here, and that's on the second page of the document, do you see that there's an email from Dan Davidson to Matthew Bragstad and with a copy to you. The date is June 8, 2011?

- A Yes, I see that.
- 17 Q Now, Mr. Davidson wrote Mr. Bragstad, "Thanks,
- 18 Matthew. As a point of clarification, simply

could display that on the screen, please.

- 19 downloading RQC will allow our affected RSS customers
- 20 to again receive support from Lawson, correct?" Do
- 21 you see that question?
- 22 A Yes, I do see that.
- 23 Q Then if you turn to the next email in the chain at
- 24 the bottom of page RQC 369859, do you see that Mr.
- 25 Bragstad replied to Mr. Davidson on June 8, 2011?

848 HOMEWOOD - CROSS Yes, I see that. 1 Α 2 And there's a copy of that email to you. Do you 3 see that? 4 Α Yes. Do you see that Mr. Bragstad replies, "Downloading 5 it changes their configuration. We have no knowledge 6 7 if they are running it or not. So we will support them again." Did I read that correctly? 8 9 Α Yes, you did. 10 MR. STRAPP: Now, Your Honor, I would like to 11 move for the admission over PX-1034 into evidence. 12 THE COURT: Any objection? No objection, Your Honor. 13 MR. MARK: 14 THE COURT: It's admitted. (Plaintiff's Exhibit No. 1034 is admitted.) 15 16 THE COURT: Ms. Homewood, is that what was going on, that customers who had RSS, once they 17 18 downloaded the RQC, they could get support, and there 19 were no questions asked about what was going on? Is 20 that right? 21 No. The downloading it would THE WITNESS: 22 change their product configuration. They could get

support on other products, not RSS, but they could get support on HR, and payroll, and all the products that they own.

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THE COURT: How did they get support on RSS for the people who were getting support on RSS that he asked you about at the beginning back in, say, like in September? How did that happen? Was it just a mistake?

THE WITNESS: The only RSS, there was a handful of incidents out of the several thousand we get every month that there were a few incidents, isolated incidents where we had an issue. It was a mistake on the part of the support engineer, and when we discovered it, we put in measures to make sure we stopped the support and that it didn't happen again.

THE COURT: All right.

- Q Can you look on your screen, I have a slide up there that's a building block demonstrative exhibit of Configurations 3 and 5. Do you see that?
- A Yes, I do.
- Q Is that consistent with your understanding of what software modules make up Configurations 3 and 5?
- A Yes.

Q Let me ask you some specific questions. If you could turn in your notebook just for reference back to PX-1034. We'll leave this on the screen here. Now, let's say a customer of Lawson downloaded RQC and that customer had Configuration 5 on their system. Okay?

- 1 A Okay.
- 2 Q And the customer didn't actually install and
- 3 | implement RQC but just continued running RSS. Do you
- 4 understand my question?
- 5 A I believe so, yes.
- 6 Q Now, if that customer contacted Lawson after the
- 7 | injunction and asked for support on procurement
- 8 Punchout, Lawson would provide support for Procurement
- 9 | Punchout, correct?
- 10 A Correct. If they downloaded RQC and the product
- 11 configuration records showed RQC.
- 12 | Q That's even if the customer hadn't actually
- 13 | installed and implemented RQC, correct?
- 14 A Potentially, yes.
- 15 Q And that's even if the customer was still running
- 16 | RSS, correct?
- 17 | A It could be as we wouldn't know that at that point
- 18 in time, no.
- 19 Q Let's say that same customer said, I've electronic
- 20 | data interchange, and I've a problem. I need a fix or
- 21 | patch. I need maintenance or support. The Lawson
- 22 | support personnel would provide to that customer
- 23 | support and maintenance for electronic data
- 24 | interchange; is that correct?
- 25 MR. MARK: Can we ask for clarification of

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1 | time period.

- Q After the injunction. And let's just say more
- 3 than six months after the injunction so we're not
- 4 within the sunset period for anyone.
- 5 A Okay.
- 6 Q Do you want me to ask the question again?
- 7 | A If you could, please.
- 8 Q All right. We have a Lawson customer who has
- 9 Configuration 5. They download RQC. They don't
- 10 | install or implement RQC, and they are continuing to
- 11 run RSS. Do you understand?
- 12 A Yes.
- 13 Q And the time period is seven months out from the
- 14 injunction. Okay?
- 15 A Okay.
- 16 Q That customer calls up Lawson support and says, I
- 17 | need maintenance and support for electronic data
- 18 interchange. And my question is: Lawson would
- 19 provide support for that customer's electronic data
- 20 interchange module; isn't that correct?
- 21 \blacksquare A That is correct.
- 22 Q Now, you have that same customer, has RSS running,
- 23 | had downloaded RQC but hadn't done anything. It's
- 24 | just sitting there on their system, not installed and
- 25 not implemented, and the customer says to Lawson seven

months after the injunction, I need support on all my S3 procurement modules, purchase order, requisitions, inventory control. I'm having problems with generating purchase orders and I'm having problems creating requisitions.

Lawson's support personnel will provide
maintenance and support to customer seven months after
the injunction; isn't that correct?

- A They would provide support initially. If at any point during that interaction it became apparent they were running RSS, we would stop support at that point.
- Q But if the Lawson support personnel were unaware that the customer had actually not uninstalled RSS, they would provide the support we just discussed, correct?
- A Correct.

Q And the same question with respect to
Configuration 3. The customer has Configuration 3,
downloads RQC, never teaches RQC. It's just sitting
there as a file on their system. They continue
running Configuration 3 with RSS. They call up Lawson
seven months after the injunction and say, Mr. Support
Manager at Lawson, I need some help. My Punchout's
not working. Lawson support will help support and
maintain the Punchout module for that customer of

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- Configuration 3 seven months after the injunction who's running RSS, correct?
 - A Until we discovered if they were running RSS, yes.
 - Q And Lawson -- excuse me. Can you please turn to PX-1041 in your binder?

THE CLERK: I'm sorry. PX what?

MR. STRAPP: 1041.

Your Honor, I believe this is not objected to. We would move for its admission into evidence.

MR. MARK: No objection.

THE COURT: It's admitted.

(Plaintiff's Exhibit No. 1041 is admitted.)

- Q This is a meeting invitation that Jennifer Langer sent to you on June 7, 2011, correct? You and others?
- 15 A Correct.

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- Q Do you see that there's a section of this meeting invitation, it's the first section that's bold and
- 18 underlined and it says "situation"?
- 19 A Yes, I see that.
- 20 Q Do you see it says, "Upon further review, legal
- 21 has requested code changes to Procurement Punchout.
- 22 Product management concurs. This will require a patch
- 23 to RQC and to the 4 GL system." Do you see that?
- 24 | A Yes.
- 25 Q Do you see the next section that's entitled,

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1 Impact on products and status, describes the patch

- 2 | that was going to be made available to Lawson's
- 3 | customers?
- 4 A Yes, I see that.
- 5 Q Do you see that that's called Patch 1?
- 6 A Yes.
- 7 Q Now, Lawson does not track information about
- 8 whether a specific customer has downloaded a specific
- 9 patch for RQC; isn't that correct?
- 10 A That is correct.
- 11 Q So Lawson has no way of knowing whether or not the
- 12 customers who downloaded RQC ever took a download of
- 13 | Patch 1, correct?
- 14 ∥ A Not through any download records, no.
- 15 Q I think you testified earlier that Matthew
- 16 | Bragstad was Lawson's director of applications support
- 17 | for the Americas, correct?
- 18 A At that point in time, yes.
- 19 Q Now, as the support director for Lawson at the
- 20 | time of the injunction, did you have any concerns that
- 21 no one had said to you outside of the Lawson
- 22 organization that the solution that Lawson had come up
- 23 | with with RQC avoided infringement or was not in
- 24 | violation of the injunction?
- 25 | A I'm sorry. Could you say that again?

Q Let me ask it a different way. From the period after the injunction when you found out about the injunction about what products it affected and you learned that there was going to be this RQC module made available. Did you have any concerns that no one outside the Lawson organization had said, We agree that this RQC solution solves the legal problems that we're having?

A No, not to my recollection.

THE COURT: I'm having trouble understanding how someone outside the Lawson organization would be commenting about solving Lawson's legal problems.

MR. STRAPP: I'm sorry. I think it's my confusion.

THE COURT: I don't understand that.

MR. STRAPP: That's my problem with the question. Let me see if I can try to rephrase it.

Q Perhaps if I direct to you PX-1044, maybe this will assist. Could you bring that up on the screen, please.

Now, as of a month after the injunction -- let me focus, sorry, on this document here. Do you see there's a date June 23, 2011?

A Yes, I see that.

Q And do you see that this appears to be an instant

1 message discussion between you and Matthew Bragstad
2 that's dated June 23?

- A Yes, that's what it appears to be.
- $4 \parallel Q$ Do you see at the top of the document that Mr.
- 5 Bragstad asked you, "Does it scare you as much as me
- 6 that at this point nobody at the courts or ePlus has
- 7 | said that RQC complies?" Do you see that?
- 8 A Yes, I see that.
- 9 Q Could you please read your response to his
- 10 | question there at 2:02 p.m.? And this is June -- this
- 11 is June 23. So it's a month after the injunction. So
- 12 what's your response to Mr. Bragstad's question?
- 13 A Absolutely.
- 14 \mathbb{Q} There's an exclamation point there, right?
- 15 A Yes.

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- 16 Q What did you mean when you told Mr. Bragstad you
- 17 were absolutely scared as much as him that nobody in
- 18 the courts or ePlus had said that RQC complied?
- 19 A I wasn't scared so much whether the product
- 20 complied as much as what the impact that would have on
- 21 our customers and our operations if that were to be
- 22 the case.
- 23 Q Now, you see Mr. Bragstad responds to you at
- 24 2:03 p.m." He says -- before I ask you that, was it
- 25 your understanding at the time that neither the Court

nor ePlus had said that RQC was in compliance with the Court's injunction?

A If I recall correctly, it was just a comment that there was a question as to there was something in question as to whether or not RQC would be in compliance.

Q And that scared you?

MR. MARK: Objection. It mischaracterizes her testimony.

THE COURT: Overruled.

A It didn't. Again, I just said it didn't scare me whether that would be found in compliance as much as what scared me was we had just spent a month working with our customers to migrate them and encourage them to use RQC, and then to hear that potentially we'd have to go through all that pain and impacted on our customers again is what scared me, not the actual product.

Q When Matthew Bragstad responded to you one minute later at 2:03 p.m., he writes, "It also said that Nancy and support in general are taking this a lot more serious than the rest of the company right now. This group almost seems like, This is so last year, or maybe everyone has just checked out." Did I read that correctly?

HOMEWOOD - CROSS

1 A Yes, you did.

Q And you replied, "A little of both, I think." And then I think you have a little smiley face there, correct?

A Right.

Q What did you mean when you said that the rest of the company besides support was not taking this seriously and seemed like everyone had just checked out?

A I don't think he said they weren't taking it seriously. I think what he said is support was taking it more seriously, and at this point in time we're a month after the injunction, a lot of the tasks to comply with the injunction for the other departments were complete. Support was still dealing with this on a day in and day out basis. So I think he was saying it seems as if support is still dealing with this and is more fully engaged, whereas, you know, the marketing team that had already removed all of their documentation, their role was done."

Q And support's role was done. Do you have any understanding of why Matthew Bragstad was scared at that point?

MR. MARK: Objection. That is a mischaracterization of the testimony. She said

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1	support was continuing. Others were done.
2	THE COURT: He's right on that, isn't he?
3	MR. STRAPP: Your right. I'll withdraw the
4	question.
5	Your Honor, let me move into evidence this
6	exhibit. It's PX1044.
7	THE COURT: Any objection?
8	MR. MARK: No objection.
9	THE COURT: It's admitted.
10	THE CLERK: 1044 or 1041?
11	MR. STRAPP: PX-1044.
12	THE COURT: 1041 he just admitted. This is
13	1044.
14	THE CLERK: Thanks.
15	(Plaintiff's Exhibit No. 1044 is admitted.)
16	MR. STRAPP: Could I hand up something, Your
17	Honor. PX-1269, which is
18	THE COURT: PX-1269 is the interrogatory
19	answers. right?
20	MR. STRAPP: Correct.
21	THE COURT: I've got them.
22	You know, there's a rule, don't you? That
23	you have to go through eternity strapped to your back
24	with all the papers that you present that are
25	unnecessary.

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1 MR. STRAPP: It would be heavy lifting.

Q Could I direct your attention, please, to interrogatory No. 3.

And you'll see on the second page of that answer there's a sentence at the very end that says, When RQC is installed, customers automatically lose access to RSS. Isn't it true that RQC and RSS can actually be run in parallel?

MR. MARK: Objection, foundation.

THE COURT: Overruled.

- A So you pointed me to a point here. What was the question again? I'm sorry.
- Q I want to just clarify that it's true, isn't it,
 that RQC and RSS can actually be run in parallel?
- 15 | Isn't that correct?

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- 16 A Not without additional configuration.
 - Q And is it your understanding that Lawson provided support and instruction to its customers on how to do that additional configuration, to design RQC and RSS
- 20 to run in parallel?
- 21 A I've seen a couple isolated incidents on that, 22 yes.
- MR. STRAPP: Thank you, Your Honor. I have no further questions.
 - THE COURT: Redirect.

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REDIRECT EXAMINATION

BY MR. MARK:

- Q Ms. Homewood, could I ask you to turn back to Exhibit in 1038 in the white binder.
- A 1038?
- Q 1050. I'm sorry.

THE COURT: 1058 or 1050?

MR. MARK: 1058.

THE COURT: Okay. She's got it.

- Q And you were asked questions about a support interaction that appears on the pages starting 115250 to 115251 involving Wisconsin Schools. Do you recall
- 14 ∥ that?
- 15 | A Yes.
- 16 Q You were also asked about whether support would
- 17 stop being provided if in the course of a support
- 18 | interaction the technician learned that the customer
- 19 was running RSS. Do you recall those questions?
- 20 | A Yes.
- 21 Q Turn if you would to 115251, and do you see the
- 22 entries on June 1, 2011, between Megan Anderson and
- 23 Mike Meyer? Do you see the entry there?
- 24 | A Yes, I do.
- 25 Q Does that reflect a denial of support?

862 HOMEWOOD - REDIRECT Yes, that is. 1 Α 2 Does that reflect a denial of support after the 3 support entity learned that the customer was running RSS? 4 5 Yes. Α 6 THE COURT: Is that person named Mindy the 7 same person who was asked to be one of the three people when the administrative skills --8 9 THE WITNESS: Yes. THE COURT: Same Mindy? 10 THE WITNESS: 11 Yes. 12 Are you familiar with the term "canned message"? Q 13 Yes, I am. Α 14 The paragraph June 1, 2011, 3:34:51 p.m., could you read that into the record? 15 16 "Thank you for contacting Lawson Global Support with your question regarding requisition self-service, 17 18 RSS. Due to the recent court ruling regarding the 19 ePlus patent litigation, Lawson is no longer 20 supporting the requisition self-service, RSS, product. 21 For additional information regarding this court 22 ruling, please visit MyLawson.com. Requisition 23 center, RQC, the replacement product for RSS, is available to you at this time free of charge from 24

Lawson. For more information, please visit

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1 MyLawson.com or contact your account executive. At

2 this point I will be closing your RSS case. I look

- 3 forward to supporting you on requisition center.
- 4 | Thank you. Megan Anderson, supervisor, supply chain
- 5 management."
- 6 Q And in the support interactions, canned messages
- 7 were used to deliver a consistent message to customers
- 8 when support was stopped, correct?
- 9 A Correct.
- 10 Q Turn if you would to Exhibit 563 in your binder.
- 11 On the second page of the exhibit, can I direct your
- 12 attention to the entry for June 6? Do you see that?
- 13 A Yes, I do.
- 14 Q Now, you're asked questions on cross-examination
- 15 about the policy and the nature of the products where
- 16 support was being provided to customers. Did that
- 17 policy change over time?
- 18 A Yes, it did.
- 19 Q Does the entry on June 6 reflect a change to that
- 20 policy?
- 21 A Yes, it does.
- 22 Q What's the nature of the change from what was the
- 23 policy to what became the policy on June 6?
- 24 A On June 6 we expanded the stop support to all
- 25 product lines that run on the LSF platform until such

1 time that the product configuration containing RSS had

- 2 | changed." So that would include all product lines
- 3 such as HR, payroll, financials, anything that ran on
- 4 the LSF platform.
 - Q That policy continued in force?
- 6 A Yes, it did.

- 7 Q You were asked questions about providing support
- 8 to international customers and the time frame for
- 9 that. Do you recall how many customers Lawson had on
- 10 maintenance who were outside the United States?
- 11 MR. STRAPP: Objection. Vague as to which
- 12 customers. You mean all customers?
- MR. MARK: Customers who had products covered
- 14 \parallel by the injunction.
- 15 A I'm sorry. Could you repeat the question?
- 16 | Q Do you know how many customers outside the United
- 17 | States had products covered by the injunction and were
- 18 on maintenance at or about the time the injunction was
- 19 entered?
- 20 A I don't recall the specific number. It was, you
- 21 | know, a small amount. I think I remember around 20 or
- 22 something like that. Less than 20.
- 23 | Q I'll provide with you a copy of what's been marked
- 24 | as Plaintiff's Exhibit 1038. And I want to direct you
- 25 to the line --

MR. STRAPP: Your Honor, if I may interpose an objection. I think this is beyond the scope of my cross, and he's introducing new material on redirect that was not directing brought up on my cross.

MR. MARK: Mr. Strapp asked about the nature of support being provided to international customers. This goes directly to that issue. It's a document that's not only marked, but that agreed upon.

THE COURT: Do you know it's a good idea to ask some questions without documents? This document is something she doesn't have any -- it doesn't even mention her. And if it's in, it's in for whatever use it's in for. So why do you need to ask her about something she doesn't know anything about?

Let me hear your question, but apart from the document.

MR. MARK: But I will move Plaintiff's Exhibit 1038 into evidence.

MR. STRAPP: I don't object to the extent it's on the agreed upon list, but I don't believe it should be introduced with this witness because she's not on the document. She has no firsthand knowledge of it.

THE COURT: It's in.

(Plaintiff's Exhibit No. 1038 is admitted.)

866 HOMEWOOD - REDIRECT Was the mandate from --1 0 THE COURT: So don't answer. You don't need 2 the document. You're not being asked about it 3 anymore, I think. 4 5 Was the mandate from Lawson to the support organization to direct the international customers to 6 7 download and install RQC? Yes, it was. 8 Α 9 Indeed, that was the mandate from the policy 10 mandate of Lawson for all of its customers who had been running RSS, to download and to install RQC, 11 12 correct? 13 Yes. Α Thanks. No further questions. 14 MR. MARK: THE COURT: Can she be excused permanently? 15 16 MR. STRAPP: Yes, Your Honor. 17 Thank you for being with us, THE COURT: 18 Ms. Homewood. You may be excused. 19 (The witness was excused from the witness 20 stand.) 21 THE COURT: Do you have any other witnesses 22 on your infringement case? 23 MR. THOMASCH: Your Honor, we did have one more witness on our list, Dr. Benjamin Goldberg. I 24

believe that in light of Your Honor's ruling striking

his opinion, and while there were certain issues that were --

THE COURT: I didn't strike all of his opinion.

MR. THOMASCH: I understand, Your Honor, but you did strike the bases for his opinion, and you've also -- he was going to come here to talk about issues that directly related to that which you struck. And we have decided to proceed forward without him. Your general rule that prevents us from talking about what happened at the first trial, that informs most every aspect of his opinion. And because of that we're respecting Your Honor's ruling that we're not to get into the issue of what was contended and proved at the first trial. With that limitation --

THE COURT: That isn't exactly what the ruling was, but the ruling speaks for itself.

MR. THOMASCH: I understand, Your Honor, and I meant in the course of our attempt to question, for instance, Dr. Weaver, the way this has undergone, we are not going to call Dr. Goldberg.

THE COURT: That's a decision that you can make if you want to. All right. So you rest?

MR. THOMASCH: We rest, Your Honor.

THE COURT: Any rebuttal?

MR. STRAPP: Your Honor, our next witness is 1 2 here. We can call him or we can take a lunch break. 3 It's Dr. Ugone. It's your preference. MR. STRAPP: He is not on infringement, is 4 he? We're on damages. 5 6 MR. STRAPP: Damages, that's correct. 7 THE COURT: How many witnesses are you going to put on? 8 9 MR. STRAPP: Just one. 10 THE COURT: Did you succeed in honing. 11 I did. I honed my best last MR. STRAPP: 12 night. 13 THE COURT: Good. How long do you think his testimony will be? 14 15 MR. STRAPP: I think definitely under an hour 16 and a half. THE COURT: I'm not sure that's a big hone. 17 All right. 18 19 You have how many witnesses? Mr. Dusseault, 20 are you handing the damages part of it? 21 MR. DUSSEAULT: Yes, sir. 22 THE COURT: How many witnesses do you have? 23 MR. DUSSEAULT: I believe we only have one. THE COURT: All right. 24 25 Now, somebody yesterday raised the question

about modifying the designations for Mr. Hager. Has that been accomplished and is everybody in agreement? And if you do, you need to give me a new set of documents, so I read only what I'm supposed to read.

MR. STRAPP: We'll attempt to work it out with counsel. We'd like to submit a slimmed down version to make things more efficient.

THE COURT: You gave it to them, didn't you?

MR. STRAPP: We provided that to them not

last night, but the night before, but we haven't heard

a response he yet.

MR. THOMASCH: It was, Your Honor. Mr. Hager was my witness. I defended both his depositions. I need to be involved in that. And until I finish with the witnesses this morning, I have not reviewed those changes that were made after they were submitted after we agreed.

THE COURT: I understand. I'm just trying to figure out where we are. So it still has to done?

MR. THOMASCH: Yes, Your Honor.

THE COURT: All right. Have you all sorted out, is there any significance to the fact Lawson doesn't exist anymore?

MR. THOMASCH: No, Your Honor.

MR. STRAPP: I don't believe so, Your Honor.

THE COURT: In terms of this case. MR. STRAPP: I don't believe so. THE COURT: Well, for example, if an injunction is issued, I think maybe it might make a difference. MS. ALBERT: I believe the injunction covers successors. THE COURT: Yeah, I know it does. So we don't need to change the style of the case or anything? MR. MARK: No. THE COURT: All right. Well, we'll take an hour for lunch and we will come back and resume the evidence. (Luncheon recess taken at 1:00 p.m.)

THE COURT: All right. 1 2 MR. STRAPP: Your Honor, ePlus calls its next 3 witness, Dr. Keith Ugone. Your Honor, before we begin, ePlus would like to 4 5 offer into evidence several documents that Dr. Ugone 6 relied upon and that Lawson has agreed may come into 7 evidence. These are all exhibits that are on the 8 agreed-to list. 9 THE COURT: All right. 10 MR. STRAPP: They are PX-1080, 1081, 1082, 1241, 11 1242, 1243, 1246, 1247, and 1248. 12 THE COURT: They are admitted. 13 14 (ePlus Exhibits 1080, 1081, 1082, 1241, 1242, 15 1243, 1246, 1247, and 1248 admitted.) 16 17 KEITH R. UGONE, 18 a witness, called at the instance of the plaintiff, 19 having been first duly sworn, testified as follows: 20 DIRECT EXAMINATION 21 BY MR. STRAPP: 22 Good afternoon, Dr. Ugone. 23 Good afternoon. Α 24 Would you please introduce yourself to the Court and 25 spell your name.

1 A Sure. My name is Keith Raymond Ugone. Last name is 2 spelled U-q-o-n-e.

Q And where do you live, sir?

- A I actually live in a little town called Grand Saline,

 Texas, so about 75 miles east of Dallas or so.
- 6 Q What do you do for a living?
 - A I usually describe myself as wearing two hats. I call myself a forensic economist and a damage quantifier.

THE COURT: And a what?

THE WITNESS: Damage quantifier.

- Q What does that mean, sir?
- A Well, the way I think about it is, is that it's not uncommon for companies, much like ePlus and Lawson here, to get in commercial disputes, and usually one of the companies is alleging economic harm.

And so the forensic economics part of it is just figuring out what happened and what would have happened in the absence of the alleged wrongful conduct, and the damage quantification part of it is quantifying the damages or the amount of that harm or a measure of that harm.

- Q Have you prepared a demonstrative to help you summarize your educational background and your qualifications?
- A I have.

1 Q Is this the demonstrative that you prepared?

A Yes.

- 3 Q Would you please briefly describe your educational
- 4 | background since high school?
- 5 A So my educational background is on the left-hand side
- 6 of this chart. I have a bachelor's degree in economics
- 7 | from the University of Notre Dame which I received in
- 8 | 1977, and then I have a master's degree in economics which
- 9 I received from the University of Southern California in
- 10 | 1979, and then I received my Ph.D. in economics, again,
- 11 | from Arizona State University in 1983.
- 12 | Q What position do you currently hold?
- 13 A I am a managing principle at a company called Analysis
- 14 Group, Incorporated.
- 15 Q And what type of work is Analysis Group known for?
- 16 A Analysis Group does economic, financial, strategy
- 17 consulting type work for corporations, government
- 18 agencies, and law firms.
- 19 | Q What do you do as a managing principle at Analysis
- 20 Group?
- 21 A Well, I do two things. One, I run the Dallas office
- 22 of Analysis Group, but in terms of the client service
- 23 work, I usually perform economic-related work or
- 24 damages-related work in a dispute type environment.
- 25 Q How long have you been a managing principle at

Analysis Group? 1 2 Since 2004, so a little over nine years. 3 What did you do before that? 4 Prior to that, immediately prior to that, I was with 5 PricewaterhouseCoopers or its legacy firms, because there 6 was a merger between Pricewaterhouse and Coopers & 7 Lybrand, for about 18 years. I was a partner principle 8 there as well, but for a large portion of my career, the 9 early part of my career, for 18 years I was with PricewaterhouseCoopers or its legacy firms. 10 11 What type of work did you do at 12 PricewaterhouseCoopers? 13 Well, that's actually, in 1985, where I started doing 14 the work that I do today. So that's where I started 15 initially doing economics and damages work in what I call 16 a dispute environment. Have you held any other economics-related positions? 17 18 Early in my career after I got my Ph.D., I taught full time at one of the California state university systems 19

schools, Cal State Northridge. I was there full time for

Pricewaterhouse in 1985, I continued to teach one class a

semester at Cal State Northridge for about another seven

classes, about five years worth of summer classes in the

years. And it's not on here, but I've taught summer

two years, '83 to 1985, but even after I joined

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1 MBA program at SMU as well, Southern Methodist University.

- Q Are you a member of any professional associations?
- A Yeah. So there's the American Economic Association,
- 4 the America Statistical Association, those types of
- 5 associations, yes.

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- 6 Q Have you published any papers?
- 7 A Yes, I have a few papers that I've published dealing
- 8 with sort of economics in a litigation environment.
- 9 Q Outside of this case, have you ever testified at trial or in a deposition before?
- 11 A Yes. So, actually, the first time I testified was in
- 12 | 1990, and I've testified quite a few times since that over
- 13 the course of my career.
- 14 Q What types of cases have you testified in?
- 15 A I've testified in patent infringement cases, so either
- 16 in deposition or trial, and that includes -- you know,
- 17 | there's intellectual property, patent infringement,
- 18 trademark, trade secret type cases, but I've also
- 19 testified on other causes of action such as security
- 20 cases, antitrust cases, breach of contract case,
- 21 professional negligence cases.
- 22 So really all the different causes of action, anything
- 23 that requires economic analysis or damages type analysis,
- 24 I've generally probably testified in those types of cases
- 25 over the course of my career.

How many times have you testified at trial --1 Q 2 THE COURT: Do you accept him as an expert? 3 MR. DUSSEAULT: Yes, Your Honor. 4 THE COURT: What area are you qualifying or 5 tendering him in --6 MR. STRAPP: I would proffer the witness, Your 7 Honor, as an expert in the field of economics and damages 8 quantification. 9 THE COURT: You accept him as such? MR. DUSSEAULT: I do, Your Honor. 10 THE COURT: All right. He's so accepted. 11 12 Have you been retained by the patent owner, ePlus? Q 13 Α Yes. 14 And what did ePlus ask you to do? Q 15 Well, I was asked to provide guidance to the Court 16 should Lawson be found in contempt of the injunction order 17 as to certain remedies that -- and numbers that the 18 Court -- providing a menu of options to the Court that the Court may choose from as a remedy for that finding if 19 20 Lawson is found to have violated the injunction order. Have you prepared a demonstrative to help you 21 22 summarize the evidence you reviewed? 23 Α Yes. 24 And is this the demonstrative you prepared? 25 Α It is, yes.

Q What materials did you rely on in forming your opinions in this case?

A This is a very high-level listing. As you can see in the footnote there, in my reports I have an Exhibit 3 that lists all the documents that were considered, but there were legal documents, the injunction opinion, the injunction order. There's what I'll call financial and profit and loss and licensing, maintenance, and service revenue related spreadsheets and documents produced by Lawson. There were hearing transcripts, depositions I reviewed. And the opposing expert in this case is named Dr. Putnam, and I reviewed his reports, obviously, as well.

Q You mentioned that you reviewed depositions. Did you review the deposition of Kevin Samuelson, the witness Lawson designated as its corporate representative to testify about several financial topics?

A Yes.

Q Did you review financial spreadsheets that were produced by Lawson?

A Yes. So those included like the licensing, maintenance, and service revenue spreadsheets that Lawson produced and also certain profit-and-loss statements that Lawson produced.

Q And are the deposition transcripts and the

spreadsheets that you reviewed the type of documentation that experts in your field would find relevant to calculating damages?

- A Yes. I've been doing this for 27 or 28 years, and those are the types of documents that a financial and economic expert such as myself typically rely upon.
- Q Did all these materials assist you in formulating the opinions you've rendered in this matter?
- A Yes.

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- Q Were you asked to make any assumptions?
- 11 \blacksquare A I was asked to make an assumption, yes.
- 12 Q And what was that?
 - A The assumption that I was asked to make was that

 Lawson would be found in contempt of the injunction order.
- Q Did you come to a conclusion about a specific amount of damages that the Court should award ePlus in the event that Lawson is found in contempt?
 - A I don't know if I would quite phrase it that way. I'd phrase it a little differently in terms of the conclusions that I reached.
 - Q Why wouldn't you phrase it the way I did?

 THE COURT: Why don't you phrase it the way he would?
 - A The way I would phase it is, my understanding is that the Court has discretion in terms of the options that may

be chosen in terms of a remedy if contempt is found. And so I kind of view it as an if/then statement. If the Court determines that one remedy is a disgorgement of revenues, I've quantified what those revenues are.

If the Court determines that one remedy is a disgorgement of gross profits of Lawson during the injunction period, I've quantified what that is. If the Court decides that the appropriate remedy is incremental profits that Lawson earned during the injunction period, then I've quantified that.

So I've quantified numbers for the Court to choose from depending on the remedy that the Court chooses.

- Q Have you prepared a demonstrative to summarize those options?
- A Yes.

- Q Is this the demonstrative you prepared?
- 17 A Yes, it is.
- 18 Q And I think you just discussed these are the three operations; is that correct?
 - A Yes. So if we look at the title, Measure of Lawson's Gains From Failing to Comply with the Injunction, then on the left-hand side we see measure one, measure two, measure three, and then in the blue, under the heading Gains Associated with Infringing configurations, I've done work to identify Lawson's revenues, Lawson's gross

profits, and Lawson's incremental profits. So that's what

I was trying to describe in my prior answer to you.

- Q I want to turn your attention first to the first measure, Lawson's revenues. Can you describe for me how you identified Lawson's revenues? What was the first step you took?
- A Well, the first step was to identify the customers that had the infringing configurations.
- Q And have you prepared a demonstrative to help you explain what you understand to be the infringing configurations?
- A Yes.

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- Q Is this the demonstrative you prepared?
- 14 A Yes, it is.
- 15 Q And can you describe for me what we see on this demonstrative here, please.
 - A Well, on the left-hand side, we have my understanding of what I believe is called configuration number three.
- 19 On the right-hand side, we have is what is my
- 20 understanding of configuration number five, that those are
- 21 the configurations in dispute in this matter for this
- 22 hearing here, and what I did was was able to identify the
- 23 number of customers that had configuration number three,
- 24 which was 72, and the number of customers that had
- 25 configuration number five, which was 74, for a total of

1 146 customers.

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- Q How did you identify those customers that you describe as having configurations three and five?
- A Well, we knew the -- there was some information that we had received where we could match up revenues that were received with various modules, and so that's how we were ultimately able to identify the customers that had each of those configurations.
- Q Okay. Have you prepared a demonstrative to help you explain how you determined those revenue amounts?
- A Yes.
- Q Is this the demonstrative you prepared?
- 13 Right. So, again, the title says How Revenue Amounts 14 were Determined, and on the left-hand side, I list three 15 different revenue categories which may have been discussed 16 in court here, but there's something called licensing revenue or license revenue. There's maintenance revenue, 17 18 and there's service revenue, and through the documents that were produced in this case, I was able to identify 19 20 those revenues for each of the customers that I talked about previously, the 146. 21

Now, there were a couple of different ways that I did that which we'll get into, but those were the revenue categories that I compiled.

Q What is license revenue?

A Just think about that, that's the fee you pay to use the software. That's the easiest way to think about that.

Q What is maintenance revenue?

- A Maintenance revenue, I almost view it like when you get a warranty on your car or you might get a warranty on your appliances, your refrigerator. That's kind of what maintenance revenue is with respect to software. If any bugs come up, that if you paid the maintenance revenue, then that will be taken care of by Lawson.
- Q What is service revenue?
 - A Service revenue is a little bit different. That's almost like consulting revenue, but it's the installation, it might be implementation, it might be training, it might be consulting. All of that would go into the service revenue bucket, as I call it.
 - Q Did you use the same method to determine all three types of revenue?
 - A Actually, I was able to use the same method for the first two categories, license revenue and maintenance revenue, and I had to use a different methodology for the service revenue.
 - Q Can you describe generally how you measured license revenue and maintenance revenue first?
- A With respect to license revenue and maintenance revenue, it's almost like a Rosetta Stone aspect where

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there's something called stock-keeping units, and so revenue was catalogued according to these abbreviations, in a sense, but we knew the -- and we were able to uncover the stock-keeping units that were associated with different types of revenues for different types of customers.

So via these stock-keeping units, we were able to do that matching exercise for the licensing receive and for the maintenance revenue.

- Q How does Lawson track service revenue?
- A Service revenue is a little bit different. So with the SKUs for the license revenue and maintenance revenue, there were SKUs that matched up to the modules that are in the infringing configurations. So we were able to directly match those in a sense.

However, service revenue at Lawson was compiled on a customer basis rather than a, let's just say a module basis or a configuration basis. So how the data was catalogued was a little different by customer rather than by SKU and module.

- Q We'll turn in a few minutes to how you specifically calculated revenue, but first, could you please explain for the Court why you've provided revenues as one option for the Court to consider?
- A It was a couple of different reasons why I provided

revenue. It's almost a choice and a reference point. So my understanding that one remedy could be a discussion -- a disgorgement of the revenues earned during the injunction period if contempt is found, so I've provided that number for the Court's consideration.

But also, it just helps, from a reference point of view, to know the magnitude of the revenues that we're talking about, and ultimately, when you get down to looking at different profitability measures such as gross profits or incremental profits, you have to start out with a revenue.

You take revenues, subtract certain costs, and you get certain profitability measures. So it's both a choice but also a reference point here. So I think it's useful information to present to the Court.

- Q What was the time period for which you calculated revenues?
- A So that would be -- obviously, it's a little complicated, but it's over what I'll call the injunction period. Now, there's different dates, but it's over the injunction period.
- Q Have you prepared a demonstrative to help you explain how you define the injunction period?
- A Yes.
- \blacksquare Q Is this the demonstrative you prepared?

A Yes.

Q Can you explain what the relevant time period is that you looked at?

A So we have a timeline here, and I'm just going to point out three dates. There's the May 23rd, 2011, date, the November 23rd, 2011, date, and November 30th, 2012, date. So the easiest way to think about this is, the entire injunction period for which we have data is May 23rd, 2011, through November 30th, 2012, and for non-designated health care customers, in other words, other customers, we compiled the license, maintenance, and service revenues over that entire time period.

With respect to the designated health care customers, we compiled the maintenance and service revenues after the sunset period from November 23rd, 2011, to November 30th, 2012, and then finally, for the designated health care customers, we compiled the licensing revenue over the entire time period.

- Q And can you explain the significance of November 30th, 2012, which appears as the last date on your timeline?
- A That would be the last point in time, the last date for which Lawson provided data. So that's not sort of the end of the injunction period. It's dictated by the end of the data that was provided by Lawson.
- Q All right. Let's turn to license and maintenance

revenues.

THE COURT: I don't understand why the revenues for designated health care customers under the maintenance and service is one period and the designated health care customers revenue for licenses is another period. Why is that so?

MR. STRAPP: Your Honor, if you --

THE COURT: I was asking the witness.

MR. STRAPP: I'm sorry.

THE COURT: Why did you choose that?

MR. DUSSEAULT: I was just going to say, I'd certainly prefer to have the witness testify to that than counsel.

THE COURT: You don't want to cross-examine him?

MR. DUSSEAULT: Withdrawn.

order was that there was a sunset period, and during that sunset period, the software that the designated health care customers had could be maintained and allowed for a transition period. And so that sunset period was six months, and when that sunset period ended, so that's when we start picking up the maintenance and service. So that explains the top part of the chart.

And I think what you are really asking me is the bottom part of the chart is why are we picking up license

revenue over the entire time period, and my understanding
for the injunction order is that there, in a sense, could
be no new licensing by these customers. It would just be
sort of a maintenance mode during the sunset period.

So that's why there's license revenue over the entire time period, and the maintenance and service is after the sunset period.

THE COURT: All right.

- Q Now, Dr. Ugone, you testified that license and maintenance revenues are associated with SKU data that's provided by Lawson; is that correct?
- A Yes.

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- Q How did you determine which SKUs or stock-keeping units were associated with the various software modules included in configurations three and five?
- A That's -- I've been referring to it as a Rosetta Stone, but we had a document that was able to match up SKUs with the modules in the infringing configurations.
- Q Could you please turn in your binder to PX-1078.
- 20 A (Witness complied.)
- 21 Q Dr. Ugone, are you familiar with this exhibit?
- 22 A Yes, I am.
- 23 Q And what is this document?
- A This was an exhibit to Mr. Samuelson's deposition, and this is what I was talking about in a sense of, as I use

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that term Rosetta Stone, but on the left-hand side, you
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     can see in this exhibit --
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              THE COURT: Excuse me. Which one are we doing?
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              THE CLERK: 1078, Your Honor.
                                             1078.
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              THE COURT: I'm sorry. Go ahead.
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         So in Plaintiff Exhibit 1078, we have a one-page
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     document which is from Mr. Samuelson's deposition. On the
8
     left-hand side, the left-hand column, we basically have
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     the modules that are in the infringing configurations.
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          In the next two columns, and primarily the right-hand
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     column, we have what are called SKUs or stock-keeping
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     units. So to the extent that revenue was compiled in the
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     Lawson revenue spreadsheets by SKU, we were able to use
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     this mapping to tell us, okay, if we saw certain letters,
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     what modules did those letters go along with, and so
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     that's what this document helps us do.
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         Was this document created by you?
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     Α
         No.
              This was a Lawson document.
              MR. STRAPP: Your Honor, I would proffer PX-1078
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20
     into evidence.
21
              THE COURT: Any objection?
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              MR. DUSSEAULT: No, Your Honor.
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              THE COURT: It's admitted.
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              (ePlus Exhibit 1078 admitted.)
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1 Q Have you prepared a demonstrative to help you explain 2 the significance of the SKUs?

A Yes.

- Q And let's turn to this demonstrative you prepared.

 Can you explain to me what it is?
 - A Yes. So remember what I said very early on, we use the SKUs to help us identify licensing and maintenance revenues. We had to use a different technique for the service revenues.

So the title of this chart is called Identification of Licensing and Maintenance Revenues. We happen to be showing configuration number five here on the left-hand side, and if we temporarily just ignore the blue box, S3 procurement modules, if we just take that out of the picture for a second, you can see for each box or each module, in a sense, the corresponding SKUs. That's what we're trying to communicate.

So if I wanted to add together all of the, say, licensing revenues, or separately all of the maintenance revenues associated with configuration five, and I'm going to come back to the blue box in a second, we would add together -- based on Plaintiff's Exhibit 1078, we'd add together the revenues that are in the SKUs that we have on the right-hand side of the chart that's in front of us.

Q You said that the S3 procurement modules you treated

1 differently. Why was that?

A Well, because there was some different categories of how the data was compiled. It still used SKUs, but it was

- 4 a little bit different compilation of the SKUs and what
- 5 was combined in each of the SKUs.
- 6 Q Have you prepared a demonstrative to help you explain
- 7 how you calculated license and maintenance revenues for
- 8 the S3 procurement modules?
- 9 A Yes.
- 10 Q And is this the demonstrative you prepared?
- 11 A Yes, it is.
- 12 Q What are the three ways the S3 procurement modules
- 13 show up in license and maintenance revenues?
- 14 A Well, as you see in the blue box there, S3 procurement
- 15 modules, there's purchase order, requisitions, and
- 16 inventory control. So when you look at how Lawson
- 17 compiled the revenue data, sometimes they would put that
- 18 revenue into an IC bucket, a PO bucket, or an RQ bucket.
- 19 Those are SKUs, so those are pretty straightforward.
- 20 That's just inventory control, purchase order, and
- 21 requisitions. So that was just a straightforward way of
- figuring out what those revenues were. But there's other
- 23 times, depending on how the customer would pay, they would
- compile the information differently. So there was another
- 25 SKU called proc, p-r-o-c, which was a combination of IC

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plus PO plus RQ. So it wasn't shown individually. It was shown compiled into one number. But, again, that was relatively straightforward, so we took 100 percent of that number.

Now, where required, some data compilation and manipulation on our part was that sometimes there would be a suite of modules where the customer would buy the suite of modules that would include purchase order, requisitions, and inventory control, but it might include other modules as well.

So that's called the large suite SKUs, and that would include, like I said, those three modules, but it might include others. So we had to do an apportionment approach, and at the end of the day, we would take 35 percent of the large suite revenues for the blue box, as I describe it.

Q How was the 35 percent apportionment for the large suite SKUs determined?

A Ultimately, it ended up being pretty straightforward, that when you looked at the pricing associated with ThinPro, for example, and you compared that to the pricing of the three modules that we're interested in for the infringing configuration here, the purchase order, requisitions, and inventory control, the price of the three sort of S3 procurement modules relative to the price

of the large suite ultimately, after some calculations, we determined was about 35 percent. So we took 35 percent of those revenues.

- Q Did you also apportion the revenue recorded under the SKUs besides the large suite SKUs?
- A No, because those were all just entirely part of the infringing configurations.
 - Q Were you able to determine Lawson's service revenue for the infringing configurations three and five using the same method that you used for license and maintenance?
 - A No, we were not able to do it the same way, because Lawson did not service by SKUs. So we didn't have the same mapping that we've been talking about for the last couple of minutes. We would have service revenue by customer, not service revenue by SKU.
 - Q Well, could you just include all the service revenue associated with the 146 customers that had configurations three and five?
 - A Well, I wouldn't want to do that, because if they had more software modules from Lawson than just the infringing configurations, then you'd be overstating the service revenue, so we did not take that approach.
- Q Have you prepared a demonstrative to help explain how you apportion service revenues?
- 25 A Yes.

Q Is this the demonstrative you've prepared?

to the infringing configurations.

A Right. So at the top it's called Apportionment of Service Revenues, correct.

Q How did you determine to apportion service revenues?

A Again, this ended up being a relatively straightforward calculation. We used maintenance revenues as a proxy. So what we said was, once we know our 146 customers, let's see the total that they pay in maintenance revenues. And we also happen to know the SKUs associated with the infringing configurations, so let's figure out the maintenance revenues that are paid related

Once we have the maintenance revenue associated with the infringing configurations, and once we have the total maintenance revenue, we can just take the ratio of the two and apply that to service revenues. So roughly speaking, As the chart shows here, when you look at all the customers, Lawson customers with the infringing configurations, about 20 percent of their maintenance revenues in total that were paid were associated with the infringing configurations.

We used that 20 percent and applied it to the service revenues. So that dictated how much of the service revenues we used in my calculations.

Q Did you apply that 20 percent apportionment to Lawson

1 service revenues?

- A Yes. So that's what this is trying to show here. We did the calculation for maintenance revenues, we used that as a proxy for service revenues, and we applied it to
- 5 service revenues.
- Q Were you able to calculate the revenues that Lawson earned from configurations three and five after the effective dates of the injunction order?
- 9 A Yes. I'm sorry. After the effective dates, no. We
 10 did the calculation during the injunction period, but as I
 11 mentioned previously, the data ended as of November 30th,
- 12 2012, so we don't have the data past that.
 - Q Between the period of the injunction, effective date of the injunction and November 30th, 2012, were you able to calculation the revenues associated with configurations three and five?
 - A Yes.

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- 18 Q And have you prepared a demonstrative to show the results of those calculations?
- 20 A Yes.
- Q Is this the demonstrative you prepared?
- 22 A Yes, it is.
- 23 Q And what does this show?
- A So, again, it's entitled Lawson's Infringing Revenues, so these are the revenues associated with the infringing

configurations during the injunction period up until

November 30th, 2012, and we've broken it out by license revenues, maintenance revenues, and service revenues.

So on the right-hand side, we see that license revenues over the injunction period, as I've defined it according to the Court's order, was \$7.1 million, maintenance revenues were \$12.7 million during that time period, and service revenues as I have described are \$9.6 million over that injunction period for a total of \$29.4 million.

- Q Do the revenue calculations that are shown on this demonstrative account for the 35 percent apportionment that you discussed for large suite SKUs?
- A Yes.

- Q And do the revenue calculations shown on this demonstrative also account for the 20 percent apportionment for service revenues that you discussed?
 - A That's correct, yes. So all of that is embedded in these numbers. So we've done the appropriate calculations and subtracted out the appropriate amounts.
 - Q Let's turn now to profits. Did you review information from Lawson specifically about the profitability of the infringing configurations?
- A Not with respect to the infringing configurations specifically. That data was not available.

Why not? Q

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- Lawson does not track profitability by product or by Α 3 module or by those infringing configurations.
 - So what profitability data were you able to review that Lawson provided?
 - Lawson did provide, for example, their profit-and-loss statements. So I've seen those for a number of different years.
 - Is there, in your opinion, any way to estimate the profitability associated with configurations three and five?
 - Well, if you are very careful in terms of making sure you are capturing the right costs and understand the right relationships, and if you use a series of assumptions, and as long as they are appropriate assumptions, you can make some estimates of the profitabilities associated with the infringing configurations at those revenues that we've identified, the \$29.4 million.
 - Are there different types of profits that can be calculated for Lawson?
 - Α Yes.
- 22 Could you give me a few examples?
- 23 This is -- especially to an economist, you always have 24 to be careful when you say the term profits, because an 25 economist is always going to look for an adjective in

front of profits, a descriptor, because there's many different types of profits. So one could talk about gross profits, one could talk about incremental profits, one could talk about net profits, and those are all very different types of profits. So it's always important to have the word in front of profits, but those are examples of profits.

- Q And what are gross profits?
- A The easiest way to describe gross profits, I always think about -- you know, if you think about a manufacturing facility, and if they're making widgets or maybe they're making ballpoint pens. So you might take the revenues, minus the material cost and the labor cost to make either the widgets or the pens.

When you do that subtraction of what I'll call direct costs, that gives you what's called gross profits. That's the easiest way to think about that, just some -- in a factory, that would be the material and the labor.

Now, when you get to things like software, it's a little bit different, but the concept is the same, those direct costs associated with those revenues.

- Q What are incremental profits?
- A Incremental profits, you're not going find these on the financial statements. They're more difficult to calculate, but the easiest way to think about incremental

profit is, if I sell one more unit, or maybe if I get one more dollar of revenue, what's the profitability associated with that incremental unit I've sold or that incremental dollar of revenue that I've taken in.

And that would go beyond just those direct costs that I talked about, because there might be other costs within a company that may vary as sales vary. So that's what you're trying to capture. Any other incremental or variable costs, you take those away from the gross profits, and you'll get what's called incremental profits.

- Q And I think the last example you mentioned are net profits. Can you explain what net profits are?
- A Without getting too technical about it, the way I think about net profits, the easiest way to describe it is basically subtracting out all the costs. So there might be the direct costs, there could be these variable costs, but there could be a whole series of what's called fixed costs, costs -- you know, the accounting department, or it could be the information technology group, or it to be Human Resources.

Those are all examples of costs that may not vary as you sell more units, but when you are looking at net profits, you are subtracting out all of those what are called fixed costs as well, and, remember -- I'm throwing out a whole bunch of terms here, but there's variable

1 costs, costs that vary as you produce more. There's fixed

- 2 costs that are relatively constant as you produce more.
- 3 | But all of those are subtracted out to get to net profits.
- 4 Q Have you attempted to calculate profits that Lawson
- 5 made from licensing, maintaining, and servicing
- 6 configurations three and five during the injunction
- 7 period?
- 8 A Yes.
- 9 Q Have you calculated gross profits?
- 10 A Yes, I have.
- 11 | Q And have you calculated incremental profits?
- 12 A Yes.
- 13 Q And have you also offered a calculation for net
- 14 profits?
- 15 **|** A No.
- 16 Q Have you prepared a demonstrative to help you explain
- 17 why you didn't calculate net profits?
- 18 \blacksquare A I do have a demonstrative on that, yes.
- 19 Q Is this the demonstrative you prepared?
- 20 A Yes.
- 21 Q And do you have an opinion about whether or not the
- 22 calculation of net profits is appropriate in this case?
- 23 A I do, and you can look at the top of the chart. It
- 24 says, net profit margin is inappropriate for measuring
- 25 | Lawson's gains, and I give just some examples of why I

hold that opinion.

- Q Can you provide us with your understanding of why you believe that net profits are inappropriate in this case.
- A Remember what I said when we were talking about net profits, we're subtracting out all the costs in a sense. So we're subtracting out the direct costs and what are even called operating expenses.

So those operating expenses might include general and administrative costs, and we'll give some examples of that in a second. Some product development or research and development costs, it would include sales and marketing costs. So when you're talking about net profits, you are subtracting all of those out.

Now, when we're talking about the injunction period, what we're saying is, what costs would have varied in that injunction period; in other words, if I want to understand the gains to Lawson during the injunction period, I'd be subtracting out the costs from revenues but those costs that would vary with revenues. I wouldn't subtract out the fixed costs, because when I'm subtracting out the fixed costs, then you're subtracting out too many costs.

THE COURT: Subtracting out what?

THE WITNESS: Too many costs. You're subtracting out costs that would not vary with a change in the revenues associated with the infringing configurations.

1 This is all exciting stuff to an economist. I apologize.

- Q Do you have any other reasons for your opinion that in
- 3 this case it was inappropriate to calculate net profits?
- 4 A Well, also there's been testimony by Mr. Samuelson
- 5 that these costs are not directly related to the
- 6 infringing configurations, and if they're not directly
- 7 related, they shouldn't be subtracted out. If you ended
- 8 up subtracting them out, you'd result in a windfall gain
- 9 to Lawson.

- 10 Q And can you explain why, in your opinion, it's wrong
- 11 to deduct fixed costs when attempting to calculate the
- 12 profits that Lawson gained from the infringing
- 13 | configurations?
- 14 A Well, that's where you'd end up with a windfall gain
- 15 to Lawson, because you'd be subtracting out too many
- 16 costs, leaving too little profit associated with the
- 17 provision of those infringing configurations. So that's
- 18 why you would not subtract out those fixed costs.
- 19 THE COURT: That presupposes that you know why
- 20 it's too many costs.
- 21 THE WITNESS: Yes, and we'll get into some detail
- 22 \parallel on that, so, yes.
- 23 \parallel Q Could you turn to PX-1244 in your binder, please.
- 24 A I'm there.
- 25 Q Are you familiar with this exhibit?

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A Yes.

Q What does it show?

A This is -- if you look up in the upper left-hand corner, you'll see some information. So this is a profit-and-loss statement for Lawson for fiscal year 2012,
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7 call left labels on the left-hand side that give different 8 line items, and then sort of in the middle of the chart

and it's for the United States, and then you'll see what I

9 you'll also see some numbers. So basically a profit and loss statement.

- Q Is this information specific to configurations three and five?
- 13 A No. This is for all of Lawson, the entire company,
 14 the U.S.
 - Q If you look at the right side of the first page of the spreadsheet, do you see that there are some columns with Xs underneath them?
 - A Yes.
 - Q What do those mean?
 - A Well, the easiest to do that is, is the Xs tell you where to place the line items if you wanted to divide up these revenues into different buckets like licensing, maintenance, or service revenues.
 - So, for example, we could -- if you look at -- and hopefully everybody has a color copy of this, but if you

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look at the left labels on the left-hand side in the blue section, it says, new software license. If you go all the way over to the right where it says allocation method, you'll see that there's an X under license. So what Lawson is telling us is, is that new software license goes into the license bucket in terms of what they would catalog as licensing revenue. And how do you know that your interpretation of this Lawson spreadsheet is correct? This was described in Mr. Samuelson's deposition. Α MR. STRAPP: Your Honor, I would offer PX-1244 into evidence. THE COURT: Any objection? MR. DUSSEAULT: No, Your Honor. THE COURT: It's admitted. (ePlus Exhibit 1244 admitted.) I'd like to turn to your gross profits calculation. You mentioned that gross profits are calculated by subtracting direct costs from revenue. Yes. Α How do you know, in this case, which costs to subtract?

If I understand your question, that would be from this

exhibit we just looked at. So, for example, I gave you an example of how one would know the licensing revenue using the left labels and the Xs -- left labels on the left and the Xs on the right, but, for example, if we take another example where it says midway down, cost of licenses, if you just follow that line item all the way across, you'll see an X under license. So now I know the associated direct costs that go along with the license revenue.

So from this spreadsheet, we will -- we were able to, in a sense, reorganize it based on the Xs to come up with gross profit margins.

- Q Have you prepared a demonstrative to help explain in this case what direct cost you subtracted from revenues to calculate gross profits?
- A Yes.
- Q And is this the demonstrative you prepared?
- A Yes. So we can see the title again, Expenses Deducted to Derive Gross Profits, and there's the direct cost of licensing, the direct costs of maintenance, and the direct costs of service, and this is based on deposition testimony again of Mr. Samuelson.

What are the different conceptual cost categories that are part of the direct costs of licensing, direct costs of maintenance, and direct costs of service. So we've listed out examples of those direct costs.

Q And could you give me some examples that you deducted from revenues to calculate gross profits?

A So, for example, under direct costs of licensing, there might be royalties paid to third-party technology partners or commissions paid to resellers, cost of hardware infrastructure use for hosting the software.

That would all be costs associated with the licensing revenues that Lawson has received.

Similarly, if we go to the direct costs of maintenance, there's the internal support group costs.

That's the first line item there. All the way down to the last one in that column, commissions paid to Lawson salespeople, those are all the things that were testified to by Mr. Samuelson.

The direct costs of service, there's internal consulting personnel, there might be third-party consulting expenses, commissions, bonus, travel expenses because you are doing consulting and going on site to the -- potentially to the customer site. So those are the types of things you would subtract out of the service revenue as direct costs of providing that service.

So this conceptually tells us what are the costs, the different buckets or categories of costs associated with each of the revenues.

Q And, again, this was from the spreadsheet that we just

1 looked at?

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2 A These are from the spreadsheet but also in combination 3 with Mr. Samuelson's deposition testimony.

- Q Has Lawson provided ePlus with data regarding gross margins for licensing, maintenance, and service?
- A On a companywide basis, yes. So that was from a document that we've seen.
 - Q Okay. And have you prepared a demonstrative to show the gross profits that Lawson received in your calculation from licensing, maintaining, and servicing configurations three and five?
 - A Yes. I've prepared a chart, yes.
 - Q Is this the demonstrative you prepared?
- 14 A Yes.
- 15 Q Can you explain what this shows, please?
- A So, again, I try to entitle my charts such that
 they're descriptive, but it says Lawson's Infringing Gross
 Profits. We talked at first how I compiled the infringing
 revenues which was \$29.4 million. We've just talked about
 the direct costs of licensing, maintenance, and service,
 and those direct costs are approximately 11.3 million.
 - We subtract the direct costs from the revenues in dispute, the infringing revenues, and you get what's called gross profits which is \$18.1 million.
 - Q Let's turn to incremental profits. Does Lawson track

incremental profits?

A No.

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- 3 Q Did you attempt to estimate Lawson's incremental
- 4 profits for configurations three and five?
- 5 A I did, yes.
- 6 Q Have you prepared a demonstrative to help you explain
- 7 how you calculated Lawson's incremental profit?
- 8 A I did prepare some additional charts, yes.
- 9 Q Let's take a look at your demonstrative. Is this the
- 10 demonstrative you prepared?
- 11 A I did prepare this demonstrative, yes. This one is
- 12 going to the bottom line in terms of the results of my
- work.
- 14 | Q What costs did you consider deducting to calculate an
- 15 | incremental profit margin?
- 16 A The way to think about it is, again, we have revenues
- 17 less direct costs give gross profits. The question is,
- 18 are there any other costs to deduct, and those costs that
- 19 you can consider would be operating expenses. And we've
- 20 provided three different categories of operating expenses
- 21 here which are general and administrative, product
- 22 development, which is the same as R and D, research and
- 23 development, and also sales and marketing. Below each of
- 24 those, based on the deposition testimony of Mr. Samuelson,
- 25 we've tried to conceptually say, what are in each of those

1 operating expenses buckets.

- Q How does Lawson track these types of operating expenses?
 - A Well, they did not track them on a product-by-product basis if that's what you're asking, so they all went into one compilation.
 - Q Have you prepared a demonstrative to help you explain which of these costs could and which could not be used to estimate incremental profits?
- 10 A Yes.

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- 11 Q Is this the demonstrative you prepared?
- Yes. So this -- in a sense, if you keep in mind the 12 13 prior chart that lists out the three different types of 14 operating expenses and also keep in mind the buckets of 15 costs that are within each of those categories of general 16 and administrative, product development, and sales and 17 marketing, this chart shows my ultimate conclusions of the 18 which ones I would deduct to come up with incremental profits and which ones I would not deduct because they are 19 20 fixed costs. That's what this chart is telling us.
 - Q Can you explain which costs -- well, let's start with the G&A cost on this demonstrative. Can you explain why it's your opinion that you would not deduct G&A costs to calculate incremental profits?
- 25 A Well, when we're talking about general and

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administrative costs, we're talking about the finance department, we're talking about the information technology, IT group, we're talking about HR. Those are all the things that were on the prior chart, and if you think about it, those are not the types of costs that would vary with revenue associated with the infringing configurations during the injunction period. THE COURT: They're going to be there anyway. THE WITNESS: They're going to be there anyway, yes. Was there any documentation you relied on to come to that conclusion? Actually, there was deposition testimony that I relied upon. What about financial information produced by Lawson? I also looked at their 10Ks, and in their 10Ks they would often describe movements in general and administrative costs or other costs, and they would give other reasons other than revenue. In other words, these

were varying for -- there was a merger or there was a change in compensation, or they've done something else, but it wasn't because of sales increasing, and, clearly, these were stay fixed. They wouldn't change with the infringing configuration revenues.

Q What about product development costs; can you explain

why you didn't deduct product development costs to calculate incremental profits?

A Same concept there. They wouldn't change whether you are providing the infringing configurations or not, and, in fact, there was deposition testimony that there was no -- in other words, I've seen no evidence of any product development expenses associated with the infringing configurations.

So I think it's important to remember here, we're not just even talking about changes in Lawson's revenue generally. We're talking about the infringing configurations, was there any product development expenses incurred associated with the infringing configurations during the injunction period, and I've seen no evidence of that, and, hence, that's why there's a no in this bucket here of product development, why it is not subtracted out as a cost.

Q So is it your opinion that when you calculate an incremental profit margin, you can never deduct product development costs?

A So with G&A, for example, and with product development, I'm not saying that it's never appropriate to deduct that. I'm saying given the facts and circumstances of what's going on in this dispute, looking at the infringing configurations and those revenues during the

injunction period, if those revenues were taken away,
would these costs have declined and/or changed, and
there's been no evidence of that.

- Q What about sales and marketing expenses? Can you explain why you deducted sales and marketing expenses in calculating incremental profits here?
- A So I have a yes here, so I ended up some doing some deductions which we'll explain in a second, but there were categories here that one would think would vary with revenue, for example, commissions. And because of that, I made the determination that I would do some deductions for those costs.
- Q Well, under this reasoning, is it appropriate to deduct all sales and marketing expenses? Was that your ultimate opinion?
- A Well, what I ended doing for conservatism, I did subtract all sales and marketing expenses. It's highly unlikely that all of them would be variable related to the infringing configurations during the injunction period, but for conservatism, on a percentage basis I subtracted out all of the sales and marketing expenses.
- Q Have you prepared a demonstrative to help you explain what Lawson's incremental profit margin on figure configurations three and five was if you adopt this approach?

A Yes.

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- Q And is this the demonstrative you prepared?
- 3 A Yes, it is.

66.1 percent.

- 4 Q Can you explain what it shows?
- This really is pulling everything together that we've talked about. If you look at revenue, and let's just call that 100 percent, that's the -- for example, the \$29.4 million, subtract out the direct costs, which are about 33.9 percent, yields a gross profit margin of about

We then subtract out on a percentage basis all of the sales and marketing expenses for conservatism. That's another 15.2 percent, and you end up with an incremental profit margin of 50.9 percent.

So the thing I'll point out here is, we talked about the revenues first, the 29.4 million, and we'll see this in a summary chart. Then we talked about gross profits, and now we're taking it down to incremental profits.

- Q And have you also prepared a demonstrative to help you explain in dollar figures what you calculated Lawson's incremental profits to be?
- A Yes.
- 23 Q Is this the demonstrative you prepared?
- 24 A Yes, it is.
- 25 Q What does this show?

So there were infringing revenues of 29.4 million 1 2 compiled according to that methodology I talked about 3 I've talked about how I have derived an 4 incremental profit margin of 50.9 percent. You multiple 5 that incremental profit margin of 50.9 percent times the 6 \$29.4 million of infringing revenues associated with the 7 infringing configurations during the injunction period, 8 and you get incremental profits to Lawson of \$15 million. 9 You have reviewed a few different measures of damages 10 during the injunction period through the end of 11 November 2012. Have you prepared a demonstrative to 12 summarize the different opinions you've provided? 13 Α Yes. 14 Is this the demonstrative you've prepared? 15 So this is actually taking us full circle to the 16 very beginning where I talked about the different measures 17 that I was providing for the Court's consideration, 18 measure one, measure two, and measure three, and so we see here, as its entitled, Summary Disgorgement Damages, and 19 20 that would be basically from the injunction through November 30th, 2012. That's important. And then I give 21 22 the quantification of each of those concepts. 23 So Lawson's revenues were \$29.4 million; Lawson's 24 gross profits during this period of time, \$18.1 million; 25 and Lawson's incremental profits were \$15 million, and,

again, this is all associated with the infringing configurations during the injunction period up through November 30th, 2012.

- Q Do you have an opinion about how to quantify damages after November 30th, 2012, should the Court find Lawson in contempt?
- A There's really two different ways that that could be done. It could be that after the Court's finding, that Lawson provides updated data in which case I would just follow this same methodology for the data that goes from December 1st, 2012, through, let's say, today, or what I've also done and provided here is what I'll call a daily rate.

So for each of these disgorgement measures, I've calculated what it is on a daily basis, and so the Court could take that daily rate and then multiple by the number of days.

- Q Have you provided any damages options for the Court to consider if Lawson does not comply with the Court's order should the Court find Lawson in contempt?
- A Right. So like I said, there's a daily rate. Now, what the daily rate can do is from the history, the number of days from November 30th, 2012, through today, you can use that daily rate, but on a going-forward basis, in a sense that could be a rate that the Court could apply, in

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a sense, as a penalty for each day that Lawson does not
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     comply with the injunction order. So you could use the
 2
     same numbers but for different purposes.
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         Have you prepared a demonstrative to summarize these
 5
     daily measures?
 6
         Yes.
     Α
 7
          Is this the demonstrative you've prepared?
 8
     Α
         Yes, it is.
 9
        And what does it show?
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         So daily rates, and I've got my three measures again,
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     daily revenues, daily gross profits, daily incremental
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               That's what's shown on the right, so each day in
     profits.
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     the past up through today, or you could use that as a
14
     course of payment in the future if Lawson does not comply,
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     the daily revenues associated with the infringing
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     configurations, on average, are $62,362; daily gross
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     profits, $38,928; and the daily incremental profits,
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     $31,742.
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              MR. STRAPP: No further questions.
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              THE COURT: Are these disks and all these
     documents in here, are they all agreed?
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22
              MR. STRAPP: Your Honor --
23
              THE COURT: Are they part of what you gave me as
24
     agreed exhibits early on?
25
              MR. STRAPP: Exactly. These are actually DVDs of
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large financial spreadsheets. If you get bored this
 1
     weekend, they're there for you.
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 3
              THE COURT: I'm a Louisville supporter.
                                                         I don't
 4
     think I'm going to get bored this weekend.
 5
              MR. DUSSEAULT: That hurt, Your Honor.
 6
              THE COURT: Only when Kentucky is not in the
 7
     tournament.
 8
              MR. DUSSEAULT: May I proceed?
 9
              THE COURT: Please.
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                      CROSS-EXAMINATION
12
     BY MR. DUSSEAULT:
13
         Good afternoon, Dr. Ugone.
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       Good afternoon.
15
         You mentioned early in your testimony that your
16
     assignment or role here was to provide guidance to the
17
     Court; correct?
18
     Α
         Yes.
         And you recognize that the Court has broad discretion
19
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     in awarding a remedy in a contempt proceeding; correct?
          That's my understanding, yes.
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     Α
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         And you also recognize that the Court exercises that
23
     discretion only after considering the relevant facts and
24
     circumstances; correct?
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          I would agree with that, yes.
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Q You also described to the Judge that the way you evaluate this is sort of an if/then statement; correct?

Yes.

Q Meaning if the Court finds a particular remedy to be appropriate, then you play your role of calculator and you calculate that; right?

A It's a little bit more than that, but I'll accept the -- in the spirit of your question, I will accept that, yes.

Q I appreciate that, thanks. The only measure of damages you've offered today with Mr. Strapp are disgorgement of profits and revenues; correct?

A I have just provided disgorgement of revenues, disgorgement of gross profits, and disgorgement of incremental profits.

Q Take your if/then construct with me, if you would, sir. If the Court decides in his broad discretion after hearing all the evidence that it wants to award a remedy other than disgorgement, then you've given the Court nothing it can use; true?

THE COURT: Then what?

- Q Then you've given the Court nothing at all it can use; correct?
- A I would be a little careful with that. At the bottom line, yes, I've provided three measures to the Court, but

there's valuable information in the data that I've provided to the Court, and the Court can take that information and use it how they want. But in terms of bottom lines measures, I'm not going to disagree. I've provided three measures for the Court.

- Q Okay, and just to be sure I didn't overstate, let's clarify that. You've offered three measures, but every one of the measures is a disgorgement of either revenues or profits; true?
- A I believe I would agree with that, yes.
- Q Let's look at your calculator role. If the judge decides it wants -- that he would like to award a remedy anywhere out in the universe other than disgorgement, taking your calculator role, you have not calculated an award that he can give here; correct? That's true, isn't it, sir?
- A What I was trying to say is I would agree with the spirit of your question, but there's a lot of numbers I presented to the Court. The Court can choose to use those numbers as they wish, because it's various categories, but in terms of the bottom line numbers I've provided, yes, there's three disgorgement measures.
- Q Okay. And you were asked by Mr. Strapp about any assumptions you've made. Do you recall that?
- 25 A Yes.

Q And you only identified one assumption which was that the Court finds Lawson to be in contempt; correct?

A Yes, and -- the answer is yes, and the reason why I did that is that's usually the primary assumption that a damage quantifier makes. Otherwise, the numbers aren't relevant.

Q But that isn't really the only assumption you made, is it?

A Well, I tried to have empirical anchors and inputs for other -- the bases for the calculations. Now, whether we call them inputs or assumptions, but there was data I was using. There was deposition testimony.

Q But, in fact, sir, you relied on a representation from ePlus's lawyers that disgorgement is an appropriate remedy in this proceeding; you relied on that, correct?

A I would agree with that, yes.

Q And you can't --

A I'm sorry. If I could add a little bit. And also,
I've seen that before in some of the other work that I've
done. So it was not like that assumption seemed out of
the ordinary. It seemed to make sense, but you are right,
I'm not a lawyer, so I can't make that determination
myself.

Q Right, and we'll talk a little bit about some of the other work you've done. You say you -- strike that.

1 It's true that you can't speak to whether disgorgement
2 is always an appropriate remedy, can you?

- A I put that into more of what I'll call the legal bucket rather than the economic bucket, so I can't -- nor would I attempt to speak to that.
- 6 Q So is the answer yes?

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THE COURT: I think a good answer to that is, no, I can't speak to that.

- A I cannot speak to that, correct.
- 10 Q You also can't speak to whether the willfulness of any infringement that's found has any impact on whether disgorgement is an appropriate remedy, can you?
- 13 A I would agree with that statement.
- 14 Q And you've testified in trial and deposition more than 15 200 times since 1990; true?
- 16 A That's correct.
 - Q And you've testified in trial alone between 75 and 80 times just since 1990; correct?
 - \blacksquare A It's closer to 90, but I would agree with that.
 - Q Now, you understand, sir, that courts can take a calculation of a plaintiff's lost profits into account when awarding a remedy in a contempt proceeding; correct?
- 23 \blacksquare A I'm sorry. If I could just have the question again.
- Q You understand that courts can take a calculation of a plaintiff's lost profits into account when exercising its

1 broad discretion to award a contempt remedy; correct?

- A Yep. I understand the Court can exercise broad discretion and take that in consideration, sure.
- Q But here, you have made no attempt to calculate the profits that Lawson -- excuse me, that ePlus lost as a result of any alleged contempt; correct?
- A I haven't done that calculation. We might have talked about that during my deposition. There's a reason why, but I haven't done that.
- 10 Q So the answer is you haven't done it?
- 11 A I have not done it, that's correct.

- 12 Q Now, in fact, you haven't made any attempt to
 13 determine whether ePlus has lost any profits at all as a
 14 result of conduct during the contempt period; true?
 - A In terms of -- if you are asking the calculations that I did, you are absolutely right. I did disgorgement measures, the three that I talked about. I did not do a lost profits calculation.
 - Q Sir, that wasn't my question. My question is this:

 It's true that you made no attempt to determine whether

 ePlus lost any profits at all as a result of Lawson's

 alleged contempt; correct?
 - A You are asking did I make that attempt. I want to make sure I have your question. I did not do that calculation.

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Q Let me ask it one more time and see if you can answer yes or no --
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THE COURT: He's trying to find out the answer whether you made a calculation or not.

THE WITNESS: I did not make that calculation.

If that's what he's asking, I did not --

THE COURT: The question is, did you attempt to find out the information, i.e., by asking somebody. Did you ask Mr. Farber how much profits did you lose, for example? That's part of what he wants to know.

- Q Right. And you did actually talk to Mr. Farber; right?
- 13 A Yes.

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- 14 Q But you didn't ask him that, did you?
- 15 A That's correct.
 - Q Now, in coming to your opinions in this case, you didn't see any market share data specifically pertaining to the period from the injunction forward; correct?
- 19 A That's correct.
 - Q You didn't see any data about ePlus's post-injunction revenues; correct?
- 22 A I believe that to be correct, yes.
- Q You didn't consider any information about ePlus's profits post-injunction; correct?
- 25 \blacksquare A That would be correct.

1 Q You didn't have any data concerning the number of 2 post-injunction sales made by ePlus; correct?

A Correct.

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- Q You can't speak to whether, in fact, after the injunction was entered, ePlus went out and tried to win any business from Lawson customers; correct?
- 7 A I can't speak to those activities post -- are you 8 asking post --
 - Q Let me ask it again and see if you can answer yes or no for me. You can't speak to whether, in fact, after the injunction was entered, ePlus went out and tried to win business from Lawson's customers; correct?
- 13 A That's correct.
 - Q Now, you are not offering an independent opinion in this case that lost profits are incapable of calculation, are you?
 - A I've read some of the court papers, but I'm not giving an independent assessment of that.
 - Q So is that a -- you are not offering that opinion?
 - A I believe you asked me if I'm giving an independent opinion as to whether lost profits can be calculated. Is that what you are asking me?
 - Q Let me ask it again, see if you can answer yes or no for me. You are not offering an independent opinion that lost profits are incapable of calculation, are you?

1 A I'm not giving an independent opinion of that. I've 2 read some of the Court's orders and opinions, but I'm not 3 giving an independent opinion on that.

- Q But since my question went to an independent opinion, your answer is you are not?
- A I'm not, that's correct.
- Q Now, you've calculated lost profits in patent cases somewhere between 20 and 50 times; correct?
- A I'm not sure if I remember the number, but I've done it many times, yes.
 - Q Do you have any reason to disagree with that?
- 12 A No, no.

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- Q You are aware that another measure the courts use for contempt awards in some cases is a reasonable royalty or the equivalent thereof; correct?
- MR. STRAPP: Objection, Your Honor. Your Honor has already ruled on the reasonable royalty and has struck Dr. Putnam or any expert from talking about that in the contempt hearing. I think this question is improper.
- MR. DUSSEAULT: Your Honor, there was no motion or ruling whatsoever about asking this expert about his decision not to try and measure reasonable royalty.
- 23 THE COURT: Overruled.
- Q Let me ask the question again. You are also aware that another measure courts use for a contempt award is

1 reasonable royalty or the equivalent thereof; correct?

- A Or they can consider it, sure.
- 3 Q You are not offering a reasonable royalty opinion in
- 4 | this case; correct?

- 5 A That's correct.
- 6 Q You've calculated reasonable royalties in patent cases
- 7 at least 50 times, sir; correct?
- 8 A I would probably agree with that.
- 9 Q In fact, at the time of your deposition -- we met
- 10 | before, right, when I took your deposition?
- 11 A In the deposition, yes. I alluded to that a little
- 12 | bit ago, but, yes.
- 13 Q At the time of your deposition in this case, you could
- 14 only think of one time other than this case that you were
- 15 retained as a testifying expert in a patent-related case
- 16 I in which you didn't offer an opinion as to either lost
- 17 profits or reasonable royalty; isn't that true?
- 18 A I'm not sure if I remember that, that answer, that I
- 19 only could think of one time, there was -- I'm struggling
- 20 a little bit with the question. Are you saying there's
- 21 only one time when I could not give either of those, or I
- 22 didn't give either of those?
- 23 Q Let me ask the more direct question. As you sit here
- 24 today, can you think of any other case in your career,
- 25 patent-related case, where you have offered neither a

1 reasonable royalty or lost profits opinion?

- 2 A Generally, to the best of my recollection, I usually
- 3 offer a lost profits or a reasonable royalty opinion.
- 4 There's been other times where I've done disgorgement-
- 5 related opinions relating to intellectual property, but
- 6 generally, in a patent infringement context, I will give a
- 7 lost profits or a reasonable royalty.
- 8 Q You are not offering any opinion that you are
- 9 incapable of doing a reasonable royalty calculation in
- 10 this case; correct?
- 11 A I'm not giving that opinion, no.
- 12 Q Counsel for ePlus didn't ask you to do a reasonable
- 13 royalty in this case; right?
- 14 A I would agree with that.
- 15 Q So you didn't do it; right?
- 16 A That's correct. There was discussion -- you've seen
- 17 what I presented, the disgorgement approach.
- 18 Q Now, you referred earlier in this cross-examination to
- 19 some of the others cases in which you've testified, some
- 20 of the other work that you've done about disgorgement; do
- 21 you recall saying that?
- 22 A I believe I had a question as to the different types
- 23 of cases that I've testified on.
- 24 Q And you responded to one of my questions by referring
- 25 | to other work that you've done that involved disgorgement;

1 do you recall that?

- 2 A I remember talking about different causes of action.
- 3 Q Let me just get to it. You were an expert witness in
- 4 the trial in the *TiVo* case, weren't you?
- 5 A Yes, I was.
- 6 Q And in that case, you offered the Court a
- 7 \$974.5 million disgorgement revenue of DVR profits;
- 8 | correct?
- 9 A That was one of the menu of options I gave to the
- 10 Court, yes.
- 11 | Q And there were two items on that menu; right?
- 12 A Yes.
- 13 Q The other menu item that you gave that Court was one
- 14 based on a reasonable royalty; correct?
- 15 A Yes. The jury had come back with a reasonable royalty
- 16 | answer -- I had testified at trial as to a reasonable
- 17 royalty. The jury found that appropriate. They came back
- 18 with a number that I said, so when it got to the contempt
- 19 phase, it was also natural to have a reasonable royalty on
- 20 the menu. So, yes, I did do that.
- 21 \blacksquare Q So the answer to the question I asked is yes.
- 22 A Yeah, sure, yes.
- 23 \mathbb{I} Q Now, in *TiVo*, the district court rejected your
- 24 disgorgement remedy as unreasonable under the
- 25 circumstances of that case; correct?

25

of my options.

1 MR. STRAPP: Your Honor, I believe this beyond 2 the scope of my direct. 3 MR. DUSSEAULT: He testified on direct about his 4 effort to provide assistance to the Court by offering a 5 menu to address your if/then situations. I think I'm 6 allowed to explore that in other cases he's chosen to 7 offer some menu items he didn't choose to offer today. 8 THE COURT: Overruled. 9 Let me ask you the question again. Q 10 Α Sure. In TiVo, the Court rejected your disgorgement remedy 11 12 as unreasonable under the circumstances of the case; 13 correct? 14 I don't remember the phraseology, but it is true that 15 when you give a menu and only one is chosen, the other 16 ones are not chosen, so I don't disagree the Court didn't 17 take all options. 18 Are you taking issue with the fact that the Court 19 actually deemed your disgorgement remedy to be 20 unreasonable? No, I'm not taking issue with that. I'm just saying 21 22 that when you give you a menu -- when you give a menu of 23 options, there's going to be options that aren't taken. The Court, in that case, as you know, did take exactly one 24

Ugone - Cross

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         Sure, but I want to be very careful that we're
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     focusing on my questions here, sir. I'm not asking
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     whether he picked one of two reasonable choices. I'm
 4
     asking whether it's accurate to say that the Court in TiVo
 5
     found your disgorgement remedy to be unreasonable; yes or
 6
     no?
 7
              THE COURT: Under the circumstances.
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              MR. DUSSEAULT: Under the circumstances, yes,
 9
     sir.
         It did, didn't it?
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         If you will just bear with me --
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              THE COURT: Do you remember what the Court held
13
     on that point?
14
              THE WITNESS: That's what I was trying to do.
                                                              I
15
     as trying to --
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              THE COURT: Just say, no, I don't remember, if
17
     you don't remember.
18
              THE WITNESS: I'm willing to accept the spirit of
     what you said. I don't remember the exact words.
19
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              THE COURT: I can read what they say.
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        Would it help you if I pulled out the opinion --
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              THE COURT: I can read it. Either they did or
23
     they didn't.
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         The Court also described your disgorgement remedy as
25
     seeking to punish EchoStar for its actions; correct?
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A I'll accept your representation. I don't remember the exact phraseology.

- Q And instead, the Court adopted your measure that was based on a reasonable royalty; correct?
- A What I call a reasonable royalty plus, yes.

- Q When you say plus, you are talking about a \$1 adjustment that was made to the royalty based on increase in what EchoStar was charging; correct?
 - A It was the royalty the jury awarded, and I gave the menu to the Court of that royalty plus a \$1 addition to that based on a number of factors.
 - Q Dr. Ugone, do you understand that ePlus is taking the position in this case, in this proceeding, that Lawson is in contempt not only with respect to RQC but also with respect to continuing use of RSS by customers after the date of the injunction?
 - A The way I understand it is, is that there's an infringing configuration three and infringing configuration five. I think of it as the totality of my understanding of what's been defined as infringing configurations, but those have been ongoing and provided to the marketplace. That's how I think about it.
 - Q Just to clarify, nobody has found a configuration with RQC to be infringing yet; right? Isn't that true?
 - A Well, I just know three and five is what I'm --

RQC -- let me ask a couple foundation questions. 1 2 is the workaround change to what was RSS; correct? 3 MR. STRAPP: Objection, Your Honor. This is also 4 beyond the scope. We're going into technical areas which I never asked the witness about. 5 6 THE COURT: You are getting a little far afield, 7 I think. 8 MR. DUSSEAULT: Well, maybe I'll bring it back, 9 Your Honor. This issue is actually totally within the scope. I was just trying to lay a foundation. 10 11 Do you understand, sir, just on a very basic level, 12 that there was the RSS product that was at issue in the 13 case, and there's an RQC workaround that's at issue now? 14 Sometimes I use different words, so there's the Α Yeah. 15 requisition self-service, there was Requisition Center. 16 Those are the initials that you are using. I do 17 understand that the attempted workaround was what I call 18 the Requisition Center. If that's what you're asking, I do understand that. 19 20

Q Now, you assume for purposes of your opinion that the Court finds RQC to be infringing; right?

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MR. STRAPP: Your Honor, I just object for clarity sake. It's not RQC that is infringing. It's the configuration that's made up of several modules. RQC is only one of those modules.

1 MR. DUSSEAULT: I'll ask a better question.

Q You assume for purposes of your opinion that the Court finds configurations three and five using RQC rather than RSS to be infringing; correct?

THE COURT: You're assuming that there's a finding of infringement that authorizes damages of some kind.

THE WITNESS: That's correct, or that there's a violation of the injunction order. That's what I said very, very early on, that that's an assumption.

- Q Assume hypothetically that the Court finds that configurations with RQC, the new workaround product, don't infringe. Are you with me so far?
- A Yes.

- Q So the only issue left for the Judge to decide is whether the customers who used RSS after the injunction date, whether customers used RSS after the injunction date, and, therefore, Lawson is in contempt on that basis; can you assume that?
- A Yes.
- Q Now, you offer no opinions to the Court in this case as to the identity or numbers of customers who allegedly used RSS after the injunction -- excuse me. Let me ask again, because I'm tripping over my words. I want to be sure it's right.

Ugone - Cross 933

You've offered no opinion in this case as to the identity or number of customers that allegedly used RSS after the effective date of the injunction; true?

- A If you are saying to me have I taken my numbers and split out those customers that are still using the RSS versus the Requisition Center as part of the infringing configuration, I haven't separated those numbers if that's what your question is.
- Q Thank you. I appreciate that, but I'll take it a step further. You haven't even analyzed what customers are or aren't using RSS; right?
- A I would have to go back and look and see if that's actually in our work papers, if one could tell that or not, but that's not a calculation that I have separately done.
- Q And you haven't offered this Court a measure of damages in the event the Court finds configurations with RQC are non-infringing, but folks who continue to use RSS, they are infringing; correct?
- A I have not provided that number today. The only caution I would give is, there's some profitability numbers that one might be -- the Court might be able to apply to some revenue numbers if they have the revenue numbers. So I think some of the cost considerations would go over, but I have not provided a separate number.

Q So in the if/then construct of your opinions, if the Court finds I will award contempt only as to people using RSS, then you have not given the Court a measure; right?

- A Not a bottom line measure, that's correct.
- 5 Q Have you given a top line measure?
 - A What I'm trying to say is there's the costs side of
- 7 | it. If the Court had --

THE COURT: You're saying there's information in there that somebody could use to come to that conclusion if they were inclined to do that, but you haven't done it.

THE WITNESS: That's correct.

MR. DUSSEAULT: Thank you.

- Q Now, you've offered three different disgorgement menu items to the Court; revenues, gross profits, and incremental profits; correct?
- A Yes.

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- Q And your position is that those measures provide assessments of the gain to Lawson by not complying with the injunction order; correct?
- A That's correct.
- Q And the gain to Lawson by not complying with the injunction order, assuming that's what the Court finds, is the difference between the profits that Lawson earned by engaging in enjoined conduct versus what it would have or could have earned if it hadn't engaged in enjoined

conduct; right? 1 I believe that could be a way of phrasing it, sure. 2 3 Now, you've reviewed the Federal Circuit ruling; 4 right? That was one of the ones on the slides you looked 5 at? 6 Yes. Α 7 And you would agree that under the Federal Circuit ruling, Lawson is free to do business with customers as to 8 9 several of the modules of configuration three and five as long as those customers don't have Punchout; correct? 10 11 I think I'll go along with the spirit. My 12 understanding is, is that there's -- my understanding is, 13 as a nontechnical person, there's two infringing 14 configurations we're talking about, and if there's 15 something else that's going on that doesn't match up with 16 those infringing configurations, then that's okay. 17 In arriving at your disgorgement measures, your three 18 measures, you treated Lawson's gain 100 percent of the revenues that Lawson earned from customers with 19 20 configurations three and five; correct? You are going to have to ask that question again, 21 22 because I don't think it's quite right. 23 THE COURT: I think the answer to that one is no 24 if you don't think the answer is right. 25

THE WITNESS:

No.

Ugone - Cross 936

Q Let me try and clarify. You have identified -- what you've tried to do in the process that Mr. Strapp took you through is identify the revenues that are attributable to the customers with configurations three and five for those configurations; right?

A Yes. Well, attributable -- the revenues attributable to those configurations and customers.

Q And once you identify that revenue -- let's say you were to disgorge all of that revenue. It would be 100 percent of that revenue.

A Of the revenue associated with the infringing configurations.

Q So you don't calculate what portion of that revenue, if any, Lawson might still be able to have gotten by selling a different configuration, let's say configuration two?

A I have not calculated revenues associated with non-infringing configurations, so what I --

THE COURT: That's enough.

Q Let's go ahead and put up -- we have a couple slides about this, slide 1102. I think you'll be seeing it on your screen.

MR. STRAPP: Your Honor, before we get into these questions, I think this is beyond the scope. I didn't ask about configuration two, and, in fact, configuration two

isn't even part of this proceeding, so I'm not sure where

Mr. Dusseault is going, but objection, beyond the scope.

THE COURT: I lost the last part of what you said.

MR. STRAPP: Objection, beyond the scope, is a short way of saying it, because I think this is not only beyond my direct, but I think it's also beyond the scope of this proceeding.

MR. DUSSEAULT: My position on that, Your Honor, would be the witness expressly testified that what he's trying to do is measure the gain to Lawson, and he's assuming that the gain is 100 percent of the revenues from configurations three and five.

If Lawson can comply by selling the customer configuration two, then that's a faulty assumption as to the gain. So I'd like to ask him a few questions about that subject.

MR. STRAPP: Your Honor, his opinion is about the revenues and profits that Lawson earned from configurations three and five. He has offered no opinion about what Lawson might do in the future with respect to selling those customers configuration two.

That's not at issue in this proceeding. He has no opinion about it. It's not in his report. It wasn't in the scope of my direct, and this proceeding is confined

Ugone - Cross 938

to the modifications that were made relevant to configurations three and five. I don't think see the relevance whatsoever.

MR. DUSSEAULT: I think I can clarify, because I think Mr. Strapp may be misunderstanding what I said. I'm not talking about what Lawson would do going forward. There's a gain premise that he's talked about which is comparing compliance with noncompliance.

The witness seems to be assuming that noncompliance means foregoing all the revenue. If lawfully Lawson could have complied with the injunction by selling a different product, that's something I'd like to explore, at least to know whether he's thought about that.

MR. STRAPP: Your Honor, he's offered no opinions about what Lawson could have done by selling some other product. It's beyond the scope of his opinion, beyond the scope of my direct.

THE COURT: Sustained.

Q Now, Dr. Ugone, do you understand that in this proceeding, Lawson contends that configurations three and five have substantial non-infringing uses?

MR. STRAPP: Your Honor, I'm going to object again. It's beyond the scope of the direct, it's beyond the scope of the opinions, and it's beyond the scope of the contentions that Lawson made. I think this came up

earlier today when substantial non-infringing use was raised on cross-examination of another witness, and the question was made, well, has that been part of these proceedings, has an allegation been made by Lawson and is there evidence in the record.

There isn't. The witness hasn't examined any.

He certainly hasn't relied on any in forming his opinions,
so I would ask Your Honor to sustain the objection because
it's not relevant and it's beyond the scope of my direct.

MR. DUSSEAULT: Your Honor, if I may, it's absolutely untrue to say that it hasn't been addressed in reports. Dr. Putnam specifically addresses appropriate measures for a remedy in the event that the Court might find that there are non-infringing uses. He did that in his supplemental report, and Dr. Ugone addressed and responded to that position in his last of four reports, and it's a relevant issue, Your Honor, to probe --

THE COURT: It was in his report; is that what you are saying?

MR. DUSSEAULT: It was absolutely in Dr. Putnam's report, and a response was in Dr. Ugone's.

MR. STRAPP: Your Honor, a couple things. First of all --

THE COURT: Your answer to that is?

MR. STRAPP: In the reply report, he responded to

Dr. Putnam's opinions. He doesn't have any affirmative opinions about non-infringing uses. It was just simply a rebuttal to Dr. Putnam, and the second thing I might mention is that Dr. Putnam isn't qualified. He's a damages expert, not a technical expert, who could offer opinions on substantial non-infringing uses in any event.

THE COURT: I think that the bottom line is it's beyond the scope of the opinions expressed here today.

Whether he said something about it in his report doesn't open the door to letting it in today.

MR. DUSSEAULT: Your Honor, if I could respond to that, because I disagree with that for just this reason:

He has offered opinions that when you identify the revenue for configurations three and five, what you do is you, as the Judge, would disgorge either all of those revenues or the profits.

I'm allowed to probe the reliability of that by looking into the fact that he's ignored the potential that what he's grabbing there is both revenue from infringing activity and --

THE COURT: You can ask that question, but that's the only question, I think, you can get him to, and the answer is he didn't consider it, and there isn't -- to my knowledge, there is not one bit of substantive evidence about non-infringing uses that have been tendered in the

case. There have been -- there was questions asked of an expert witness, but that's not substantive proof that there's a non-infringing use that I know of. You all can tell me if there's substantive proof of something other than what Dr. Weaver was asked about.

MR. DUSSEAULT: Your Honor --

THE COURT: Is there? Have I missed that part of the testimony?

MR. THOMASCH: Your Honor --

THE COURT: Who testified to it other than what you asked Dr. Weaver, I guess is my question.

MR. THOMASCH: We think that Dr. Weaver made clear, and there is no dispute that everything that can be done with configuration two can be done with configuration three or five.

THE COURT: I'm going to ask -- I'm going to use Mr. Dusseault's technique. How about answering my questions? Where did anybody testify to it other than what Dr. Weaver said? That's the first question.

MR. THOMASCH: I hadn't thought that through. I think its through the record as a whole, and it wasn't identified as such, but the facts that would allow you to find it are there.

THE COURT: No. I want to know who testified to it. Then I can find it and recall it, but I don't

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remember any testimony of it, and the record as a whole doesn't help me a whole lot, because I have to confess, I don't have it all memorized.

MR. THOMASCH: I think it's best we submit that in writing then.
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THE COURT: I think so, too, if there's any proof on it. You can ask the one question I think you're asking, is, did you, in your calculation, take into account whether there might be non-infringing uses for configurations three and five.

- Q Do you need me to repeat the Judge's question, or would you like to answer that?
- A I think I understand the question.

THE COURT: What is your answer?

THE WITNESS: I need to say I'm not the technical person. Obviously, there's a lot going on in that concept. What I calculated was the revenues associated with the two infringing configurations. I didn't calculate anything else.

THE COURT: Okay. We know that. All right, let's go on to what we are dealing with.

Q So let's talk a bit --

THE COURT: I have this big fat notebook, and you haven't asked any -- oh, I see. It's not all exhibits.

MR. DUSSEAULT: Most of the fatness is the four

1 reports. 2 THE COURT: I see now. 3 Dr. Ugone, Mr. Strapp walked you through this, but is 4 it fair to say that the first step of using your 5 disgorgement method was to identify the revenues that are attributable to the customers who have configurations 6 7 three and five for those configurations? 8 I would agree with that, sure. And could that be referred to as the revenue base? 9 10 Would it be fair to refer to that as the revenue base for 11 purpose of what you are doing? For the purpose -- I've never called it the revenue 12 13 base. It's the revenues associated with the infringing 14 configurations during the injunction period. 15 THE COURT: Excuse me a minute, Mr. Dusseault. 16 How much more do you have of this witness? I'm not trying 17 to rush you. I'm trying figure out when the best time to 18 change court reporters is. 19 MR. DUSSEAULT: My best estimate, Your Honor, is 20 45 minutes, but I would try to keep it to 30. 21 THE COURT: I understand. We'll take a 20-minute 22 recess and change now. 23 24 (Brief recess.)

THE COURT: I have been asked by the GSA how 1 2 much longer you-all have got. You say you've got 45 3 minutes or so. You've got your own witness, don't 4 you? 5 MR. DUSSEAULT: I do, Your Honor. That's how long? A couple hours. 6 THE COURT: 7 MR. DUSSEAULT: Your Honor, accepting that everything has taken a bit longer than we thought, I'd 8 9 say between two and three hours probably, including 10 cross. 11 MR. STRAPP: The one thing that's taken less 12 time, I thought mine would take an hour and a half, and my direct took an hour. 13 THE COURT: We're not levying fault here. 14 15 You're in trouble, Mr. Dusseault. 16 about to get smacked. He's already been punished. He's a Duke fan. Leave him alone. 17 18 MR. DUSSEAULT: When I said two to three 19 hours, I was incorporating the cross. 20 THE COURT: Okay. I think I'd rather do it 21 Monday, than to stay Saturday, to tell you the truth, 22 because we've got the injunction argument to do, too, 23 don't we? We do, Your Honor. 24 MR. STRAPP:

MR. DUSSEAULT: Your Honor, I believe our

side has an issue as to the injunction argument for 1 2 Monday. Your Honor, we'll do whatever 3 MR. THOMASCH: schedule works for Your Honor. I did want to ask the 4 5 Court for permission to be not present on Monday. have a prior court engagement that has already been 6 7 put off by that court once. 8 THE COURT: I'm not going to intrude on 9 another court's docket. I don't think that's right. Is somebody else going to argue the injunction? 10 11 MR. THOMASCH: If it goes forward on Monday, 12 someone else will arque it. 13 I mean, there are other days. THE COURT: MR. THOMASCH: If it could be done a 14 different day, I would arque. 15 THE COURT: I gather nobody wants to do it 16 17 tomorrow. MR. STRAPP: We'd prefer --18 19 THE COURT: Did you have weddings or 20 something tomorrow you have to go to? 21 MR. THOMASCH: We would be happy to confer with counsel. 22 23 THE COURT: All right. You-all talk about it. 24 25 MR. DUSSEAULT: Your Honor, could I ask one

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thing? How late could we go tonight? Is there a time that we'd have to be done by?

THE COURT: Tell them we need air and to keep it on until 7 o'clock.

MR. STRAPP: We'd prefer to wrap this up as soon as possible. So today, tomorrow, Monday.

THE COURT: So do I, but I have a stress test, besides this one to go to on Monday morning. So I couldn't do it until Monday afternoon anyway.

MR. DUSSEAULT: On Monday afternoon?

THE COURT: Anyway, just tell them to keep the air on. Get it until 9 just in case we change our minds.

THE CLERK: I can't be here until nine.

THE COURT: You can't? All right. Let's go.

MR. DUSSEAULT: Thank you, Your Honor.

BY MR. DUSSEAULT:

- Q Dr. Ugone, before the break, we were talking about your calculation of the revenues connected with Configurations 3 and 5. Do you recall that?
- 21 A Yes.

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Q And you testified on direct that you used Lawson's data to identify customers who had the combination of stock-keeping units that make up Configuration 3 or 5?

25 A Yes.

1 Q How many customers did you identify who had that?

A I believe it was 72 were Configuration 3, 74 were configuration 5 for a total of 146, if that's what you

asked.

Q Yes. Thank you.

Now, just to be clear, in some of your earlier reports, you dealt with a much higher number of customers, correct?

- A In another context, I think.
- 10 Q Right. But when you prepared your first two
 11 reports in this case, I believe you were looking at a
 12 customer group of as large as 800; is that correct?
- A I think that was data provided by Lawson, but I do remember numbers of that size, yes.
 - Q Did you in your reviews of the data, sir, see any customers who did not have Punchout at the beginning of the injunction period but acquired it during the injunction period?
 - A If I understand your question, I believe we saw some customers, and I'm doing this from memory, where the Punchout revenues started during the injunction period, yes, to the best of our knowledge from looking at the data.
 - Q How did you handle that kind of a customer for purposes of calculating the revenue if they were a

customer who did not have Punchout when the injunction was entered but obtained it later?

- A So the date at which we saw the Punchout was when we'd start picking up the revenues.
- Q For purposes of your three measures, you count all of the revenues that that customer had as of the date that they picked up Punchout?
- 8 A From that point forward, if that's what you're 9 saying.
 - Q For purposes of measuring that customer's gain, you assume that as of the moment they picked up Punchout, had Lawson complied, it would have lost not just the Punchout revenue but all the revenue it had before?
 - A Actually, let's make sure we're speaking the same conceptually here. What I measured was the revenues, gross profits and incremental profits associated with a provision of an infringing configuration, either 3 or 5.
 - So I'm trying to directly answer your question.

 So once you have an infringing configuration, my understanding is that it's that entire configuration that I've shown in the diagrams. And so we picked up all the revenue from that point forward.
 - Q Yes. I just want to be sure I understand, sir.

You picked up all the revenue from that point forward and you include in your disgorgement remedy all of the revenue from that customer from the moment that that customer picked up Punchout?

MR. STRAPP: Objection, asked and answered.

THE COURT: Well, I think he's trying to clarify it. And I'd like to clear the answer. So go ahead.

A I can't agree with the way you phrased it.

THE COURT: Go ahead and answer it the way -- give him the answer to the question. How did you treat that revenue?

THE WITNESS: Okay.

A To your question, the answer is no. How I did treat it was I picked up for the infringing configurations all the revenues. You said all the revenue of the customer. All the revenue for the infringing configurations of the customers.

Q That you for the clarification.

So if a customer had all the pieces of Configuration 3, let's say, before a certain date except Punchout, are you with me so far?

A I believe so.

Q And then on a date within the injunction period that customer picked up Punchout, with me on that?

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1 A Yes.

- Q You include in your disgorgement measure
- 3 100 percent or all of the revenues for that customer
- 4 as to Configuration 3 from the day they picked up
- 5 | Punchout forward, correct?
- 6 A That's correct. My understanding of the
- 7 | infringing configuration is the modules I showed, and
- 8 so I picked up all of those revenues.
- 9 Q So you treat as Lawson's gain all of those
- 10 revenues even though Lawson was lawfully selling them
- 11 | and maintaining and servicing all the other modules up
- 12 to the moment that they got Punchout, right?
- 13 A I might use different words, but what I said was I
- 14 was picking up all of those revenues associated with
- 15 an infringing configuration. Going forward I did make
- 16 | a comparison. I think this directly answers your
- 17 | question. I did make the comparison as to what was
- 18 | being sold previously.
- 19 Q But you essentially assume from the day they got
- 20 Punchout forward had Lawson complied, it would have
- 21 gotten none of the revenue from that configuration,
- 22 | right?
- 23 \parallel A No, I would say the assumption is a different one.
- 24 The question I was answering is what is the revenues
- 25 that Lawson got associated with the infringing

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configurations, which would be all the modules that I showed. That's how I would describe the calculations.

Q All right. Okay. Now, when talking about

4 revenue, Mr. Strapp asked you about an apportionment

that you made for large suite SKUs, do you recall

6 that?

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- A For large suite SKUs, yes.
- 8 Q I don't want to revisit that at all, but basically
- 9 you found that there were certain SKUs that included
- 10 both products that are part of the enjoined
- 11 configuration and also products that aren't mentioned,
- 12 and so you apportioned to reflect that fact; is that
- 13 fair?
- 14 A What we did was we were just trying to capture the
- 15 infringing configuration revenues. So I excluded
- 16 things that were not part of the infringing
- 17 configuration. So that involved an apportionment, but
- 18 really, the point was excluding that which is not part
- 19 of the modules that make up the infringing
- 20 configuration.
- 21 Q Okay. And you would agree with me that it would
- 22 be erroneous to include in a disgorgement award
- 23 revenues as to SKUs that aren't mentioned in the
- 24 injunction as part of the configuration, correct?
- 25 A I would -- well, what I attempted to do in my

- calculation was pick up Configuration 3 or 5. So I'm not picking up other modules.
- Q Right. Other modules that may be part of the large suite SKU?
- 5 A That's correct. If I understand your question, 6 that is correct, yes.
- Q Would you agree with me that it would be erroneous
 to include revenues from another module that's
 included in the large suite SKU but is not part of
- 10 what's identified as Configuration 3 or 5?
- 11 A I would want to pick up only those modules that
- 12 are part of the infringing configurations. So I
- 13 believe that's a yes. It depends on maybe what other
- 14 question you ask me, but I think I agree with you.
- 15 Q And all three of the measures that is you offer
- 16 the Court include this apportionment for large suite
- 17 | SKUs, right?
- 18 A Yes.
- 19 Q The revenues that you come to after making that
- 20 apportionment is roughly \$29.4 million through
- 21 November 30, 2012?
- 22 A During the injunction period, sure.
- 23 Q You talked about a daily rate later, but you
- 24 didn't calculate your numbers to include the daily
- 25 rate. Is there any particular reason you chose not to

1 do that?

- A I don't understand your question.
- 3 Q When you gave numbers, and there were some numbers
- 4 | up on the slides that Mr. Strapp did with, you recall
- 5 that?

- 6 A Yes.
- 7 | Q Those were numbers just through November 30 of
- 8 2012, right?
- 9 Are you talking about the daily rate or are you
- 10 talking about the aggregate numbers?
- 11 Q Yes. You provided an aggregated number and you
- 12 provided a daily rate, right?
- 13 A Yes.
- 14 Q But you haven't calculated for the Court if the
- 15 Court were to issue an award today how much money that
- 16 would be, correct?
- 17 A If you're asking if I took that daily rate times
- 18 the number of days between November 30, 2012 and
- 19 | today, I haven't done that multiplication if that's
- 20 | what you're asking.
- 21 Q Does it sound about right that if you take your
- 22 daily rate and you add it to the period that ended on
- 23 November 30 at your daily rate, if you calculated it
- 24 | today, it would be roughly \$37 million of revenue?
- 25 A I would have to do the calculation.

Case 3:09-cv-00620-REP Document 1055 Filed 04/10/13 Page 218 of 266 PageID# 35199 954 UGONE - CROSS You haven't done that? 1 Q 2 I haven't done that calculation. 3 Now, when you offered your reports and your opinions in your reports -- strike that. 4 5 When you offered your opinions in your reports in this case, you actually made a second apportionment to 6 7 revenue that you didn't talk about here today, right, sir? 8 9 There was an alternative calculation I provided, Α 10 yes. 11 It's also an apportionment, right, sir? 12 It does involve an apportionment, yes. 13 You actually described it in your report multiple times as an apportionment, right, sir? 14 15 Α Yes. 16 There's actually a slide in the binder that I have that wasn't shown to you that talks about this. 17 Can 18 we put number 12 up, please? 19 THE COURT: What number? 20 MR. DUSSEAULT: Slide 12 in ePlus's binder. 21 THE COURT: Do you have it? 22

MR. DUSSEAULT: It's not on my screen.

THE CLERK: I don't think they have it.

MR. DUSSEAULT: You don't have it

25 electronically, but I have it in my binder?

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955 UGONE - CROSS THE COURT: It's your slide. Do you have it 1 2 up? MR. STRAPP: We don't have the slide 3 electronically. 4 5 MR. DUSSEAULT: It's in my binder. THE COURT: You don't have it electronically, 6 7 is that what you're saying? I can't hear you. 8 MR. STRAPP: We took it off of our electronic 9 system because it wasn't used as part of my direct. I 10 think it was left in the physical binders because no 11 one took it out. 12 THE COURT: Well, everybody has it. Do you have it in a binder there in front of you, Dr. Ugone? 13 14 THE WITNESS: Yes. Isn't it true, sir, that this reason you made two 15 16 apportionments when doing your calculations was in an effort to make sure we are using the right revenue 17 18 base? 19 I want to make sure when you said two 20 apportionments, what I did was I provided the 21 calculations that I presented to the Court, and in my 22 report, because I think I understood that Lawson was

making certain contentions, I provided an alternative calculation. Page 12 here, like at the top, it says, "Alternative LSF process flow apportionment." And

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- 1 | that's the calculation that we did.
- 2 Q You keep using the word "alternative calculation"
- 3 instead of two apportionments. Are you suggesting --
- 4 A I'm sorry. I didn't hear the beginning of what
- 5 you were saying.
- 6 Q You keep correcting me when I talk about two
- 7 | apportionments and saying "alternative calculation."
- 8 A I didn't know what you meant by two calculations.
- 9 Q Two apportionments.
- 10 | A I didn't know what you meant by that. But you're
- 11 | saying the first calculation I did and then this one
- 12 | is the two you're counting?
- 13 Q Right. Do you think -- is it in any way
- 14 | inaccurate to say that in your reports, sir, you made
- 15 two apportionments to revenue, the one you described
- 16 | to the Court today for large suite SKUs, and a second
- 17 ∥ one for LSF and process flow? You did that, didn't
- 18 you?
- 19 A I did those calculations, but I don't think of
- 20 | them as apportionments in the same way that you're
- 21 using the term.
- 22 Q Forget about how I'm using the term. Are you
- 23 | saying you don't think of the LSF process flow
- 24 | apportionment as an apportionment?
- 25 A I'm saying not in the same sense that it was in

- 1 the platform technology, the gold box here. So I'm
- 2 | not denying I did two calculations. I did two
- 3 calculations.
- 4 Q Are you denying that you referred to it repeatedly
- 5 | in your reports as an apportionment?
- 6 A As an apportionment for the large suite SKUs, but
- 7 | that was to remove out the modules that are not
- 8 related to the configurations in dispute.
- 9 Q All right. Now, I'd like to use the word
- 10 | "apportionment" for purposes of my question and see if
- 11 you can answer this yes or no. In an effort to make
- 12 sure that you are using the right revenue base, you
- 13 proposed two apportionments, correct?
- 14 \parallel A I would not describe it that way.
- 15 Q All right, sir. Do you remember when I took your
- 16 deposition?
- 17 | A Yes.
- 18 Q And it was in Washington, D.C., I believe, in
- 19 about February of 2012?
- 20 A I think it was about a year ago.
- 21 Q Do you recall you were under oath?
- 22 A I do, sir.
- 23 Q You testified truthfully, sir?
- 24 A I'm sorry?
- 25 Q You testified truthfully on that day when I took

958 UGONE - CROSS your deposition? 1 2 Α Yes. Yes. I'd like you to turn, if you would, to page 305 of 3 your deposition, line 6 through 9. 4 5 Let me catch up with you. It's in the binder here somewhere. 6 7 Yes. Q Α 8 Okay. 9 THE COURT: What page? 10 MR. DUSSEAULT: It's page 305, Your Honor, 11 line 6. 12 THE WITNESS: I'm sorry? 13 THE COURT: Line 6, 7, 8 and 9. 14 MR. DUSSEAULT: Yes. 15 BY MR. DUSSEAULT: 16 Let me read this testimony to you, sir. 17 Now, in an effort to make sure we're Question: 18 using the right revenue base, you proposed two 19 apportionments in your analysis, correct? Answer: 20 Yes. 21 Did I ask you that question and you gave me that 22 answer? 23 And I still stand by that answer. I agree. 24 There's no question that the two apportionments we 25 were talking about on that day was one for large suite

1 SKUs and one for LSF process flow, is there?

- 2 A Yes. In fact, I used that terminology, but the
- 3 apportionments are different. There's a different
- 4 | reason for them, but I don't disagree that you used
- 5 | those words and I answered the question.
- 6 Q I don't think I asked you any questions about the
- 7 reason for it yet. I'm just trying to say you offered
- 8 an apportionment when you were talking about measuring
- 9 revenue that you didn't choose to offer to the Court
- 10 today, true?
- 11 A I will agree with you. Only one of the two did I
- 12 present to the Court.
- 13 Q Now, LSF and process flow serve as the foundation
- 14 | for Lawson's S3 software program, correct?
- 15 A Yes.
- 16 | Q But they also support additional sweats of
- 17 | software beyond procurement, correct?
- 18 A Correct.
- 19 Q For example, they support Lawson's financial
- 20 software, correct?
- 21 A Yes.
- 22 Q And its human resource software, correct?
- 23 A I will agree.
- 24 Q Can we show slide 1111, please? Strike that.
- 25 Let's go to the slide that everyone has in their books

Case 3:09-cv-00620-REP Document 1055 Filed 04/10/13 Page 224 of 266 PageID# 35205 960 UGONE - CROSS but is not available electronically. 1 2 THE COURT: Is that 12? 3 MR. DUSSEAULT: Slide 12, yes. Now, slide 12 is, I assume, a slide that you 4 Q 5 prepared, sir? 6 Α Yes. 7 This was your effort to explain the LSF process flow, and you describe it here at the top with the 8 9 word "apportionment"? 10 Α Yes. 11 And you proposed the apportionment of LSF process 12 flow in this case on your own initiative, not in response to anything that Dr. Putnam argued, correct? 13 14 THE COURT: Are you talking about the apportionment shown in this slide? 15 16 MR. DUSSEAULT: Yes, sir. Oh, I'm sorry. That is what I'm talking about. 17 18 THE COURT: You proposed this apportionment 19 on slide 12 yourself on your own and not in response 20 to anything that Dr. Putnam said in his report is the 21 question. Is that right or wrong? 22 THE WITNESS: That's correct.

In fact, you did so in your very first report,

24 right?

23

25 Α Yes.

- 1 Q You addressed it in every report, all four, that 2 you issued in the case, right?
- 3 A Yes.

- Q Obviously, at some point you were intending to discuss it with the Court because it's in our binders, right?
- 7 A It was part of an initial slide deck as we were 8 putting the slide decks together, yes.
 - Q Now, the apportionment that you do for LSF process flow that you didn't describe today attributes

 15 percent of revenues from LSF process flow to the infringing configurations and 85 percent of it to other configurations, correct?
 - A That's correct based on a methodology, yes.
 - Q And your methodology was intended to measure the fact that while LSF process flow is used in some context with the infringing configurations, it's used actually in greater proportion, according to your methodology, with other configurations, true?
 - A If I understand your question, I was given the option to the courts when I was writing my report of using all of that yellow box, platform, technology foundation, since that was my understanding of what's part of the infringing configuration. But if the Court deemed that they wanted that bottom box

separated out, that's what this calculation does.

THE COURT: What's a bottom box?

THE WITNESS: The platform technology foundation, Lawson system foundation and process flow. The yellow box.

MR. DUSSEAULT: It may help, Your Honor, because I notice this picture is just of Configuration 5.

THE COURT: Excuse me, but this does talk about non-infringing modules supporting. You're asking about -- he wasn't asked about it on direct examination, but I guess the real question is where did you get that information, "non-infringing module supported"? What does that mean?

THE WITNESS: So if you look at the bottom of 12, there's a footnote. So in addition to like Configuration 5 or Configuration 3, there's the human resource management, financial management, and so forth. Just other software products, in a sense, provided by Lawson that are not part of the infringing configurations.

Q I think it might help, Your Honor, it's not in the picture that was prepared by ePlus used today, but if we could show our slide 1111.

THE COURT: Is that in your book here, slides

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	UGONE - CROSS 963
1	binder?
2	MR. DUSSEAULT: It is, but can we put it on
3	the screen as well?
4	THE COURT: Sure. I just want to it's
5	1111.
6	MR. DUSSEAULT: I believe it's 1111, yes.
7	THE COURT: All right.
8	THE CLERK: Defense what?
9	THE COURT: It's up.
10	MR. DUSSEAULT: It's slide 1111.
11	THE COURT: That isn't slide 1111 in my book.
12	MR. DUSSEAULT: Your Honor, I see at the
13	bottom here it says DDEM
14	THE COURT: See this. This is what's 1111 in
15	my book. Is it in your book?
16	THE WITNESS: Yes.
17	MR. DUSSEAULT: Is it the same? Oh, because
18	it's going to build?
19	MR. STRAPP: We haven't built it yet, Your
20	Honor.
21	THE COURT: Okay. I see.
22	THE WITNESS: The boxes just aren't showing
23	up.
24	Q As fun as building is, why don't we just build it
25	so we can look at the whole picture.

THE COURT: All right. We have an occupancy permit, so go forward.

BY MR. DUSSEAULT:

Q Now, Dr. Ugone, does this demonstrative show what you're looking at with the LSF process flow apportionment in that you attribute 15 percent of LSF and process flow to the infringing configuration, but you recognize and you attribute 85 percent of the revenues from LSF and process flow to other modules like HR and financial?

A I think I agree with the spirit of what you're trying to say. I don't think you fully described what I did.

Q I'll take the agreement with the spirit.

THE COURT: Spirit is getting me.

MR. DUSSEAULT: Spirit is important on a Friday afternoon, I think.

I'll try and cut a couple things here.

Q Sir, if this court were to determine that it should apportion revenues, not just for large suite SKUs -- strike that.

If this court were to determine that it should apportion revenues for both large suite SKUs and LSF process flow, from your view as a forensic economist, you don't have any issue with that, correct?

- 1 A Can you just ask the question again?
- 2 Q Yes. If this court were to determine it should
- 3 apportion revenues for both large suite SKUs and LSF
- 4 process flow, from your view as a forensic economist,
- 5 you don't have any issue with that, correct?
- 6 A If the Court made that determination, then that's
- 7 | within the purview of the Court.
- 8 Q Now, using the LSF process flow apportionment that
- 9 you discussed in all four of your reports but not
- 10 today, that reduces the revenue base as of
- 11 September 30, 2012, from \$29.1 million to 23 million,
- 12 correct?
- 13 A That's correct.
- 14 Q Now, I'd like to turn to another slide that was
- 15 used. This one was shown on the screen. Slide 6.
- 16 | EPlus's slide 6. Can you put that up?
- 17 THE COURT: Is it 23 million even?
- 18 THE WITNESS: Yes. That's rounded to the
- 19 nearest million. To the nearest 10. So it's 23.0
- 20 when you round.
- 21 MR. DUSSEAULT: So can we put -- Skip, could
- 22 we switch back?
- 23 THE COURT: Back to the plaintiff's.
- 24 Q Now, do you recall when Mr. Strapp showed you this
- 25 slide, sir?

A Yes.

- Q Do you recall that the Court asked you why you were treating license and maintenance and service differently for the healthcare customers. Do you recall that?
- A Why I was compiling over certain time periods, yes.
- Q Is it fair to say that you were told by ePlus's counsel that you should assume that Lawson was not allowed to get any license revenue from a healthcare customer during the sunset period?
- A From the designated healthcare customers, yes.
 - Q Now, one way that Lawson could get revenue from a designate healthcare customer during the sunset period would be, say, they called up and said, Hey, I have to add five users because we're expanding our group a bit, you were told by ePlus that Lawson should have answered that question no to the healthcare folks?
- 19 A The assumption is that that would be in violation 20 of the injunction order.
 - Q Did that make sense to you?
- A Frankly, it does. My understanding is that the
 Court in the injunction order was saying that you can
 maintain the designated healthcare customers. That's
 my understanding.

- 1 Q Your understanding of the order, and I don't want
- 2 you to get too far into interpreting the order, but
- 3 your understanding was that Lawson was allowed to
- 4 | maintain the healthcare customers?
- 5 A I believe so, yes.
- 6 Q What it wasn't allowed to do was help the
- 7 healthcare customers if they called up and said, Hey,
- 8 I need to add 20 users?
- 9 A And I agree with you. The order is what it is and
- 10 | it speaks for itself. But that was how we implemented
- 11 our understanding of the order.
- 12 Q That leads to about a 900,000-dollar difference in
- 13 defining the revenue base between you and Dr. Putnam,
- 14 | true?
- 15 A I believe there is about a 900,000-dollar
- 16 difference, yes.
- 17 Q Now, I want to shift from talking about defining
- 18 | the revenue base to talking about these profit margins
- 19 that you discussed. Once you've determined what the
- 20 revenues are that derive from the customers with
- 21 Configurations 3 and 5 as to those configurations, are
- 22 you with me that far?
- 23 A Yes.
- 24 | Q You then attempt to measure accurately Lawson's
- 25 | gain as to those customers, correct?

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- 1 A Measure if you take those two configurations,
- 2 Configurations 3 and 5, and you have the revenues,
- 3 what's the profits associated with those revenues.
- 4 | That's the question we're answering. And that's the
- 5 measure of the gain that we're using.
- 6 Q And the premise of disgorgement is that you're
- 7 allegedly taking away the gain from the wrongdoer,
- 8 correct?
- 9 A The profits associated with provision of those two
- 10 configurations if they are deemed to be in contempt of
- 11 | the injunction order.
- 12 Q Okay. But that's different from what I asked you.
- 13 So let me ask my question again. The premise of
- 14 disgorgement is that you're allegedly taking away the
- 15 | gain of the wrongdoer, right?
- 16 MR. STRAPP: Objection, asked and answered.
- 17 I think we're just belaboring the process. He got an
- 18 answer he didn't like and he asked the question.
- 19 MR. DUSSEAULT: Your let me impeach then. I
- 20 can skip right to impeachment if you want.
- THE COURT: All right.
- 22 Q Do you recall your deposition?
- 23 A Yes.

oath.

- 24 Q I won't walk through all the things about the
- 25

- 1 If you could turn to page 299, line 22, sir.
- 2 A I'm on page 299, line --
- 3 | Q Line 22.
- $4 \parallel A$ That's where the question starts.
- Q Right. Through page 300, line 5. Do you see
- 6 where I am, sir?
- 7 | A Yes.
- 8 Q The question I asked you was, "And I'm not going
- 9 to go over what you said about it earlier. We've
- 10 covered that. I just want to clarify. Revenues --
- 11 strike that. The premise of disgorgement is that
- 12 you're allegedly taking away the gain of the
- 13 wrongdoer, right?" Answer: "Yes". Do you see that?
- 14 MR. STRAPP: Your Honor, I believe this is
- 15 not proper impeachment. I think it's consistent with
- 16 what the witness just testified to.
- 17 THE COURT: Well, I'm not quite sure it is.
- 18 Go ahead.
- 19 Q Did I ask you that question and you gave me that
- 20 answer, sir?
- 21 \parallel A You asked that question. I gave the answer. What
- 22 | I tried to explain is how I was measuring the gain,
- 23 which is --
- 24 Q Thank you, sir. For purposes here I just want to
- 25 | be sure that I asked it and you answered it. That's

Case 3:09-cv-00620-REP Document 1055 Filed 04/10/13 Page 234 of 266 PageID# 35215 970 UGONE - CROSS true? 1 2 Α Sure. That's all I need. 3 Q MR. STRAPP: Your Honor, can I just under the 4 5 rule of completeness just ask Mr. Dusseault to read into the record the next few questions and answers? 6 7 THE COURT: I think you can do that on redirect. 8 9 MR. STRAPP: All right. 10 BY MR. DUSSEAULT: 11 All right. So you have calculated three measures 12 of disgorgement; revenues, gross profits and 13 incremental profits, right? 14 Α Yes. And you gave the Court the numbers for those with 15 16 only the large suite SKU apportionment, but not with the LSF process flow apportionment that you referenced 17 18 four times in four reports? 19 In my direct, we have now given the Court the 23

- 20 million on the revenue.
 - The gross profit number when you make two Q apportionments is roughly 14.1 million, correct?

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- 23 To the best of my recollection I think that's 24 correct, yes.
 - Q The incremental number when you make both

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apportionments you had in your report is roughly 11.73 million, correct?

A That's correct.

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- 4 Q And that's only through November 30, correct?
- 5 A Through November 30, 2012.
- Q And I would ask you, because I've tried to calculate what it actually is as of today, but you haven't calculated that?
- 9 A No, you would -- you could do a daily rate.
- 10 Q Let's talk about your first measure, which is 11 disgorgement.

THE COURT: What would you do? Take the 14 million, divide it by the number of days, and that would be the daily rate?

THE WITNESS: That would get you close, yes.

There's some reasons why it's not exact, but that

would get you close.

THE COURT: Well, usually when you're doing a judgment, you don't do it close enough for government work. So I guess you can provide us a mechanism to do that?

THE WITNESS: Sure, I can do that.

MR. DUSSEAULT: To clarify, the witness has testified about what the daily rate is by his calculation. He just hasn't multiplied it out so that

you can see what the number that we're talking about today really is.

THE COURT: What is the daily rate by your calculation with both assumptions? It changes. Do you now it, Dr. Ugone?

THE WITNESS: I would have to find the exhibit in my report.

THE COURT: What?

THE WITNESS: I would have to find the exhibit in my report in order to give you those exact numbers.

THE COURT: Well, Mr. Strapp can look that up. I don't want to interrupt Mr. Dusseault's examination here. You ask him about it, Mr. Strapp, okay?

MR. STRAPP: Yes.

BY MR. DUSSEAULT:

Q Let's talk about your first measure, sir. The first measure you offer is all of the revenues, and that measure deducts no costs whatever from Lawson's revenues, correct?

A That's correct.

- Q Total revenue isn't a true measure of Lawson's gain, right?
- 25 | A It doesn't deduct out the cost, but it is a

consideration for the Court under certain circumstances. So it's part of the menu of options.

- Q Total revenue is not a measure of Lawson's gain, correct?
- A Not from an economic perspective because there's costs that could be deducted.
 - Q What Lawson gains is the difference between the revenue and what it costs to get the revenue, correct?
 - A I would agree with -- I would agree with that. As you know, I think, too, though, but there's times that the Court may consider the revenue, but I'm not disagreeing with you that in order to get to a profitability gain, you would need to subtract out the
 - Q Absent a determination by the Court that there's issues with doing deductions of cost, you would not default to a revenue award, true? Let me ask the question again so it comes in cleanly.

costs. So I would agree with that.

Absent a determination by the Court that there are issues with doing some deductions of cost, you would not default a revenue award, correct?

A I think I would agree with that or absent other considerations by the Court. There may be other considerations the Court may want to take into account.

- 1 Q The second measure you offer is gross profits,
- 2 true?
- 3 A Yes.
- 4 Q With two apportionments, that's roughly
- 5 | 14.1 million, you said?
- 6 A Yes.
- 7 Q Through November 30?
- 8 A Correct, 2012.
- 9 Q Now, you used Lawson's company-wide financial
- 10 information?
- 11 A Yes.
- 12 Q To calculate this, right?
- 13 A Based on those profit and loss statements that we
- 14 looked at that had the X's.
- 15 Q Gross profits is revenues minus what economists
- 16 call the cost of goods sold, right?
- 17 A Cost of goods sold. I think Lawson sometimes
- 18 refers to them as direct costs, but yes.
- 19 Q You would agree with me, wouldn't you, sir, that
- 20 your gross profit figure fails to deduct all variable
- 21 costs from Lawson's revenues, correct?
- 22 A I would agree with that.
- 23 Q Let me take just one example. You're aware that
- 24 Lawson has sales costs, right?
- 25 A Yes.

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- 1 Q Within those sales costs are commissions, right?
 - A Correct.
- 3 Q If a sale gets made, the commission gets paid,
- 4 correct?

- 5 A Right.
- 6 Q If a sale doesn't get made, commission doesn't get
- 7 paid, right?
- 8 A Right.
- 9 Q Your gross profit number fails to deduct even
- 10 those directly variable sales commission, right, sir?
- 11 A Let's be careful. When you say it fails to
- 12 deduct, it does not deduct because it's a different
- 13 measure of profitability. So without putting a
- 14 connotation on it, there's revenues, gross profits,
- and then incremental profit. The incremental profit
- 16 has those extra costs deducted out.
- 17 Q So you don't want to go so far as saying it fails
- 18 | to deduct it, but you will agree with me it doesn't
- 19 deduct it?
- 20 MR. STRAPP: Objection; asked and answered.
- 21 THE COURT: Sustained.
- 22 MR. DUSSEAULT: I'll move on.
- 23 Q You don't take the position that gross profit is
- 24 | the correct measure of Lawson's gain, do you, sir?
- 25 A I say that that's an option for the Court to

consider. But if you're looking at the incremental profitability, obviously, additional costs have to be subtracted from the gross profits.

But my understanding is there's times that a Court may consider the gross profits. So I've provided that -- as I said from the very beginning, I've provided that number.

- Q Let me try to be very direct in terms of what I'm asking. Direct testimony referred to trying to measure Lawson's gain, that's a word you used, right?
- 11 A As I've defined it, yes.

- Q And gross profit is not the correct measure of Lawson's gain as you have defined it, correct?
- MR. STRAPP: Objection, asked and answered. This is the third time.
 - THE COURT: Overruled.
- A There are some incremental costs that can be deducted.
- MR. DUSSEAULT: Your Honor, could you just instruct the witness I'm asking yes or no questions and I'm getting a speech.

THE COURT: I agree. Just answer the question yes or no. I think the bottom line, though, is in your judgment, is the correct way to equate your figures with the gain the incremental profit?

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1	THE WITNESS: Yes.
2	THE COURT: That's what you're trying to get
3	at?
4	THE WITNESS: Yes, Your Honor. And I want
5	to yes, Your Honor. I'll stop there.
6	Q Now, the third measure that you testified about
7	today is incremental profits, correct?
8	A Yes.
9	Q When you issued your first report in this case,
10	you didn't even give a measure for incremental
11	profits, did you?
12	A If I remember correctly, I believe we had the
13	revenues and the gross profits, if I remember
14	correctly.
15	Q So is it correct that when you gave your first
16	report in this case, you didn't calculate incremental
17	profits?
18	A To the best of my recollection I'm trying to say
19	yes, to the best of my recollection.
20	Q If you have some question about it, shall we look?
21	A No, I'm just saying to the best of my
22	recollection.
23	THE COURT: There are two good words that are
24	helpful in answering questions; one is yes, and one is
25	no. Let's try to use those. If you need to explain,

you can explain, but let's at least get yes and no at the front end.

Also Mr. Strapp has an opportunity to come back and cross-examine. And it delays things to have extraneous speeches. All right.

- Q In your original report, there was no calculation of incremental profits. Dr. Putnam responded and attempted to give an economic measure of incremental profit as a menu item, correct?
- 10 A Yes.

Α

- Q It was only after he did that that you tried to calculate another incremental profit figure, correct?
- A Yes.

His calculations --

- Q And is it fair to say that Dr. Putnam recognized at least some degree of variability in all three areas of operating costs; R&D, G&A, and sales and marketing?
- MR. STRAPP: Objection, Your Honor. I think he's asking now the witness to comment on Dr. Putnam's report that's not in evidence, and he has not testified here. In fact, there is a sequestration order that Your Honor has entered. So I believe this is an improper question for those reason.
- MR. DUSSEAULT: Your Honor, let me clarify.

 The witness has already testified that he didn't give

an incremental profit number until Dr. Putnam gave one. And then he came in and gave a different one. I should be allowed to ask him what his understanding of what Dr. Putnam's was and why he came up with a different one.

THE COURT: I don't think so. Sustained.

BY MR. DUSSEAULT:

- Q You recognize that some portion of Lawson sales and marketing expenses may have been avoided had Lawson ceased to license, maintain, and service the infringing system configurations, correct?
- 12 A Yes.

- Q Again, those are costs that your gross profits calculation doesn't deduct, right?
- 15 A That's correct.
 - Q Now, let me look at another one of the slides Mr.

 Strapp showed you. Let's look at plaintiff's slide 19

 if we could.
 - So, Dr. Ugone, just to take these separately, and I'll start with sales and marketing on the right. In your second report, you offered a measure of incremental profits that you hadn't offered originally that treats sales and marketing costs as variable, correct?
- 25 | A Yes.

- 1 Q And in the second report, you didn't treat it as
- 2 100 percent variable. You actually used a calculation
- 3 of variability that Dr. Putnam had done for sales and
- 4 marketing, correct?
- 5 A That's correct.
- 6 Q But in your fourth report, you changed it and
- 7 decided to treat 100 percent of sales and marketing
- 8 expenses as variable, correct?
- 9 A Yes.
- 10 Q All right. Now, so when you do your incremental
- 11 profit figure, you treat sales and marketing as
- 12 | 100 percent variable, but you treat product
- 13 development and general administrative as 100 percent
- 14 | fixed, right, sir?
- 15 A Yes.
- 16 Q Now, let's look at the middle entry here, product
- 17 development. You say that, the slide says here, no
- 18 | evidence of product development expenses relating to
- 19 Configuration Nos. 3 and 5. Do you see that?
- 20 | A Yes.
- 21 Q Now, when you say Configuration Nos. 3 and 5, I
- 22 assume you mean with RQC in the post injunction
- 23 period. Configuration 3 and 5 that have RQC as a
- 24 workaround of RSS?
- 25 A Yes. I'm assuming that the -- I think an

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- underlying assumption is the workaround would also be found to violate the Court's order.
 - Q Now, you say there's no evidence of product development expenses relating to Configuration 3 and
- 5. Didn't you describe the maintenance fees that

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- Lawson receives for Configuration 3 and 5 as including some R&D, like workarounds, and things like that? Did you say that?
- 9 A We talked about maintenance. I used the term like 10 if there were bugs or fixes that were required.
- 11 Q So how does one discover or correct a bug, sir, in 12 a technology? Do you know?
- 13 A They would work with a customer and research what 14 the problem is.
- Q So they would do research. They may try and develop a product to fix the bug, right?
 - A No. Or they might just go out to the site of the customer and find out why the software is not working properly. I would not put it into the same research
- 20 | and development catagory at all.
- Q Isn't it you're understanding that part of what customers pay for when they pay maintenance to Lawson is research and development to fixe and improve the products over time?
- 25 A What I would say is that they pay to make sure the

- 1 product is functioning properly.
- 2 Q Are you disputing somehow that part of that is R&D
- 3 | to improve it or fix things that are wrong with it,
- 4 sir?
- 5 A If you want to call that -- it would go into a
- 6 different bucket of costs. If you want to say that
- 7 | that's R&D, then it's already in the maintenance. So
- 8 I'm having problems with the nomenclature that you're
- 9 using.
- 10 If you want to call that R&D, it's already
- 11 accounted for in the maintenance costs.
- 12 | Q Are you saying that there's no R&D costs that are
- 13 part of what people are purchasing when they pay a
- 14 | maintenance fee?
- 15 A No. I'm saying something different.
- 16 | Q Okay.
- 17 | A What I'm saying is with the infringing
- 18 configurations, and there's been testimony to this,
- 19 that there's been no R&D specific to the infringing
- 20 configurations that have been identified by Lawson.
- 21 \parallel Q What's the basis for that statement, sir?
- 22 A Mr. Samuelson's testimony.
- 23 Q That there has been no research as to the
- 24 | infringing configurations?
- 25 A That he could not tie any R&D or product

- development expenditures to the infringing configurations.
- Q Do you know when he was asked that question
 whether he was talking about the infringing
 configurations, meaning those specified in the
- 6 injunction order with RSS or similar configurations
 7 with the new product RQC?
- 8 A I can't speak to what was in his mind when he was 9 answering that.
- 10 Q You reviewed Mr. Samuelson's deposition testimony,
 11 sir, as part of coming to your opinions, correct?
- 12 A Yes.
- Q And that's what you're basing this on, you said, that your view that somehow there's no R&D as to the
- 15 infringing products and services, correct?
- 16 A During the injunction period, correct.
- 17 Q Can we put up on the screen, and we have Mr.
- 18 | Samuelson's deposition testimony in the binders, but
- 19 could we put up page 24, lines 14?
- 20 A Do I also have it in my book?
- 21 Q Yes. You do have Mr. Samuelson's whole deposition
- 22 in your book, sir. Page 24, line 14, through page 25,
- 23 | line 3.
- Now, what you were saying is you base your view that there's no product development as to the

1 configurations at issue in this case on Mr.

Samuelson's statement that he wasn't aware of R&D as to the infringing products and services, correct?

- A You're going to have to ask that question again.
- Q You testified, I believe when we were talking about product development, that the reason you concluded there's no evidence of product development -- strike that. Actually, let me try and do this. I may need help with a citation.

Turn to page 98, line 19, if you will. Now, I'd like to read to you Mr. Samuelson's testimony, page 98, line 19. And this is Mr. Strapp examining Mr. Samuelson.

"Okay. And, again, there isn't any specific employee costs associated with employees in product development that you could say should be properly allocated just to infringing products and services in the sense that those product development costs are for an employee who is specifically focused on developing infringing products and services?"

Answer: "I don't understand your question, but there are no -- there are no developers, to my knowledge, specifically focused on developing infringing products."

Do you see that?

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1 A Yes, I do.

- Q That's the statement that you use as a foundation
- 3 for saying that R&D expenses are fixed, correct, sir?
- 4 A One of them. Not the only one.
- 5 Q But when you talked about Mr. Samuelson's
- 6 testimony, that's what you're talking about, right,
- 7 | sir?

- 8 A One of them.
- 9 Q Are there other -- can you point me to other
- 10 | statements by Mr. Samuelson?
- 11 A I think if you get my is it my second report -
- 12 where I'm talking about in detail all the costs, and I
- 13 break out a lot of the rationales for what I'm doing
- 14 | with these operating costs, I give quite a few
- 15 references to Mr. Samuelson. So if you want to pull
- 16 out pages 2 through 11 of my second report, I think
- 17 | you'll find all of those.
- 18 | Q But this is one that you specifically cited
- 19 | several times in your report?
- 20 A Among others, sure.
- 21 THE COURT: Let me ask you something here.
- 22 cannot understand why it would make a great detail of
- 23 difference what the R&D costs are here because the
- 24 | evidence is all of this happened in about two days.
- 25 So the R&D costs, whatever they would be, would be

negligible, and I'm not sure why we're spending a lot of time on it.

MR. DUSSEAULT: I believe Dr. Putnam will speak to that, Your Honor, but I think that's actually not correct. I can explain, but I think there are costs that Lawson incurs over a two-year period of offering these configurations with RQC that our position is you would not incur those R&D costs or you might reduce your R&D costs if you were just forfeiting, say, \$30 million of revenue.

THE COURT: I see.

- Q Now, just on this point of Mr. Samuelson's statement about infringing products and services, I do want to go back to page 24, line 14, through page 25, line 3. Are you there?
- A I believe I'm there, yes.
 - Q This is again Mr. Strapp asking questions of Mr. Samuelson. "Okay. Now, what's your understanding regarding how that term is defined, 'infringing products and services'?"

Answer: "We referenced the primarily the jury verdict and the specific mention in the actual injunction itself." Do you see that?

A Yes.

25 Q So when Mr. Samuelson was talking about R&D on

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1 infringing products and services, he's talking about

2 R&D on the configurations that have RSS, correct?

A He's referencing his understanding of what the jury verdict was. I would agree with that.

Q Would it surprise you to learn that after the injunction as to RSS, Lawson was not devoting research and development specifically to configurations with RSS? That makes sense economically, right?

THE COURT: Say that again.

MR. DUSSEAULT: Let me try again.

Q Expenses to creating a new product to workaround.

12 \parallel But my question -- let me ask a different question.

During the year and a half, close to two years that

the injunction has been in place, is it your position

that Lawson has spent no money on research and

development on Configurations 3 and 5 that have RQC?

A I believe my understanding is that there was an

interrogatory answer that talked about 38,000 to

19 \$75,000 that was used for the development of

requisition center.

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Q So that referred only to RQC, not to all the modules that are in Configurations 3 and 5, correct?

A That referred to requisition center, yes.

Q Now, you also -- let me ask one more question.

Does it make economic sense to you as an economist

- that Lawson's R&D costs as to these products would be completely fixed over a two-year period?
- 3 A Given the nature of how -- my understanding is how
- 4 | the product development department is set up, and
- 5 given the answers of Mr. Samuelson as the corporation
- 6 representative, that's how we drew those conclusions.
- 7 He was saying there were no R&D individuals
- 8 specifically assigned to these infringing
- 9 configurations. Those people would have been there
- 10 regardless.
- 11 | Q What he said was there were none assigned to the
- 12 infringing products and services as that's defined in
- 13 the Court's injunction, right?
- 14 A Or that were focused on those. So there's no
- 15 | incremental costs associated with them.
- 16 Q You also treat general and administrative costs as
- 17 | 100 percent fixed for purposes of your incremental
- 18 profit calculation, right?
- 19 A Yes.
- 20 Q Does that make economic sense to you, sir?
- 21 A Yes.
- 22 Q That G&A costs are 100 percent fixed over a
- 23 | two-year period?
- 24 A Given the answers of Mr. Samuelson in his
- 25 deposition, and given the smallness of the infringing

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- configurations relative to the overall size of Lawson,
- 2 yes, it made sense.
- $3 \parallel Q$ I want to follow-up on a question that I asked.
- 4 | You say given the testimony of Mr. Samuelson. What
- 5 I'm looking at is something different. You're an
- 6 conomist, right?
- 7 | A Yes.
- 8 Q You've been an economist for 30 plus years?
- 9 A Yes.
- 10 Q You've testified over 200 times?
- 11 A Yes.
- 12 Q You've seen a lot of businesses, right?
- 13 A Yes.
- 14 Q Are you saying it makes economic sense to you that
- 15 general and administrative costs would be 100 percent
- 16 | locked in and fixed over a two-year period?
- 17 A Okay. I directly said this in my direct
- 18 examination. I'm not saying in every situation that
- 19 G&A is fixed or that all of these are fixed. I said
- 20 | in the facts and circumstances of this case when we
- 21 look at the infringing situations over the injunction
- 22 period, and you look at the nature of what comprises
- 23 | each of these costs, and you look at the smallness of
- 24 the revenues as a percentage of overall Lawson
- 25 | revenues, then yes, it makes sense. I'm not saying in

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1 every situation.

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Q Sir, the revenue calculation that you offered when

3 | Mr. Strapp was doing your direct examination was

\$29.4 million through September 30. So about

 $5 \parallel \$30$ million of revenue lost over a year and a half.

It makes economic sense to you that a company faced

7 with a loss of \$30 million of revenue over a year and

8 | a half and knowing that that's based on a permanent

injunction, wouldn't it make some adjustments to

maintain their profit margins?

MR. STRAPP: Your Honor, I tried to sit down

12 as much as I can, but I feel like we're retreading the

same ground, and it's really belaboring the point.

14 \parallel Especially at five p.m.

THE COURT: I think his position is clear.

Sustained.

MR. DUSSEAULT: Okay. Just one minute.

Nothing further, Your Honor. Thank you.

THE COURT: Any redirect?

MR. STRAPP: Just a few.

THE COURT: Do you know what in 2011 and 2012

Lawson's gross revenues were?

THE WITNESS: Yes, I do.

THE COURT: What were they?

THE WITNESS: So in 2012, it was about

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511 million .it was roughly that in 2011. So we're talking \$30 million in relation of year and a half up to about \$750 million.

THE COURT: I understand. I can do the relationship. All I asked is what it was. All right.

REDIRECT EXAMINATION

BY MR. STRAPP:

- Q Can you turn back to Mr. Samuelson's deposition that Mr. Dusseault just reviewed with you, and particularly -- he was talking about page 99 of that deposition. I'd like you to just turn there, and then just move down one page, and I want to ask you about that portion of the deposition transcript that he didn't direct you to.
- A I apologize. I lost the page number you wanted me to go to.
- Q Page 100, starting at line 4. Before I get to the transcript, I just want to set the context here. Do you recall Mr. Dusseault was asking you about product development costs?
- 22 | A Yes.
- Q Now, I want to read the following question and answer from Mr. Samuelson's deposition and ask you whether this was also a basis for your opinion since

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Mr. Dusseault focused on one other question here. And here's the question. Line 4.

Question: "Okay."

THE COURT: Go down to the question. That's a lot of preface there.

Q Question. Let's start on line 8. "Is it your testimony that none of the costs associated with product development, sales and marking, or general and administrative costs can be specifically allocated to revenues for infringing products and services?"

Answer from Mr. Samuelson, "That is -- yes, that's correct."

And my question to you is whether or not that was a statement from Mr. Samuelson that was part or one of the bases for your opinions?

- A Yes, it was.
- 17 Q And in way was that a basis for your opinion?
- 18 A Well, he was the 30(b)(6) corporate representative
 19 on these subject matters.
 - Q How did that affect your opinion regarding product development costs?
 - A Well, it told me that none of the product development costs could be specifically allocated to the infringing configurations, which was also supported by other testimony throughout his

1 deposition.

- Q Now, Mr. Dusseault also asked you about TiVo.
- 3 | That's a case we've heard a lot about. You, I think,
- 4 | testified on cross-examination that you provided the
- 5 TiVo court, as you're doing here, a menu of options;
- 6 is that correct?
- 7 A Yes.
- 8 Q And Dr. Dusseault talked about one option that the
- 9 Court did not accept; is that correct?
- 10 A Yes.
- 11 Q Can you describe for the Court the option on
- 12 damages and disgorgement in that case that was
- 13 | accepted by the TiVo court?
- 14 A Yes. So I testified at trial as to a reasonable
- 15 royalty. One of the options that I gave for the
- 16 contempt hearing in addition to the disgorgement of
- 17 profits was a reasonable royalty again, but there was
- 18 an addition onto it for a variety of reasons. One
- 19 reason why I presented that was because in that case
- 20 | the jury had determined that the appropriate measure
- 21 of damages was a reasonable royalty.
- 22 So in that case I took a reasonable royalty as a
- 23 contempt remedy approach, but there was a reason why I
- 24 | added a dollar onto it.
- 25 Q What was the reason for the dollar addition on top

1 per unit?

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- A Because there was another price increase that Dish Network or EchoStar had put through. So I took that entire dollar and added that onto the royalty.
- Q So is it fair to characterize that as a reasonable royalty hybrid disgorgement?
- $7 \parallel A$ Those are the words that I've used, yes.
- 8 Q Mr. Dusseault asked you a little bit about the
 9 sunset provision and the fact that you included
 10 license revenue from the 277 healthcare customers as
 11 part of your revenue calculations even if it was
 12 during that sunset provision. Do you recall that?
- 13 A Yes, it was a smaller number of designated health 14 care customers, but yes.
 - MR. STRAPP: I want to hand up to the witness, if I may.
 - Q I just handed up to you, Dr. Ugone, a copy of the Court's injunction order from May 23, 2011. And I would ask you to turn to page 4. That's the last pager of the order?
 - A Yes.
 - Q And that last paragraph there is the sunset provision that we were discussing.
 - Now, if you take a moment to read this sunset provision, I want to ask you whether or not you see

any information in there that permitted Lawson during
that sunset provision to license new healthcare
customers or add additional users for pre-existing
licenses that healthcare customers already had?

MR. DUSSEAULT: I object, Your Honor, as to the relevance or usefulness of having an economist interpret your order.

MR. STRAPP: Your Honor, I'm only asking about this because Mr. Dusseault went into it on cross.

THE COURT: Overruled.

MR. DUSSEAULT: I didn't ask him to interpret what it meant and what's what Mr. Strapp is asking.

THE COURT: No, I think you asked him what Mr. Strapp told him it meant. Overruled.

THE WITNESS: I'm sorry. Are we looking at this last part?

THE COURT: What's your question?

BY MR. STRAPP:

Q My question is whether or not your understanding of the sunset provision was that Lawson was permitted during the sunset provision to continue licensing healthcare customers or whether that license -- excuse me -- whether that sunset provision was just to allow maintenance and service for the healthcare customers?

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THE COURT: I thought he said he got his interpretation from you, not from reading the order, or from somebody in your firm.

MR. STRAPP: I think the injunction order was listed as one of the materials considered in your reports.

THE COURT: I know. That's true. And if he thought about it, but what he said is "I got that information from the lawyers," I believe.

MR. STRAPP: Okay.

- Q Let me just ask you this: Have you reviewed the injunction order before?
- 13 A Yes.

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- 14 Q Have you reviewed the sunset provision of the 15 injunction order?
- 16 A Yes.
- 17 Q Was that one of the materials you considered in forming your opinions?
- 19 A Yes.
 - Q Could we turn to your supplemental reply expert report, which is in -- I think it's in both binders you have. So you can choose which one. Just turn to the supplemental reply report tab. And I want to direct you specifically to page 15 of that report in the supplemental reply.

Case 3:09-cv-00620-REP Document 1055 Filed 04/10/13 Page 261 of 266 PageID# 35242 997 UGONE - REDIRECT I'm there. 1 Α Do you see that there's a table there, it's called 2 table 2? 3 Yes. 4 Α Can you explain for the Court, please, what that 5 table 2 is? 6 7 THE COURT: Wait a minute. I must have the wrong report. What's the date of it? March 20, 2013? 8 9 MR. STRAPP: That is correct. 10 THE COURT: Page 15? 11 MR. STRAPP: Page 15. THE COURT: All it has is text. Evaluated 12 13 plaintiff's damages claim. It doesn't have a chart on it at all. 14 15 MR. STRAPP: You know what, Your Honor? 16 you turn to the very front of it, you may be in the back in the exhibit section. Perhaps if you look in 17 18 -- okay. I think --19 Q Why don't you go to the white binder. 20 THE COURT: I see. There are two page 15s. 21 All right. You have table 2. 22 MR. STRAPP: Yes.

THE COURT: All right. I'm with you now.

Dr. Ugone, can you explain to the Court what table

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2 is, please?

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The Court -- well, let me take a step back. 1 Α Yes. In my direct testimony I gave certain daily rates. you look at table 2 the middle column, it says, With apportionment of large suite revenues, those are the 4 daily rates I presented to the Court during my 5 6 testimony.

On cross-examination, I was asked about daily rates with apportionment of large suite LSF and process flow revenues. And so what this table does is it gives the daily rates for that alternative scenario.

THE COURT: With the 85 percent figure as the apportionment?

> THE WITNESS: Correct.

MR. DUSSEAULT: Your Honor, could I just ask that the numbers be read into the record so they are part of our record?

THE COURT: What's that?

MR. DUSSEAULT: Could I just ask that the numbers be read into the record so they are part of the record?

THE COURT: The revenues is 48,821. gross profits, 30,497. Incremental profits, 24,850.

If you turn to the page before, page 14,

Dr. Ugone, do you see there's a table 1?

A Yes.

Q Can you explain to the Court what table 1 depicts?

A So in table 1, the middle column, when I gave the revenues, gross profits, and incremental profits as the menu of options for a disgorgement remedy, the

6 middle column are the numbers that we presented to the

7 Court in my direct examination.

And cross-examination, I was asked what those numbers would be with apportionment of large suite, LSF, and process flow revenues. So this is what we've been shorthand saying the 85 percent scenario. And that's what those figures represent.

MR. STRAPP: Can you put up Configurations 3 and 5, please.

Q Dr. Ugone, is it your understanding that in light of the injunction, the only module of the infringing configurations that was modification by Lawson was the green module here on your screen, the requisition self-service? Is that your understanding?

A Yes.

Q So there wouldn't have been any new development or research associated with the other modules; is that your understanding?

A That's my understanding.

MR. STRAPP: Okay. I have no further

1000 UGONE - REDIRECT questions. 1 2 THE COURT: Can he be excused or does he have to come back? 3 MR. STRAPP: He may be excused. 4 MR. DUSSEAULT: He may be excused. 5 THE COURT: You're not going to call him in 6 7 rebuttal to Dr. --8 MR. STRAPP: We're not going to hold him here 9 for rebuttal. 10 THE COURT: All right. You're excused, Dr. Ugone. 11 12 THE WITNESS: Thank you. 13 (The witness was excused from the witness stand.) 14 15 MR. DUSSEAULT: Your Honor, I'm sorry. I may 16 have missed. Are you guys resting your damages case? 17 MR. STRAPP: Yes. And we are resting our 18 damages case. 19 MR. DUSSEAULT: I was going to make a 20 suggestion for consideration, which is Dr. Putnam, I 21 think, if we do it today, is probably, as I said, in 22 the two to three-hour range. It's 5:00 o'clock. 23 I think if I go back and look at what we got today, I could cut it substantially. I believe that I 24

could. I'd be willing to come and do that on Monday

afternoon. And I don't know when you'd want to do the 1 2 argument, but I think that might make more sense. 3 THE COURT: Well the argument on the injunction, I think, is what we're talking about. 4 5 MR. DUSSEAULT: Yes, sir. THE COURT: Did you want to be here to handle 6 7 the injunction argument, Mr. Thomasch? 8 MR. THOMASCH: Obviously, it would be my 9 preference, but even with a redeye back, it would take me until probably midday Tuesday to return. My court 10 is on Monday in Sacramento, California, the Eastern 11 Division of California, before Judge Lawrence Carlton. 12 13 I'll come back right away, but my preference would be Tuesday afternoon or any time thereafter at 14 15 the Court's convenience. 16 THE COURT: I can do Tuesday afternoon. That would be wonderful, Your 17 MR. THOMASCH: 18 Honor. 19 THE COURT: You don't have to be here for 20 Dr. Ugone's testimony. 21 MR. THOMASCH: Dr. Putnam. I do not. THE COURT: I mean, Dr. Putnam. 22 23 MR. THOMASCH: No. THE COURT: We'll do Dr. Putnam in the 24 25 morning and the injunction argument in the afternoon.

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Thank you, Your Honor. 1 MR. THOMASCH: 2 THE CLERK: What time are we starting, Your 3 Honor? THE COURT: We'll start at 9:30 on Tuesday 4 5 the 9th. And then that will be finished by the lunch hour, I'm sure, then we'll pick up at 1:30 or 6 7 2 o'clock, depending on what the situation is, and then you can be here for the injunction argument. 8 9 MR. THOMASCH: Thank you, Your Honor. 10 THE COURT: All right. And I'm sure that the 11 United States Government appreciate you not requiring 12 them to incur the added expenses of running things on 13 the weekend. Or you can turn around and blame 14 everything on the U.S. Government. Those who voted Democratic and those who voted Republican all get a 15 16 share. All right. We'll be in adjournment. 17 18 (The proceedings were adjourned at 5:02 p.m.) 19 We, Diane J. Daffron and P. E. Peterson, 20 certify that the foregoing is a correct transcript 21 from the record of proceedings in the above-entitled 22 matter. 23 /s/ DIANE J. DAFFRON, RPR, CCR DATE 24 /s/ 25

P.E. PETERSON, RPR, CCR